

Resurs Bank performance and availability statistics

April 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-04-01 – 2021-04-30

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00% %	99,98% %	-	-
Average response time	283 ms	473 ms	-	-
Error rate	0,01% %	0,48% %	-	-

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2021-04-01	100,00% %	99,97% %
2021-04-02	100,00% %	100,00% %
2021-04-03	100,00% %	99,93% %
2021-04-04	100,00% %	99,97% %
2021-04-05	100,00% %	99,93% %
2021-04-06	100,00% %	99,97% %
2021-04-07	100,00% %	99,97% %
2021-04-08	100,00% %	99,97% %
2021-04-09	100,00% %	99,97% %
2021-04-10	100,00% %	100,00% %
2021-04-11	100,00% %	100,00% %
2021-04-12	100,00% %	99,97% %
2021-04-13	100,00% %	100,00% %
2021-04-14	100,00% %	100,00% %
2021-04-15	100,00% %	100,00% %
2021-04-16	100,00% %	100,00% %
2021-04-17	100,00% %	100,00% %
2021-04-18	100,00% %	100,00% %
2021-04-19	100,00% %	100,00% %
2021-04-20	100,00% %	100,00% %
2021-04-21	100,00% %	99,93% %
2021-04-22	100,00% %	99,93% %
2021-04-23	100,00% %	100,00% %
2021-04-24	100,00% %	100,00% %
2021-04-25	100,00% %	100,00% %
2021-04-26	100,00% %	100,00% %
2021-04-27	100,00% %	100,00% %
2021-04-28	100,00% %	99,93% %
2021-04-29	100,00% %	100,00% %
2021-04-30	100,00% %	99,93% %

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-04-01	264 ms	475 ms	0 ms	0 ms
2021-04-02	265 ms	475 ms	0 ms	0 ms
2021-04-03	277 ms	497 ms	0 ms	0 ms
2021-04-04	265 ms	513 ms	0 ms	0 ms
2021-04-05	322 ms	727 ms	0 ms	0 ms
2021-04-06	292 ms	504 ms	0 ms	0 ms
2021-04-07	393 ms	594 ms	0 ms	0 ms
2021-04-08	324 ms	550 ms	0 ms	0 ms
2021-04-09	281 ms	446 ms	0 ms	0 ms
2021-04-10	265 ms	431 ms	0 ms	0 ms
2021-04-11	258 ms	413 ms	0 ms	0 ms
2021-04-12	288 ms	468 ms	0 ms	0 ms
2021-04-13	258 ms	431 ms	0 ms	0 ms
2021-04-14	256 ms	422 ms	0 ms	0 ms
2021-04-15	263 ms	392 ms	0 ms	0 ms
2021-04-16	257 ms	449 ms	0 ms	0 ms
2021-04-17	293 ms	491 ms	0 ms	0 ms
2021-04-18	262 ms	449 ms	0 ms	0 ms
2021-04-19	273 ms	430 ms	0 ms	0 ms
2021-04-20	265 ms	429 ms	0 ms	0 ms
2021-04-21	324 ms	488 ms	0 ms	0 ms
2021-04-22	294 ms	443 ms	0 ms	0 ms
2021-04-23	307 ms	440 ms	0 ms	0 ms
2021-04-24	266 ms	448 ms	0 ms	0 ms
2021-04-25	277 ms	441 ms	0 ms	0 ms
2021-04-26	281 ms	462 ms	0 ms	0 ms
2021-04-27	268 ms	446 ms	0 ms	0 ms
2021-04-28	286 ms	489 ms	0 ms	0 ms
2021-04-29	285 ms	482 ms	0 ms	0 ms
2021-04-30	294 ms	457 ms	0 ms	0 ms

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-04-01	0,00% %	0,51% %		
2021-04-02	0,01% %	0,00% %		
2021-04-03	0,00% %	0,33% %		
2021-04-04	0,00% %	0,33% %		
2021-04-05	0,00% %	1,96% %		
2021-04-06	0,00% %	0,30% %		
2021-04-07	0,01% %	0,44% %		
2021-04-08	0,00% %	0,16% %		
2021-04-09	0,00% %	0,32% %		
2021-04-10	0,00% %	0,16% %		
2021-04-11	0,00% %	0,31% %		
2021-04-12	0,00% %	0,15% %		
2021-04-13	0,00% %	0,33% %		
2021-04-14	0,00% %	0,15% %		
2021-04-15	0,00% %	0,94% %		
2021-04-16	0,03% %	0,00% %		
2021-04-17	0,01% %	0,00% %		
2021-04-18	0,09% %	0,15% %		
2021-04-19	0,01% %	0,00% %		
2021-04-20	0,01% %	0,66% %		
2021-04-21	0,00% %	3,94% %		
2021-04-22	0,00% %	0,80% %		
2021-04-23	0,00% %	0,14% %		
2021-04-24	0,00% %	0,30% %		
2021-04-25	0,01% %	0,15% %		
2021-04-26	0,02% %	0,00% %		
2021-04-27	0,01% %	0,36% %		
2021-04-28	0,02% %	0,76% %		
2021-04-29	0,01% %	0,00% %		
2021-04-30	0,01% %	0,76% %		