

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2021-11-01 – 2021-11-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,82 %		
Average response time	327 ms	643 ms	0 ms	N/A
Error rate	0,25 %	0,42 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2021-11-01	100,00 %	100,00 %
2021-11-02	100,00 %	99,72 %
2021-11-03	100,00 %	99,97 %
2021-11-04	100,00 %	100,00 %
2021-11-05	100,00 %	100,00 %
2021-11-06	100,00 %	99,97 %
2021-11-07	100,00 %	100,00 %
2021-11-08	100,00 %	99,97 %
2021-11-09	100,00 %	99,97 %
2021-11-10	100,00 %	99,97 %
2021-11-11	100,00 %	100,00 %
2021-11-12	100,00 %	100,00 %
2021-11-13	100,00 %	100,00 %
2021-11-14	100,00 %	100,00 %
2021-11-15	100,00 %	99,97 %
2021-11-16	100,00 %	99,93 %
2021-11-17	100,00 %	99,90 %
2021-11-18	100,00 %	99,97 %
2021-11-19	100,00 %	99,93 %
2021-11-20	100,00 %	100,00 %
2021-11-21	100,00 %	100,00 %
2021-11-22	100,00 %	99,97 %
2021-11-23	100,00 %	100,00 %
2021-11-24	100,00 %	100,00 %
2021-11-25	100,00 %	100,00 %
2021-11-26	100,00 %	100,00 %
2021-11-27	100,00 %	100,00 %
2021-11-28	100,00 %	100,00 %
2021-11-29	100,00 %	99,93 %
2021-11-30	100,00 %	95,35 %



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-11-01	298 ms	621 ms	0 ms	0 ms
2021-11-02	296 ms	636 ms	0 ms	0 ms
2021-11-03	288 ms	667 ms	0 ms	0 ms
2021-11-04	293 ms	667 ms	0 ms	0 ms
2021-11-05	297 ms	656 ms	0 ms	0 ms
2021-11-06	327 ms	605 ms	0 ms	0 ms
2021-11-07	259 ms	664 ms	0 ms	0 ms
2021-11-08	278 ms	649 ms	0 ms	0 ms
2021-11-09	307 ms	644 ms	0 ms	0 ms
2021-11-10	333 ms	605 ms	0 ms	0 ms
2021-11-11	320 ms	612 ms	0 ms	0 ms
2021-11-12	323 ms	617 ms	0 ms	0 ms
2021-11-13	394 ms	710 ms	0 ms	0 ms
2021-11-14	330 ms	638 ms	0 ms	0 ms
2021-11-15	336 ms	630 ms	0 ms	0 ms
2021-11-16	327 ms	642 ms	0 ms	0 ms
2021-11-17	329 ms	656 ms	0 ms	0 ms
2021-11-18	342 ms	601 ms	0 ms	0 ms
2021-11-19	345 ms	611 ms	0 ms	0 ms
2021-11-20	406 ms	633 ms	0 ms	0 ms
2021-11-21	315 ms	675 ms	0 ms	0 ms
2021-11-22	361 ms	625 ms	0 ms	0 ms
2021-11-23	341 ms	645 ms	0 ms	0 ms
2021-11-24	317 ms	634 ms	0 ms	0 ms
2021-11-25	340 ms	623 ms	0 ms	0 ms
2021-11-26	340 ms	668 ms	0 ms	0 ms
2021-11-27	359 ms	652 ms	0 ms	0 ms
2021-11-28	322 ms	707 ms	0 ms	0 ms
2021-11-29	344 ms	671 ms	0 ms	0 ms
2021-11-30	333 ms	624 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2021-11-01	0,33 %	0,00 %
2021-11-02	0,24 %	0,87 %
2021-11-03	0,20 %	0,09 %
2021-11-04	0,24 %	0,00 %
2021-11-05	0,29 %	0,00 %
2021-11-06	0,21 %	0,06 %
2021-11-07	0,22 %	0,00 %
2021-11-08	0,33 %	0,16 %
2021-11-09	0,39 %	0,06 %
2021-11-10	0,16 %	0,05 %
2021-11-11	0,24 %	0,00 %
2021-11-12	0,30 %	0,00 %
2021-11-13	0,25 %	0,00 %
2021-11-14	0,19 %	0,00 %
2021-11-15	0,27 %	0,04 %
2021-11-16	0,27 %	0,08 %
2021-11-17	0,31 %	0,26 %
2021-11-18	0,19 %	0,17 %
2021-11-19	0,25 %	0,08 %
2021-11-20	0,23 %	0,00 %
2021-11-21	0,26 %	0,00 %
2021-11-22	0,28 %	0,04 %
2021-11-23	0,32 %	0,00 %
2021-11-24	0,21 %	0,00 %
2021-11-25	0,11 %	0,00 %
2021-11-26	0,26 %	0,00 %
2021-11-27	0,16 %	0,00 %
2021-11-28	0,19 %	0,00 %
2021-11-29	0,15 %	0,10 %
2021-11-30	0,49 %	10,68 %

