

Resurs Bank performance and availability statistics

June 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-06-01 – 2021-06-30

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00% %	99,98% %	-	-
Average response time	239 ms	631 ms	-	-
Error rate	0,02% %	0,20% %	-	-

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2021-06-01	100,00% %	99,93% %
2021-06-02	100,00% %	99,97% %
2021-06-03	100,00% %	99,93% %
2021-06-04	100,00% %	99,97% %
2021-06-05	100,00% %	100,00% %
2021-06-06	100,00% %	99,97% %
2021-06-07	100,00% %	100,00% %
2021-06-08	100,00% %	99,90% %
2021-06-09	100,00% %	100,00% %
2021-06-10	100,00% %	99,97% %
2021-06-11	100,00% %	99,93% %
2021-06-12	100,00% %	99,93% %
2021-06-13	100,00% %	99,93% %
2021-06-14	100,00% %	100,00% %
2021-06-15	100,00% %	99,97% %
2021-06-16	100,00% %	100,00% %
2021-06-17	100,00% %	100,00% %
2021-06-18	100,00% %	100,00% %
2021-06-19	100,00% %	100,00% %
2021-06-20	100,00% %	100,00% %
2021-06-21	100,00% %	100,00% %
2021-06-22	100,00% %	100,00% %
2021-06-23	100,00% %	100,00% %
2021-06-24	100,00% %	100,00% %
2021-06-25	100,00% %	100,00% %
2021-06-26	100,00% %	100,00% %
2021-06-27	100,00% %	100,00% %
2021-06-28	100,00% %	100,00% %
2021-06-29	100,00% %	100,00% %
2021-06-30	100,00% %	100,00% %

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-06-01	293 ms	671 ms	0 ms	0 ms
2021-06-02	404 ms	711 ms	0 ms	0 ms
2021-06-03	309 ms	485 ms	0 ms	0 ms
2021-06-04	423 ms	521 ms	0 ms	0 ms
2021-06-05	255 ms	488 ms	0 ms	0 ms
2021-06-06	248 ms	497 ms	0 ms	0 ms
2021-06-07	299 ms	725 ms	0 ms	0 ms
2021-06-08	197 ms	446 ms	0 ms	0 ms
2021-06-09	201 ms	425 ms	0 ms	0 ms
2021-06-10	204 ms	389 ms	0 ms	0 ms
2021-06-11	205 ms	461 ms	0 ms	0 ms
2021-06-12	193 ms	453 ms	0 ms	0 ms
2021-06-13	196 ms	456 ms	0 ms	0 ms
2021-06-14	205 ms	522 ms	0 ms	0 ms
2021-06-15	211 ms	392 ms	0 ms	0 ms
2021-06-16	185 ms	697 ms	0 ms	0 ms
2021-06-17	198 ms	901 ms	0 ms	0 ms
2021-06-18	215 ms	803 ms	0 ms	0 ms
2021-06-19	218 ms	903 ms	0 ms	0 ms
2021-06-20	204 ms	864 ms	0 ms	0 ms
2021-06-21	253 ms	800 ms	0 ms	0 ms
2021-06-22	240 ms	889 ms	0 ms	0 ms
2021-06-23	226 ms	668 ms	0 ms	0 ms
2021-06-24	216 ms	696 ms	0 ms	0 ms
2021-06-25	233 ms	712 ms	0 ms	0 ms
2021-06-26	239 ms	577 ms	0 ms	0 ms
2021-06-27	225 ms	573 ms	0 ms	0 ms
2021-06-28	237 ms	686 ms	0 ms	0 ms
2021-06-29	213 ms	729 ms	0 ms	0 ms
2021-06-30	219 ms	804 ms	0 ms	0 ms

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-06-01	0,01% %	0,84% %		
2021-06-02	0,01% %	0,99% %		
2021-06-03	0,03% %	0,50% %		
2021-06-04	0,01% %	0,16% %		
2021-06-05	0,00% %	0,00% %		
2021-06-06	0,00% %	1,02% %		
2021-06-07	0,01% %	0,00% %		
2021-06-08	0,01% %	0,74% %		
2021-06-09	0,01% %	0,33% %		
2021-06-10	0,02% %	0,35% %		
2021-06-11	0,02% %	0,46% %		
2021-06-12	0,02% %	0,32% %		
2021-06-13	0,01% %	0,30% %		
2021-06-14	0,04% %	0,00% %		
2021-06-15	0,01% %	0,19% %		
2021-06-16	0,04% %	0,00% %		
2021-06-17	0,04% %	0,00% %		
2021-06-18	0,01% %	0,00% %		
2021-06-19	0,00% %	0,00% %		
2021-06-20	0,01% %	0,00% %		
2021-06-21	0,09% %	0,00% %		
2021-06-22	0,04% %	0,00% %		
2021-06-23	0,00% %	0,00% %		
2021-06-24	0,00% %	0,00% %		
2021-06-25	0,01% %	0,00% %		
2021-06-26	0,00% %	0,00% %		
2021-06-27	0,00% %	0,00% %		
2021-06-28	0,02% %	0,00% %		
2021-06-29	0,06% %	0,00% %		
2021-06-30	0,01% %	0,00% %		