

Resurs Bank performance and availability statistics

March 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-03-01 – 2021-03-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00% %	99,97% %		
Average response time	306 ms	520 ms	N/A	N/A
Error rate	0,06% %	0,47% %		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2021-03-01	100,00%	100,00%
2021-03-02	100,00%	99,93%
2021-03-03	100,00%	100,00%
2021-03-04	100,00%	100,00%
2021-03-05	100,00%	100,00%
2021-03-06	100,00%	100,00%
2021-03-07	100,00%	100,00%
2021-03-08	100,00%	99,93%
2021-03-09	100,00%	100,00%
2021-03-10	100,00%	100,00%
2021-03-11	100,00%	99,97%
2021-03-12	100,00%	100,00%
2021-03-13	100,00%	99,97%
2021-03-14	100,00%	99,97%
2021-03-15	100,00%	100,00%
2021-03-16	100,00%	99,97%
2021-03-17	100,00%	100,00%
2021-03-18	100,00%	100,00%
2021-03-19	100,00%	100,00%
2021-03-20	100,00%	99,93%
2021-03-21	100,00%	100,00%
2021-03-22	100,00%	99,55%
2021-03-23	100,00%	99,97%
2021-03-24	100,00%	99,93%
2021-03-25	100,00%	99,93%
2021-03-26	100,00%	99,97%
2021-03-27	100,00%	100,00%
2021-03-28	100,00%	99,97%
2021-03-29	100,00%	99,97%
2021-03-30	100,00%	99,97%
2021-03-31	100,00%	100,00%

Average response time

Daily performance

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
2021-03-01	467 ms	595 ms	0 ms	0 ms
2021-03-02	354 ms	657 ms	0 ms	0 ms
2021-03-03	321 ms	503 ms	0 ms	0 ms
2021-03-04	328 ms	537 ms	0 ms	0 ms
2021-03-05	361 ms	480 ms	0 ms	0 ms
2021-03-06	250 ms	514 ms	0 ms	0 ms
2021-03-07	243 ms	447 ms	0 ms	0 ms
2021-03-08	302 ms	478 ms	0 ms	0 ms
2021-03-09	267 ms	455 ms	0 ms	0 ms
2021-03-10	279 ms	464 ms	0 ms	0 ms
2021-03-11	269 ms	489 ms	0 ms	0 ms
2021-03-12	271 ms	464 ms	0 ms	0 ms
2021-03-13	275 ms	462 ms	0 ms	0 ms
2021-03-14	274 ms	457 ms	0 ms	0 ms
2021-03-15	290 ms	539 ms	0 ms	0 ms
2021-03-16	281 ms	493 ms	0 ms	0 ms
2021-03-17	281 ms	444 ms	0 ms	0 ms
2021-03-18	283 ms	500 ms	0 ms	0 ms
2021-03-19	285 ms	469 ms	0 ms	0 ms
2021-03-20	276 ms	477 ms	0 ms	0 ms
2021-03-21	287 ms	495 ms	0 ms	0 ms
2021-03-22	636 ms	1004 ms	0 ms	0 ms
2021-03-23	311 ms	514 ms	0 ms	0 ms
2021-03-24	295 ms	514 ms	0 ms	0 ms
2021-03-25	286 ms	476 ms	0 ms	0 ms
2021-03-26	285 ms	511 ms	0 ms	0 ms
2021-03-27	343 ms	584 ms	0 ms	0 ms
2021-03-28	259 ms	486 ms	0 ms	0 ms
2021-03-29	280 ms	493 ms	0 ms	0 ms
2021-03-30	265 ms	551 ms	0 ms	0 ms
2021-03-31	290 ms	572 ms	0 ms	0 ms

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2021-03-01	0,21%	0,00%
2021-03-02	0,00%	0,00%
2021-03-03	0,00%	0,00%
2021-03-04	0,01%	0,00%
2021-03-05	0,06%	0,00%
2021-03-06	0,00%	0,00%
2021-03-07	0,01%	0,00%
2021-03-08	0,02%	0,00%
2021-03-09	0,01%	0,00%
2021-03-10	0,01%	0,00%
2021-03-11	0,01%	0,00%
2021-03-12	0,03%	0,00%
2021-03-13	0,03%	0,00%
2021-03-14	0,03%	0,00%
2021-03-15	0,02%	0,00%
2021-03-16	0,02%	0,00%
2021-03-17	0,03%	0,00%
2021-03-18	0,03%	0,00%
2021-03-19	0,03%	0,00%
2021-03-20	0,04%	0,00%
2021-03-21	0,03%	0,00%
2021-03-22	1,21%	0,00%
2021-03-23	0,00%	16,67%
2021-03-24	0,00%	0,00%
2021-03-25	0,00%	0,00%
2021-03-26	0,01%	0,00%
2021-03-27	0,00%	0,00%
2021-03-28	0,00%	0,00%
2021-03-29	0,01%	0,00%
2021-03-30	0,00%	0,00%
2021-03-31	0,06%	0,00%