

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2021-10-01 – 2021-10-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,99 %		
Average response time	281 ms	382 ms	N/A	N/A
Error rate	0,01 %	0,17 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2021-10-01	100,00 %	100,00 %
2021-10-02	100,00 %	100,00 %
2021-10-03	100,00 %	100,00 %
2021-10-04	100,00 %	99,93 %
2021-10-05	100,00 %	100,00 %
2021-10-06	100,00 %	100,00 %
2021-10-07	100,00 %	99,97 %
2021-10-08	100,00 %	99,93 %
2021-10-09	100,00 %	100,00 %
2021-10-10	100,00 %	99,97 %
2021-10-11	100,00 %	100,00 %
2021-10-12	100,00 %	99,97 %
2021-10-13	100,00 %	100,00 %
2021-10-14	100,00 %	100,00 %
2021-10-15	100,00 %	100,00 %
2021-10-16	100,00 %	100,00 %
2021-10-17	100,00 %	100,00 %
2021-10-18	100,00 %	100,00 %
2021-10-19	100,00 %	100,00 %
2021-10-20	100,00 %	100,00 %
2021-10-21	100,00 %	100,00 %
2021-10-22	100,00 %	99,97 %
2021-10-23	100,00 %	100,00 %
2021-10-24	100,00 %	100,00 %
2021-10-25	100,00 %	100,00 %
2021-10-26	100,00 %	100,00 %
2021-10-27	100,00 %	100,00 %
2021-10-28	100,00 %	100,00 %
2021-10-29	100,00 %	100,00 %
2021-10-30	100,00 %	100,00 %
2021-10-31	100,00 %	100,00 %



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-10-01	328 ms	0 ms	0 ms	0 ms
2021-10-02	317 ms	1090 ms	0 ms	0 ms
2021-10-03	338 ms	0 ms	0 ms	0 ms
2021-10-04	287 ms	0 ms	0 ms	0 ms
2021-10-05	287 ms	0 ms	0 ms	0 ms
2021-10-06	253 ms	0 ms	0 ms	0 ms
2021-10-07	374 ms	0 ms	0 ms	0 ms
2021-10-08	270 ms	0 ms	0 ms	0 ms
2021-10-09	259 ms	0 ms	0 ms	0 ms
2021-10-10	239 ms	0 ms	0 ms	0 ms
2021-10-11	238 ms	0 ms	0 ms	0 ms
2021-10-12	240 ms	0 ms	0 ms	0 ms
2021-10-13	239 ms	0 ms	0 ms	0 ms
2021-10-14	242 ms	1517 ms	0 ms	0 ms
2021-10-15	233 ms	0 ms	0 ms	0 ms
2021-10-16	237 ms	0 ms	0 ms	0 ms
2021-10-17	236 ms	0 ms	0 ms	0 ms
2021-10-18	232 ms	0 ms	0 ms	0 ms
2021-10-19	228 ms	0 ms	0 ms	0 ms
2021-10-20	241 ms	0 ms	0 ms	0 ms
2021-10-21	251 ms	1204 ms	0 ms	0 ms
2021-10-22	262 ms	0 ms	0 ms	0 ms
2021-10-23	266 ms	0 ms	0 ms	0 ms
2021-10-24	414 ms	1147 ms	0 ms	0 ms
2021-10-25	328 ms	1011 ms	0 ms	0 ms
2021-10-26	308 ms	852 ms	0 ms	0 ms
2021-10-27	398 ms	946 ms	0 ms	0 ms
2021-10-28	306 ms	964 ms	0 ms	0 ms
2021-10-29	263 ms	988 ms	0 ms	0 ms
2021-10-30	259 ms	1141 ms	0 ms	0 ms
2021-10-31	334 ms	994 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2021-10-01	0,00 %	0,00 %
2021-10-02	0,00 %	0,00 %
2021-10-03	0,00 %	0,00 %
2021-10-04	0,01 %	1,40 %
2021-10-05	0,02 %	0,00 %
2021-10-06	0,01 %	0,00 %
2021-10-07	0,00 %	0,84 %
2021-10-08	0,00 %	1,13 %
2021-10-09	0,00 %	0,00 %
2021-10-10	0,00 %	0,58 %
2021-10-11	0,00 %	0,00 %
2021-10-12	0,00 %	0,83 %
2021-10-13	0,00 %	0,00 %
2021-10-14	0,00 %	0,00 %
2021-10-15	0,01 %	0,00 %
2021-10-16	0,00 %	0,00 %
2021-10-17	0,00 %	0,00 %
2021-10-18	0,00 %	0,00 %
2021-10-19	0,01 %	0,00 %
2021-10-20	0,00 %	0,00 %
2021-10-21	0,00 %	0,00 %
2021-10-22	0,01 %	0,64 %
2021-10-23	0,00 %	0,00 %
2021-10-24	0,00 %	0,00 %
2021-10-25	0,00 %	0,00 %
2021-10-26	0,00 %	0,00 %
2021-10-27	0,00 %	0,00 %
2021-10-28	0,00 %	0,00 %
2021-10-29	0,05 %	0,00 %
2021-10-30	0,01 %	0,00 %
2021-10-31	0,00 %	0,00 %

