

Resurs Bank performance and availability statistics

November 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-11-01 – 2020-11-30

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00 %	100,00 %		
Average response time	353 ms	926 ms	N/A	N/A
Error rate	0,46 %	0,56 %		

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-11-01	100,00%	100,00%
2020-11-02	100,00%	100,00%
2020-11-03	100,00%	100,00%
2020-11-04	100,00%	100,00%
2020-11-05	100,00%	100,00%
2020-11-06	100,00%	100,00%
2020-11-07	100,00%	100,00%
2020-11-08	100,00%	100,00%
2020-11-09	100,00%	100,00%
2020-11-10	100,00%	100,00%
2020-11-11	100,00%	100,00%
2020-11-12	100,00%	100,00%
2020-11-13	100,00%	100,00%
2020-11-14	100,00%	100,00%
2020-11-15	100,00%	100,00%
2020-11-16	100,00%	100,00%
2020-11-17	100,00%	100,00%
2020-11-18	100,00%	100,00%
2020-11-19	100,00%	100,00%
2020-11-20	100,00%	100,00%
2020-11-21	100,00%	100,00%
2020-11-22	100,00%	100,00%
2020-11-23	100,00%	99,97%
2020-11-24	100,00%	100,00%
2020-11-25	100,00%	100,00%
2020-11-26	100,00%	100,00%
2020-11-27	100,00%	100,00%
2020-11-28	100,00%	100,00%
2020-11-29	100,00%	100,00%
2020-11-30	100,00%	100,00%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-11-01	375 ms	1201 ms	-	-
2020-11-02	296 ms	1109 ms	-	-
2020-11-03	315 ms	1083 ms	-	-
2020-11-04	859 ms	928 ms	-	-
2020-11-05	346 ms	1095 ms	-	-
2020-11-06	320 ms	509 ms	-	-
2020-11-07	265 ms	3925 ms	-	-
2020-11-08	265 ms	1017 ms	-	-
2020-11-09	305 ms	0 ms	-	-
2020-11-10	371 ms	0 ms	-	-
2020-11-11	310 ms	0 ms	-	-
2020-11-12	315 ms	1309 ms	-	-
2020-11-13	295 ms	1029 ms	-	-
2020-11-14	287 ms	772 ms	-	-
2020-11-15	285 ms	866 ms	-	-
2020-11-16	321 ms	0 ms	-	-
2020-11-17	302 ms	1167 ms	-	-
2020-11-18	320 ms	0 ms	-	-
2020-11-19	309 ms	1177 ms	-	-
2020-11-20	286 ms	0 ms	-	-
2020-11-21	297 ms	942 ms	-	-
2020-11-22	280 ms	611 ms	-	-
2020-11-23	1 061 ms	2773 ms	-	-
2020-11-24	344 ms	929 ms	-	-
2020-11-25	344 ms	957 ms	-	-
2020-11-26	325 ms	869 ms	-	-
2020-11-27	319 ms	885 ms	-	-
2020-11-28	275 ms	1131 ms	-	-
2020-11-29	281 ms	739 ms	-	-
2020-11-30	325 ms	742 ms	-	-

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-11-01	0,00%	0,00%
2020-11-02	0,08%	0,00%
2020-11-03	0,00%	0,00%
2020-11-04	3,34%	0,00%
2020-11-05	0,00%	0,00%
2020-11-06	0,00%	0,00%
2020-11-07	0,07%	0,00%
2020-11-08	0,02%	0,00%
2020-11-09	0,03%	0,00%
2020-11-10	0,29%	0,00%
2020-11-11	0,03%	0,00%
2020-11-12	0,15%	0,00%
2020-11-13	0,00%	0,00%
2020-11-14	0,00%	0,00%
2020-11-15	0,02%	0,00%
2020-11-16	0,03%	0,00%
2020-11-17	0,01%	0,00%
2020-11-18	0,45%	0,00%
2020-11-19	0,09%	0,00%
2020-11-20	0,00%	0,00%
2020-11-21	0,18%	0,00%
2020-11-22	0,03%	0,00%
2020-11-23	8,18%	16,67%
2020-11-24	0,11%	0,00%
2020-11-25	0,42%	0,00%
2020-11-26	0,20%	0,00%
2020-11-27	0,00%	0,00%
2020-11-28	0,01%	0,00%
2020-11-29	0,00%	0,00%
2020-11-30	0,10%	0,00%