

# Resurs Bank performance and availability statistics

January 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### Summary for period

2021-01-01 – 2021-01-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
<b>Uptime</b>	100,00% %	99,99% %		
<b>Average response time</b>	405 ms	927 ms	N/A	N/A
<b>Error rate</b>	0,26% %	0,76% %		

# Uptime

## Daily performance

Date	PSU Interface	PSD2 APIs
2021-01-01	100,00%	100,00%
2021-01-02	100,00%	99,97%
2021-01-03	100,00%	99,93%
2021-01-04	100,00%	100,00%
2021-01-05	100,00%	99,93%
2021-01-06	100,00%	99,97%
2021-01-07	100,00%	100,00%
2021-01-08	100,00%	100,00%
2021-01-09	100,00%	100,00%
2021-01-10	100,00%	100,00%
2021-01-11	100,00%	100,00%
2021-01-12	100,00%	100,00%
2021-01-13	100,00%	100,00%
2021-01-14	100,00%	100,00%
2021-01-15	100,00%	100,00%
2021-01-16	100,00%	100,00%
2021-01-17	100,00%	100,00%
2021-01-18	100,00%	100,00%
2021-01-19	100,00%	100,00%
2021-01-20	100,00%	99,97%
2021-01-21	100,00%	100,00%
2021-01-22	100,00%	100,00%
2021-01-23	100,00%	100,00%
2021-01-24	100,00%	100,00%
2021-01-25	100,00%	100,00%
2021-01-26	100,00%	100,00%
2021-01-27	100,00%	100,00%
2021-01-28	100,00%	100,00%
2021-01-29	100,00%	100,00%
2021-01-30	100,00%	100,00%
2021-01-31	100,00%	100,00%

## Average response time

### Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-01-01	405 ms	814 ms	0 ms	0 ms
2021-01-02	396 ms	843 ms	0 ms	0 ms
2021-01-03	449 ms	918 ms	0 ms	0 ms
2021-01-04	450 ms	816 ms	0 ms	0 ms
2021-01-05	411 ms	771 ms	0 ms	0 ms
2021-01-06	500 ms	843 ms	0 ms	0 ms
2021-01-07	487 ms	953 ms	0 ms	0 ms
2021-01-08	537 ms	804 ms	0 ms	0 ms
2021-01-09	432 ms	834 ms	0 ms	0 ms
2021-01-10	378 ms	950 ms	0 ms	0 ms
2021-01-11	420 ms	941 ms	0 ms	0 ms
2021-01-12	474 ms	1352 ms	0 ms	0 ms
2021-01-13	408 ms	1149 ms	0 ms	0 ms
2021-01-14	368 ms	990 ms	0 ms	0 ms
2021-01-15	367 ms	869 ms	0 ms	0 ms
2021-01-16	344 ms	973 ms	0 ms	0 ms
2021-01-17	348 ms	856 ms	0 ms	0 ms
2021-01-18	364 ms	817 ms	0 ms	0 ms
2021-01-19	354 ms	890 ms	0 ms	0 ms
2021-01-20	358 ms	993 ms	0 ms	0 ms
2021-01-21	578 ms	1162 ms	0 ms	0 ms
2021-01-22	387 ms	998 ms	0 ms	0 ms
2021-01-23	345 ms	928 ms	0 ms	0 ms
2021-01-24	345 ms	945 ms	0 ms	0 ms
2021-01-25	359 ms	885 ms	0 ms	0 ms
2021-01-26	344 ms	1132 ms	0 ms	0 ms
2021-01-27	360 ms	852 ms	0 ms	0 ms
2021-01-28	381 ms	923 ms	0 ms	0 ms
2021-01-29	478 ms	934 ms	0 ms	0 ms
2021-01-30	363 ms	803 ms	0 ms	0 ms
2021-01-31	377 ms	799 ms	0 ms	0 ms

## Error rate

### Daily performance

Date	PSU Interface	PSD2 APIs
2021-01-01	0,00%	0,00%
2021-01-02	0,00%	3,12%
2021-01-03	0,01%	5,41%
2021-01-04	0,04%	0,00%
2021-01-05	0,00%	6,90%
2021-01-06	0,02%	3,03%
2021-01-07	0,01%	0,00%
2021-01-08	0,02%	0,00%
2021-01-09	0,00%	0,00%
2021-01-10	0,00%	0,00%
2021-01-11	0,00%	0,00%
2021-01-12	0,02%	0,00%
2021-01-13	0,00%	0,00%
2021-01-14	0,00%	0,00%
2021-01-15	0,00%	0,00%
2021-01-16	0,00%	0,00%
2021-01-17	0,00%	0,00%
2021-01-18	0,00%	0,00%
2021-01-19	0,01%	0,00%
2021-01-20	0,00%	5,00%
2021-01-21	7,95%	0,00%
2021-01-22	0,01%	0,00%
2021-01-23	0,00%	0,00%
2021-01-24	0,00%	0,00%
2021-01-25	0,01%	0,00%
2021-01-26	0,00%	0,00%
2021-01-27	0,00%	0,00%
2021-01-28	0,01%	0,00%
2021-01-29	0,00%	0,00%
2021-01-30	0,00%	0,00%
2021-01-31	0,00%	0,00%