

# Resurs Bank performance and availability statistics

July 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### Summary for period

2021-07-01 – 2021-07-31

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
<b>Uptime</b>	100.00% %	99.99% %		
<b>Average response time</b>	226 ms	607 ms	N/A	N/A
<b>Error rate</b>	0.01% %	0.07% %		

# Uptime

## Daily performance

Date	PSU Interface	PSD2 APIs
2021-07-01	100,00%	100,00%
2021-07-02	100,00%	100,00%
2021-07-03	100,00%	100,00%
2021-07-04	100,00%	100,00%
2021-07-05	100,00%	100,00%
2021-07-06	100,00%	100,00%
2021-07-07	100,00%	100,00%
2021-07-08	100,00%	100,00%
2021-07-09	100,00%	100,00%
2021-07-10	100,00%	100,00%
2021-07-11	100,00%	100,00%
2021-07-12	100,00%	100,00%
2021-07-13	100,00%	100,00%
2021-07-14	100,00%	100,00%
2021-07-15	100,00%	100,00%
2021-07-16	100,00%	100,00%
2021-07-17	100,00%	100,00%
2021-07-18	100,00%	100,00%
2021-07-19	100,00%	100,00%
2021-07-20	100,00%	100,00%
2021-07-21	100,00%	100,00%
2021-07-22	100,00%	100,00%
2021-07-23	100,00%	100,00%
2021-07-24	100,00%	100,00%
2021-07-25	100,00%	100,00%
2021-07-26	100,00%	100,00%
2021-07-27	100,00%	99,93%
2021-07-28	100,00%	100,00%
2021-07-29	100,00%	100,00%
2021-07-30	100,00%	99,93%
2021-07-31	100,00%	99,97%

## Average response time

### Daily performance

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
2021-07-01	294 ms	1209 ms	0 ms	0 ms
2021-07-02	354 ms	782 ms	0 ms	0 ms
2021-07-03	329 ms	782 ms	0 ms	0 ms
2021-07-04	244 ms	755 ms	0 ms	0 ms
2021-07-05	288 ms	739 ms	0 ms	0 ms
2021-07-06	240 ms	741 ms	0 ms	0 ms
2021-07-07	229 ms	510 ms	0 ms	0 ms
2021-07-08	217 ms	638 ms	0 ms	0 ms
2021-07-09	196 ms	600 ms	0 ms	0 ms
2021-07-10	201 ms	576 ms	0 ms	0 ms
2021-07-11	197 ms	548 ms	0 ms	0 ms
2021-07-12	199 ms	742 ms	0 ms	0 ms
2021-07-13	203 ms	549 ms	0 ms	0 ms
2021-07-14	207 ms	723 ms	0 ms	0 ms
2021-07-15	218 ms	606 ms	0 ms	0 ms
2021-07-16	221 ms	455 ms	0 ms	0 ms
2021-07-17	213 ms	552 ms	0 ms	0 ms
2021-07-18	202 ms	533 ms	0 ms	0 ms
2021-07-19	216 ms	588 ms	0 ms	0 ms
2021-07-20	209 ms	533 ms	0 ms	0 ms
2021-07-21	231 ms	552 ms	0 ms	0 ms
2021-07-22	203 ms	573 ms	0 ms	0 ms
2021-07-23	202 ms	539 ms	0 ms	0 ms
2021-07-24	211 ms	563 ms	0 ms	0 ms
2021-07-25	216 ms	549 ms	0 ms	0 ms
2021-07-26	206 ms	519 ms	0 ms	0 ms
2021-07-27	212 ms	493 ms	0 ms	0 ms
2021-07-28	214 ms	427 ms	0 ms	0 ms
2021-07-29	195 ms	565 ms	0 ms	0 ms
2021-07-30	205 ms	424 ms	0 ms	0 ms
2021-07-31	227 ms	461 ms	0 ms	0 ms

## Error rate

### Daily performance

Date	PSU Interface	PSD2 APIs
2021-07-01	0,03%	0,00%
2021-07-02	0,01%	0,00%
2021-07-03	0,01%	0,00%
2021-07-04	0,00%	0,00%
2021-07-05	0,03%	0,00%
2021-07-06	0,00%	0,00%
2021-07-07	0,00%	0,00%
2021-07-08	0,01%	0,00%
2021-07-09	0,00%	0,00%
2021-07-10	0,01%	0,00%
2021-07-11	0,00%	0,00%
2021-07-12	0,00%	0,00%
2021-07-13	0,01%	0,00%
2021-07-14	0,00%	0,00%
2021-07-15	0,00%	0,00%
2021-07-16	0,00%	0,00%
2021-07-17	0,00%	0,00%
2021-07-18	0,01%	0,00%
2021-07-19	0,00%	0,00%
2021-07-20	0,00%	0,00%
2021-07-21	0,00%	0,00%
2021-07-22	0,00%	0,00%
2021-07-23	0,00%	0,00%
2021-07-24	0,00%	0,00%
2021-07-25	0,00%	0,00%
2021-07-26	0,00%	0,00%
2021-07-27	0,00%	0,75%
2021-07-28	0,00%	0,00%
2021-07-29	0,00%	0,00%
2021-07-30	0,00%	0,92%
2021-07-31	0,00%	0,44%