

Resurs Bank performance and availability statistics

October 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-10-01 – 2020-10-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00 %	99,93 %		
Average response time	298 ms	874 ms	N/A	N/A
Error rate	0,02 %	15,66 %		

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-10-01	100,00%	99,97%
2020-10-02	100,00%	99,76%
2020-10-03	100,00%	99,86%
2020-10-04	100,00%	99,79%
2020-10-05	100,00%	99,90%
2020-10-06	100,00%	99,76%
2020-10-07	100,00%	99,86%
2020-10-08	100,00%	99,83%
2020-10-09	100,00%	99,69%
2020-10-10	100,00%	99,83%
2020-10-11	100,00%	100,00%
2020-10-12	100,00%	99,76%
2020-10-13	100,00%	99,90%
2020-10-14	100,00%	100,00%
2020-10-15	100,00%	100,00%
2020-10-16	100,00%	100,00%
2020-10-17	100,00%	100,00%
2020-10-18	100,00%	100,00%
2020-10-19	100,00%	100,00%
2020-10-20	100,00%	100,00%
2020-10-21	100,00%	100,00%
2020-10-22	100,00%	100,00%
2020-10-23	100,00%	100,00%
2020-10-24	100,00%	100,00%
2020-10-25	100,00%	100,00%
2020-10-26	100,00%	100,00%
2020-10-27	100,00%	100,00%
2020-10-28	100,00%	100,00%
2020-10-29	100,00%	100,00%
2020-10-30	100,00%	100,00%
2020-10-31	100,00%	100,00%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-10-01	271 ms	970 ms	0 ms	0 ms
2020-10-02	319 ms	914 ms	0 ms	0 ms
2020-10-03	239 ms	1107 ms	0 ms	0 ms
2020-10-04	342 ms	879 ms	0 ms	0 ms
2020-10-05	329 ms	969 ms	0 ms	0 ms
2020-10-06	344 ms	1003 ms	0 ms	0 ms
2020-10-07	318 ms	855 ms	0 ms	0 ms
2020-10-08	303 ms	933 ms	0 ms	0 ms
2020-10-09	281 ms	951 ms	0 ms	0 ms
2020-10-10	249 ms	1082 ms	0 ms	0 ms
2020-10-11	242 ms	1370 ms	0 ms	0 ms
2020-10-12	298 ms	1066 ms	0 ms	0 ms
2020-10-13	289 ms	1114 ms	0 ms	0 ms
2020-10-14	270 ms	1124 ms	0 ms	0 ms
2020-10-15	314 ms	0 ms	0 ms	0 ms
2020-10-16	279 ms	0 ms	0 ms	0 ms
2020-10-17	265 ms	0 ms	0 ms	0 ms
2020-10-18	256 ms	0 ms	0 ms	0 ms
2020-10-19	272 ms	0 ms	0 ms	0 ms
2020-10-20	295 ms	1531 ms	0 ms	0 ms
2020-10-21	495 ms	1314 ms	0 ms	0 ms
2020-10-22	322 ms	983 ms	0 ms	0 ms
2020-10-23	306 ms	868 ms	0 ms	0 ms
2020-10-24	268 ms	1013 ms	0 ms	0 ms
2020-10-25	287 ms	780 ms	0 ms	0 ms
2020-10-26	315 ms	1033 ms	0 ms	0 ms
2020-10-27	317 ms	970 ms	0 ms	0 ms
2020-10-28	312 ms	1748 ms	0 ms	0 ms
2020-10-29	310 ms	896 ms	0 ms	0 ms
2020-10-30	293 ms	725 ms	0 ms	0 ms
2020-10-31	248 ms	881 ms	0 ms	0 ms

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-10-01	0,00%	13,16%
2020-10-02	0,01%	30,38%
2020-10-03	0,00%	18,75%
2020-10-04	0,01%	36,36%
2020-10-05	0,06%	23,68%
2020-10-06	0,00%	48,65%
2020-10-07	0,00%	56,67%
2020-10-08	0,03%	51,61%
2020-10-09	0,00%	58,70%
2020-10-10	0,00%	52,27%
2020-10-11	0,00%	0,00%
2020-10-12	0,01%	52,00%
2020-10-13	0,01%	43,33%
2020-10-14	0,00%	0,00%
2020-10-15	0,03%	0,00%
2020-10-16	0,00%	0,00%
2020-10-17	0,00%	0,00%
2020-10-18	0,00%	0,00%
2020-10-19	0,00%	0,00%
2020-10-20	0,00%	0,00%
2020-10-21	0,21%	0,00%
2020-10-22	0,00%	0,00%
2020-10-23	0,00%	0,00%
2020-10-24	0,00%	0,00%
2020-10-25	0,00%	0,00%
2020-10-26	0,00%	0,00%
2020-10-27	0,01%	0,00%
2020-10-28	0,03%	0,00%
2020-10-29	0,05%	0,00%
2020-10-30	0,00%	0,00%
2020-10-31	0,00%	0,00%