Resurs Bank performance and availability statistics

May 2021

Resurs Bank

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.

Summary for period

2021-05-01 – 2021-05-31

Date	Resurs Customer Interfaces		Account Information		Payment Initiation	Confirmation of Funds
Uptime	100,00%	%	99,98%	%	-	-
Average response time	307	ms	503	ms	-	-
Error rate	0,02%	%	0,22%	%	-	-

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2021-05-01	100,00% %	99,97% %
2021-05-02	100,00% %	100,00% %
2021-05-03	100,00% %	99,93% %
2021-05-04	100,00% %	100,00% %
2021-05-05	100,00% %	100,00% %
2021-05-06	100,00% %	100,00% %
2021-05-07	100,00% %	100,00% %
2021-05-08	100,00% %	99,97% %
2021-05-09	100,00% %	99,90% %
2021-05-10	100,00% %	99,97% %
2021-05-11	100,00% %	100,00% %
2021-05-12	100,00% %	100,00% %
2021-05-13	100,00% %	100,00% %
2021-05-14	100,00% %	100,00% %
2021-05-15	100,00% %	99,97% %
2021-05-16	100,00% %	100,00% %
2021-05-17	100,00% %	100,00% %
2021-05-18	100,00% %	100,00% %
2021-05-19	100,00% %	100,00% %
2021-05-20	100,00% %	99,97% %
2021-05-21	100,00% %	100,00% %
2021-05-22	100,00% %	100,00% %
2021-05-23	100,00% %	99,93% %
2021-05-24	100,00% %	100,00% %
2021-05-25	100,00% %	99,97% %
2021-05-26	100,00% %	100,00% %
2021-05-27	100,00% %	100,00% %
2021-05-28	100,00% %	99,97% %
2021-05-29	100,00% %	100,00% %
2021-05-30	100,00% %	99,97% %
2021-05-31	100,00% %	100,00% %

Average response time
Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-05-01	304 ms	436 ms	0 ms	0 ms
2021-05-02	301 ms	451 ms	0 ms	0 ms
2021-05-03	413 ms	503 ms	0 ms	0 ms
2021-05-04	353 ms	505 ms	0 ms	0 ms
2021-05-05	407 ms	502 ms	0 ms	0 ms
2021-05-06	443 ms	460 ms	0 ms	0 ms
2021-05-07	381 ms	478 ms	0 ms	0 ms
2021-05-08	359 ms	554 ms	0 ms	0 ms
2021-05-09	312 ms	447 ms	0 ms	0 ms
2021-05-10	313 ms	551 ms	0 ms	0 ms
2021-05-11	270 ms	508 ms	0 ms	0 ms
2021-05-12	269 ms	409 ms	0 ms	0 ms
2021-05-13	254 ms	433 ms	0 ms	0 ms
2021-05-14	282 ms	426 ms	0 ms	0 ms
2021-05-15	271 ms	449 ms	0 ms	0 ms
2021-05-16	247 ms	415 ms	0 ms	0 ms
2021-05-17	247 ms	438 ms	0 ms	0 ms
2021-05-18	253 ms	594 ms	0 ms	0 ms
2021-05-19	275 ms	463 ms	0 ms	0 ms
2021-05-20	287 ms	495 ms	0 ms	0 ms
2021-05-21	313 ms	414 ms	0 ms	0 ms
2021-05-22	313 ms	477 ms	0 ms	0 ms
2021-05-23	292 ms	458 ms	0 ms	0 ms
2021-05-24	270 ms	542 ms	0 ms	0 ms
2021-05-25	293 ms	799 ms	0 ms	0 ms
2021-05-26	266 ms	755 ms	0 ms	0 ms
2021-05-27	271 ms	606 ms	0 ms	0 ms
2021-05-28	374 ms	570 ms	0 ms	0 ms
2021-05-29	344 ms	512 ms	0 ms	0 ms
2021-05-30	279 ms	493 ms	0 ms	0 ms
2021-05-31	270 ms	462 ms	0 ms	0 ms

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-05-01	0,00% %	0,12% %		
2021-05-02	0,01% %	0,00% %		
2021-05-03	0,03% %	0,81% %		
2021-05-04	0,07% %	0,31% %		
2021-05-05	0,02% %	0,40% %		
2021-05-06	0,01% %	0,39% %		
2021-05-07	0,00% %	0,00% %		
2021-05-08	0,01% %	0,25% %		
2021-05-09	0,01% %	0,69% %		
2021-05-10	0,01% %	0,14% %		
2021-05-11	0,01% %	0,15% %		
2021-05-12	0,01% %	0,12% %		
2021-05-13	0,00% %	0,00% %		
2021-05-14	0,00% %	0,00% %		
2021-05-15	0,01% %	0,22% %		
2021-05-16	0,01% %	0,16% %		
2021-05-17	0,01% %	0,00% %		
2021-05-18	0,06% %	0,00% %		
2021-05-19	0,02% %	0,00% %		
2021-05-20	0,01% %	0,97% %		
2021-05-21	0,01% %	0,10% %		
2021-05-22	0,01% %	0,00% %		
2021-05-23	0,00% %	0,61% %		
2021-05-24	0,00% %	0,38% %		
2021-05-25	0,13% %	0,36% %		
2021-05-26	0,01% %	0,00% %		
2021-05-27	0,02% %	0,00% %		
2021-05-28	0,01% %	0,41% %		
2021-05-29	0,01% %	0,00% %		
2021-05-30	0,02% %	0,33% %		
2021-05-31	0,02% %	0,00% %		