

Resurs Bank performance and availability statistics

September 2021

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-09-01 – 2021-09-30

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00% %	99,98% %		
Average response time	219 ms	519 ms	N/A	N/A
Error rate	0,00% %	0,19% %		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2021-09-01	100,00%	99,69%
2021-09-02	100,00%	99,93%
2021-09-03	100,00%	99,83%
2021-09-04	100,00%	99,86%
2021-09-05	100,00%	99,90%
2021-09-06	100,00%	100,00%
2021-09-07	100,00%	100,00%
2021-09-08	100,00%	99,93%
2021-09-09	100,00%	100,00%
2021-09-10	100,00%	99,93%
2021-09-11	100,00%	99,90%
2021-09-12	100,00%	100,00%
2021-09-13	100,00%	100,00%
2021-09-14	100,00%	99,93%
2021-09-15	100,00%	100,00%
2021-09-16	100,00%	99,97%
2021-09-17	100,00%	99,83%
2021-09-18	100,00%	99,86%
2021-09-19	100,00%	99,83%
2021-09-20	100,00%	99,93%
2021-09-21	100,00%	99,90%
2021-09-22	100,00%	99,97%
2021-09-23	100,00%	99,86%
2021-09-24	100,00%	99,76%
2021-09-25	100,00%	100,00%
2021-09-26	100,00%	99,79%
2021-09-27	100,00%	99,90%
2021-09-28	100,00%	99,90%
2021-09-29	100,00%	99,86%
2021-09-30	100,00%	99,90%

Average response time

Daily performance

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
2021-09-01	262 ms	527 ms	0 ms	0 ms
2021-09-02	304 ms	547 ms	0 ms	0 ms
2021-09-03	259 ms	566 ms	0 ms	0 ms
2021-09-04	268 ms	524 ms	0 ms	0 ms
2021-09-05	212 ms	488 ms	0 ms	0 ms
2021-09-06	224 ms	450 ms	0 ms	0 ms
2021-09-07	233 ms	591 ms	0 ms	0 ms
2021-09-08	203 ms	481 ms	0 ms	0 ms
2021-09-09	202 ms	663 ms	0 ms	0 ms
2021-09-10	203 ms	474 ms	0 ms	0 ms
2021-09-11	205 ms	465 ms	0 ms	0 ms
2021-09-12	199 ms	468 ms	0 ms	0 ms
2021-09-13	200 ms	524 ms	0 ms	0 ms
2021-09-14	200 ms	561 ms	0 ms	0 ms
2021-09-15	211 ms	655 ms	0 ms	0 ms
2021-09-16	216 ms	507 ms	0 ms	0 ms
2021-09-17	221 ms	502 ms	0 ms	0 ms
2021-09-18	215 ms	498 ms	0 ms	0 ms
2021-09-19	218 ms	465 ms	0 ms	0 ms
2021-09-20	214 ms	521 ms	0 ms	0 ms
2021-09-21	239 ms	462 ms	0 ms	0 ms
2021-09-22	221 ms	450 ms	0 ms	0 ms
2021-09-23	219 ms	469 ms	0 ms	0 ms
2021-09-24	208 ms	502 ms	0 ms	0 ms
2021-09-25	210 ms	485 ms	0 ms	0 ms
2021-09-26	203 ms	500 ms	0 ms	0 ms
2021-09-27	201 ms	567 ms	0 ms	0 ms
2021-09-28	200 ms	503 ms	0 ms	0 ms
2021-09-29	205 ms	582 ms	0 ms	0 ms
2021-09-30	201 ms	586 ms	0 ms	0 ms

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2021-09-01	0,00%	0,00%
2021-09-02	0,00%	0,00%
2021-09-03	0,00%	0,32%
2021-09-04	0,00%	0,00%
2021-09-05	0,00%	0,00%
2021-09-06	0,00%	0,00%
2021-09-07	0,00%	2,73%
2021-09-08	0,00%	0,00%
2021-09-09	0,01%	0,70%
2021-09-10	0,00%	0,00%
2021-09-11	0,00%	0,00%
2021-09-12	0,00%	0,00%
2021-09-13	0,00%	0,00%
2021-09-14	0,00%	0,00%
2021-09-15	0,00%	0,00%
2021-09-16	0,01%	0,00%
2021-09-17	0,00%	0,00%
2021-09-18	0,00%	0,00%
2021-09-19	0,01%	0,00%
2021-09-20	0,00%	0,00%
2021-09-21	0,00%	0,00%
2021-09-22	0,00%	0,00%
2021-09-23	0,00%	0,00%
2021-09-24	0,00%	0,00%
2021-09-25	0,00%	0,00%
2021-09-26	0,00%	0,00%
2021-09-27	0,00%	0,00%
2021-09-28	0,00%	0,00%
2021-09-29	0,01%	1,94%
2021-09-30	0,01%	0,00%