

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2021-11-01 – 2021-11-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,93 %		
Average response time	200 ms	535 ms	N/A	N/A
Error rate	0,01 %	0,50 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2021-11-01	100,00 %	100,00 %
2021-11-02	100,00 %	100,00 %
2021-11-03	100,00 %	99,97 %
2021-11-04	100,00 %	99,97 %
2021-11-05	100,00 %	99,97 %
2021-11-06	100,00 %	99,90 %
2021-11-07	100,00 %	99,86 %
2021-11-08	100,00 %	100,00 %
2021-11-09	100,00 %	99,93 %
2021-11-10	100,00 %	99,97 %
2021-11-11	100,00 %	99,97 %
2021-11-12	100,00 %	99,86 %
2021-11-13	100,00 %	99,93 %
2021-11-14	100,00 %	100,00 %
2021-11-15	100,00 %	99,90 %
2021-11-16	100,00 %	99,93 %
2021-11-17	100,00 %	99,93 %
2021-11-18	100,00 %	99,97 %
2021-11-19	100,00 %	99,97 %
2021-11-20	100,00 %	99,90 %
2021-11-21	100,00 %	99,93 %
2021-11-22	100,00 %	99,90 %
2021-11-23	100,00 %	99,97 %
2021-11-24	100,00 %	99,97 %
2021-11-25	100,00 %	99,90 %
2021-11-26	100,00 %	99,97 %
2021-11-27	100,00 %	99,93 %
2021-11-28	100,00 %	99,93 %
2021-11-29	100,00 %	99,62 %
2021-11-30	100,00 %	99,97 %



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-11-01	200 ms	577 ms	0 ms	0 ms
2021-11-02	246 ms	743 ms	0 ms	0 ms
2021-11-03	238 ms	661 ms	0 ms	0 ms
2021-11-04	254 ms	747 ms	0 ms	0 ms
2021-11-05	220 ms	567 ms	0 ms	0 ms
2021-11-06	190 ms	560 ms	0 ms	0 ms
2021-11-07	178 ms	480 ms	0 ms	0 ms
2021-11-08	187 ms	493 ms	0 ms	0 ms
2021-11-09	188 ms	504 ms	0 ms	0 ms
2021-11-10	183 ms	681 ms	0 ms	0 ms
2021-11-11	178 ms	473 ms	0 ms	0 ms
2021-11-12	194 ms	574 ms	0 ms	0 ms
2021-11-13	184 ms	475 ms	0 ms	0 ms
2021-11-14	179 ms	463 ms	0 ms	0 ms
2021-11-15	187 ms	459 ms	0 ms	0 ms
2021-11-16	180 ms	505 ms	0 ms	0 ms
2021-11-17	207 ms	547 ms	0 ms	0 ms
2021-11-18	179 ms	553 ms	0 ms	0 ms
2021-11-19	201 ms	550 ms	0 ms	0 ms
2021-11-20	200 ms	421 ms	0 ms	0 ms
2021-11-21	204 ms	514 ms	0 ms	0 ms
2021-11-22	187 ms	505 ms	0 ms	0 ms
2021-11-23	204 ms	454 ms	0 ms	0 ms
2021-11-24	188 ms	411 ms	0 ms	0 ms
2021-11-25	183 ms	526 ms	0 ms	0 ms
2021-11-26	194 ms	468 ms	0 ms	0 ms
2021-11-27	193 ms	452 ms	0 ms	0 ms
2021-11-28	191 ms	599 ms	0 ms	0 ms
2021-11-29	251 ms	524 ms	0 ms	0 ms
2021-11-30	238 ms	554 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2021-11-01	0,00 %	0,00 %
2021-11-02	0,00 %	0,00 %
2021-11-03	0,00 %	0,68 %
2021-11-04	0,00 %	0,55 %
2021-11-05	0,00 %	0,70 %
2021-11-06	0,00 %	0,69 %
2021-11-07	0,01 %	0,87 %
2021-11-08	0,00 %	0,00 %
2021-11-09	0,00 %	0,40 %
2021-11-10	0,00 %	0,26 %
2021-11-11	0,00 %	0,23 %
2021-11-12	0,01 %	1,04 %
2021-11-13	0,00 %	0,72 %
2021-11-14	0,00 %	0,00 %
2021-11-15	0,00 %	0,79 %
2021-11-16	0,00 %	0,70 %
2021-11-17	0,03 %	0,45 %
2021-11-18	0,01 %	0,28 %
2021-11-19	0,00 %	0,31 %
2021-11-20	0,00 %	0,37 %
2021-11-21	0,00 %	0,42 %
2021-11-22	0,00 %	0,57 %
2021-11-23	0,03 %	0,16 %
2021-11-24	0,00 %	0,16 %
2021-11-25	0,00 %	0,61 %
2021-11-26	0,00 %	0,26 %
2021-11-27	0,00 %	0,52 %
2021-11-28	0,00 %	0,39 %
2021-11-29	0,07 %	2,76 %
2021-11-30	0,00 %	0,16 %

