

# Resurs Bank performance and availability statistics

August 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### Summary for period

2021-08-01 – 2021-08-31

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
<b>Uptime</b>	100,00% %	99,99% %		
<b>Average response time</b>	223 ms	511 ms	N/A	N/A
<b>Error rate</b>	0,00% %	0,10% %		

# Uptime

## Daily performance

Date	PSU Interface	PSD2 APIs
2021-08-01	100,00%	100,00%
2021-08-02	100,00%	100,00%
2021-08-03	100,00%	100,00%
2021-08-04	100,00%	100,00%
2021-08-05	100,00%	100,00%
2021-08-06	100,00%	99,97%
2021-08-07	100,00%	100,00%
2021-08-08	100,00%	100,00%
2021-08-09	100,00%	100,00%
2021-08-10	100,00%	100,00%
2021-08-11	100,00%	100,00%
2021-08-12	100,00%	100,00%
2021-08-13	100,00%	100,00%
2021-08-14	100,00%	99,97%
2021-08-15	100,00%	99,93%
2021-08-16	100,00%	99,97%
2021-08-17	100,00%	100,00%
2021-08-18	100,00%	100,00%
2021-08-19	100,00%	100,00%
2021-08-20	100,00%	100,00%
2021-08-21	100,00%	100,00%
2021-08-22	100,00%	100,00%
2021-08-23	100,00%	100,00%
2021-08-24	100,00%	100,00%
2021-08-25	100,00%	100,00%
2021-08-26	100,00%	99,97%
2021-08-27	100,00%	100,00%
2021-08-28	100,00%	100,00%
2021-08-29	100,00%	100,00%
2021-08-30	100,00%	100,00%
2021-08-31	100,00%	100,00%

## Average response time

### Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-08-01	251 ms	477 ms	0 ms	0 ms
2021-08-02	276 ms	433 ms	0 ms	0 ms
2021-08-03	226 ms	710 ms	0 ms	0 ms
2021-08-04	243 ms	480 ms	0 ms	0 ms
2021-08-05	357 ms	625 ms	0 ms	0 ms
2021-08-06	257 ms	625 ms	0 ms	0 ms
2021-08-07	207 ms	477 ms	0 ms	0 ms
2021-08-08	199 ms	489 ms	0 ms	0 ms
2021-08-09	198 ms	712 ms	0 ms	0 ms
2021-08-10	197 ms	497 ms	0 ms	0 ms
2021-08-11	204 ms	409 ms	0 ms	0 ms
2021-08-12	197 ms	469 ms	0 ms	0 ms
2021-08-13	199 ms	488 ms	0 ms	0 ms
2021-08-14	206 ms	431 ms	0 ms	0 ms
2021-08-15	201 ms	453 ms	0 ms	0 ms
2021-08-16	203 ms	523 ms	0 ms	0 ms
2021-08-17	204 ms	495 ms	0 ms	0 ms
2021-08-18	221 ms	455 ms	0 ms	0 ms
2021-08-19	202 ms	481 ms	0 ms	0 ms
2021-08-20	232 ms	489 ms	0 ms	0 ms
2021-08-21	239 ms	486 ms	0 ms	0 ms
2021-08-22	224 ms	479 ms	0 ms	0 ms
2021-08-23	213 ms	540 ms	0 ms	0 ms
2021-08-24	202 ms	513 ms	0 ms	0 ms
2021-08-25	196 ms	503 ms	0 ms	0 ms
2021-08-26	202 ms	528 ms	0 ms	0 ms
2021-08-27	215 ms	475 ms	0 ms	0 ms
2021-08-28	220 ms	516 ms	0 ms	0 ms
2021-08-29	277 ms	524 ms	0 ms	0 ms
2021-08-30	247 ms	513 ms	0 ms	0 ms
2021-08-31	203 ms	551 ms	0 ms	0 ms

## Error rate

### Daily performance

Date	Resurs Customer Interfaces	Account Information
2021-08-01	0,00%	0,00%
2021-08-02	0,00%	0,00%
2021-08-03	0,00%	0,00%
2021-08-04	0,00%	0,00%
2021-08-05	0,01%	0,00%
2021-08-06	0,00%	1,55%
2021-08-07	0,00%	0,00%
2021-08-08	0,00%	0,00%
2021-08-09	0,00%	0,00%
2021-08-10	0,00%	0,00%
2021-08-11	0,00%	0,00%
2021-08-12	0,00%	0,00%
2021-08-13	0,00%	0,00%
2021-08-14	0,01%	0,34%
2021-08-15	0,00%	0,59%
2021-08-16	0,00%	0,25%
2021-08-17	0,00%	0,00%
2021-08-18	0,03%	0,00%
2021-08-19	0,00%	0,00%
2021-08-20	0,00%	0,00%
2021-08-21	0,00%	0,00%
2021-08-22	0,00%	0,00%
2021-08-23	0,00%	0,00%
2021-08-24	0,00%	0,00%
2021-08-25	0,01%	0,00%
2021-08-26	0,00%	0,43%
2021-08-27	0,02%	0,00%
2021-08-28	0,00%	0,00%
2021-08-29	0,00%	0,00%
2021-08-30	0,00%	0,00%
2021-08-31	0,00%	0,00%