

Resurs Bank performance and availability statistics

February 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-02-01 – 2021-02-28

Date	Resurs Customer Interfaces		Account Information		Payment Initiation	Confirmation of Funds
Uptime	100,00%	%	100,00%	%		
Average response time	347	ms	786	ms	N/A	N/A
Error rate	0,18%	%	0,00%	%		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2021-02-01	100,00%	100,00%
2021-02-02	100,00%	100,00%
2021-02-03	100,00%	100,00%
2021-02-04	100,00%	100,00%
2021-02-05	100,00%	100,00%
2021-02-06	100,00%	100,00%
2021-02-07	100,00%	100,00%
2021-02-08	100,00%	100,00%
2021-02-09	100,00%	100,00%
2021-02-10	100,00%	100,00%
2021-02-11	100,00%	100,00%
2021-02-12	100,00%	100,00%
2021-02-13	100,00%	100,00%
2021-02-14	100,00%	100,00%
2021-02-15	100,00%	100,00%
2021-02-16	100,00%	100,00%
2021-02-17	100,00%	100,00%
2021-02-18	100,00%	100,00%
2021-02-19	100,00%	100,00%
2021-02-20	100,00%	100,00%
2021-02-21	100,00%	100,00%
2021-02-22	100,00%	100,00%
2021-02-23	100,00%	100,00%
2021-02-24	100,00%	100,00%
2021-02-25	100,00%	100,00%
2021-02-26	100,00%	100,00%
2021-02-27	100,00%	100,00%
2021-02-28	100,00%	100,00%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-02-01	475 ms	786 ms	0 ms	0 ms
2021-02-02	439 ms	842 ms	0 ms	0 ms
2021-02-03	547 ms	1015 ms	0 ms	0 ms
2021-02-04	514 ms	1088 ms	0 ms	0 ms
2021-02-05	462 ms	781 ms	0 ms	0 ms
2021-02-06	309 ms	790 ms	0 ms	0 ms
2021-02-07	273 ms	827 ms	0 ms	0 ms
2021-02-08	320 ms	690 ms	0 ms	0 ms
2021-02-09	304 ms	722 ms	0 ms	0 ms
2021-02-10	295 ms	728 ms	0 ms	0 ms
2021-02-11	291 ms	796 ms	0 ms	0 ms
2021-02-12	299 ms	798 ms	0 ms	0 ms
2021-02-13	286 ms	847 ms	0 ms	0 ms
2021-02-14	286 ms	858 ms	0 ms	0 ms
2021-02-15	315 ms	680 ms	0 ms	0 ms
2021-02-16	314 ms	715 ms	0 ms	0 ms
2021-02-17	331 ms	772 ms	0 ms	0 ms
2021-02-18	314 ms	855 ms	0 ms	0 ms
2021-02-19	327 ms	820 ms	0 ms	0 ms
2021-02-20	314 ms	695 ms	0 ms	0 ms
2021-02-21	304 ms	756 ms	0 ms	0 ms
2021-02-22	500 ms	716 ms	0 ms	0 ms
2021-02-23	335 ms	943 ms	0 ms	0 ms
2021-02-24	294 ms	737 ms	0 ms	0 ms
2021-02-25	289 ms	865 ms	0 ms	0 ms
2021-02-26	287 ms	576 ms	0 ms	0 ms
2021-02-27	291 ms	637 ms	0 ms	0 ms
2021-02-28	394 ms	685 ms	0 ms	0 ms

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2021-02-01	3,10%	0,00%
2021-02-02	0,02%	0,00%
2021-02-03	0,02%	0,00%
2021-02-04	0,05%	0,00%
2021-02-05	0,10%	0,00%
2021-02-06	0,00%	0,00%
2021-02-07	0,00%	0,00%
2021-02-08	0,01%	0,00%
2021-02-09	0,01%	0,00%
2021-02-10	0,00%	0,00%
2021-02-11	0,02%	0,00%
2021-02-12	0,00%	0,00%
2021-02-13	0,00%	0,00%
2021-02-14	0,01%	0,00%
2021-02-15	0,00%	0,00%
2021-02-16	0,03%	0,00%
2021-02-17	0,00%	0,00%
2021-02-18	0,00%	0,00%
2021-02-19	0,00%	0,00%
2021-02-20	0,00%	0,00%
2021-02-21	0,01%	0,00%
2021-02-22	1,47%	0,00%
2021-02-23	0,04%	0,00%
2021-02-24	0,00%	0,00%
2021-02-25	0,00%	0,00%
2021-02-26	0,00%	0,00%
2021-02-27	0,00%	0,00%
2021-02-28	0,00%	0,00%