

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2021-12-01 – 2021-12-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,93 %		
Average response time	207 ms	551 ms	N/A	N/A
Error rate	0,00 %	0,41 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2021-12-01	100,00 %	99,97 %
2021-12-02	100,00 %	99,93 %
2021-12-03	100,00 %	100,00 %
2021-12-04	100,00 %	100,00 %
2021-12-05	100,00 %	100,00 %
2021-12-06	100,00 %	99,90 %
2021-12-07	100,00 %	98,96 %
2021-12-08	100,00 %	99,97 %
2021-12-09	100,00 %	99,97 %
2021-12-10	100,00 %	100,00 %
2021-12-11	100,00 %	99,97 %
2021-12-12	100,00 %	100,00 %
2021-12-13	100,00 %	100,00 %
2021-12-14	100,00 %	99,97 %
2021-12-15	100,00 %	100,00 %
2021-12-16	100,00 %	99,97 %
2021-12-17	100,00 %	99,97 %
2021-12-18	100,00 %	100,00 %
2021-12-19	100,00 %	100,00 %
2021-12-20	100,00 %	100,00 %
2021-12-21	100,00 %	99,93 %
2021-12-22	100,00 %	99,97 %
2021-12-23	100,00 %	100,00 %
2021-12-24	100,00 %	100,00 %
2021-12-25	100,00 %	100,00 %
2021-12-26	100,00 %	100,00 %
2021-12-27	100,00 %	100,00 %
2021-12-28	100,00 %	100,00 %
2021-12-29	100,00 %	100,00 %
2021-12-30	100,00 %	100,00 %
2021-12-31	100,00 %	100,00 %



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-12-01	198 ms	399 ms	0 ms	0 ms
2021-12-02	218 ms	653 ms	0 ms	0 ms
2021-12-03	240 ms	413 ms	0 ms	0 ms
2021-12-04	241 ms	474 ms	0 ms	0 ms
2021-12-05	204 ms	464 ms	0 ms	0 ms
2021-12-06	199 ms	469 ms	0 ms	0 ms
2021-12-07	198 ms	502 ms	0 ms	0 ms
2021-12-08	190 ms	517 ms	0 ms	0 ms
2021-12-09	201 ms	644 ms	0 ms	0 ms
2021-12-10	205 ms	617 ms	0 ms	0 ms
2021-12-11	206 ms	559 ms	0 ms	0 ms
2021-12-12	199 ms	553 ms	0 ms	0 ms
2021-12-13	199 ms	605 ms	0 ms	0 ms
2021-12-14	199 ms	608 ms	0 ms	0 ms
2021-12-15	195 ms	536 ms	0 ms	0 ms
2021-12-16	211 ms	639 ms	0 ms	0 ms
2021-12-17	209 ms	503 ms	0 ms	0 ms
2021-12-18	218 ms	519 ms	0 ms	0 ms
2021-12-19	205 ms	458 ms	0 ms	0 ms
2021-12-20	193 ms	526 ms	0 ms	0 ms
2021-12-21	194 ms	567 ms	0 ms	0 ms
2021-12-22	207 ms	556 ms	0 ms	0 ms
2021-12-23	205 ms	556 ms	0 ms	0 ms
2021-12-24	219 ms	504 ms	0 ms	0 ms
2021-12-25	249 ms	610 ms	0 ms	0 ms
2021-12-26	196 ms	539 ms	0 ms	0 ms
2021-12-27	207 ms	682 ms	0 ms	0 ms
2021-12-28	201 ms	709 ms	0 ms	0 ms
2021-12-29	197 ms	596 ms	0 ms	0 ms
2021-12-30	198 ms	540 ms	0 ms	0 ms
2021-12-31	208 ms	545 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2021-12-01	0,00 %	0,28 %
2021-12-02	0,00 %	0,00 %
2021-12-03	0,00 %	0,00 %
2021-12-04	0,00 %	0,13 %
2021-12-05	0,00 %	0,37 %
2021-12-06	0,01 %	1,57 %
2021-12-07	0,00 %	3,28 %
2021-12-08	0,01 %	0,88 %
2021-12-09	0,00 %	0,75 %
2021-12-10	0,01 %	0,20 %
2021-12-11	0,01 %	0,26 %
2021-12-12	0,00 %	0,00 %
2021-12-13	0,01 %	0,64 %
2021-12-14	0,00 %	0,00 %
2021-12-15	0,00 %	0,38 %
2021-12-16	0,00 %	0,00 %
2021-12-17	0,01 %	0,00 %
2021-12-18	0,00 %	0,74 %
2021-12-19	0,00 %	0,00 %
2021-12-20	0,00 %	0,00 %
2021-12-21	0,00 %	0,20 %
2021-12-22	0,00 %	0,20 %
2021-12-23	0,00 %	0,42 %
2021-12-24	0,00 %	0,28 %
2021-12-25	0,00 %	0,58 %
2021-12-26	0,00 %	0,26 %
2021-12-27	0,02 %	0,35 %
2021-12-28	0,00 %	0,00 %
2021-12-29	0,00 %	0,63 %
2021-12-30	0,00 %	0,00 %
2021-12-31	0,00 %	0,22 %

