yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2021-10-01 – 2021-10-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,47 %		
Average response time	564 ms	1783 ms	63 ms	N/A
Error rate	0,36 %	1,44 %		

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public

Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2021-10-01	100,00 %	100,00 %
2021-10-02	100,00 %	100,00 %
2021-10-03	100,00 %	100,00 %
2021-10-04	100,00 %	99,10 %
2021-10-05	100,00 %	100,00 %
2021-10-06	100,00 %	100,00 %
2021-10-07	100,00 %	100,00 %
2021-10-08	100,00 %	100,00 %
2021-10-09	100,00 %	100,00 %
2021-10-10	100,00 %	100,00 %
2021-10-11	100,00 %	100,00 %
2021-10-12	100,00 %	100,00 %
2021-10-13	100,00 %	100,00 %
2021-10-14	100,00 %	100,00 %
2021-10-15	100,00 %	100,00 %
2021-10-16	100,00 %	100,00 %
2021-10-17	100,00 %	100,00 %
2021-10-18	100,00 %	99,86 %
2021-10-19	100,00 %	90,97 %
2021-10-20	100,00 %	94,03 %
2021-10-21	100,00 %	99,93 %
2021-10-22	100,00 %	100,00 %
2021-10-23	100,00 %	100,00 %
2021-10-24	100,00 %	100,00 %
2021-10-25	100,00 %	100,00 %
2021-10-26	100,00 %	100,00 %
2021-10-27	100,00 %	100,00 %
2021-10-28	100,00 %	99,93 %
2021-10-29	100,00 %	99,93 %
2021-10-30	100,00 %	99,97 %
2021-10-31	100,00 %	99,93 %

Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-10-01	566 ms	2124 ms	0 ms	0 ms
2021-10-02	600 ms	2256 ms	0 ms	0 ms
2021-10-03	614 ms	2531 ms	0 ms	0 ms
2021-10-04	561 ms	0 ms	0 ms	0 ms
2021-10-05	593 ms	2075 ms	0 ms	0 ms
2021-10-06	604 ms	2266 ms	0 ms	0 ms
2021-10-07	594 ms	2042 ms	0 ms	0 ms
2021-10-08	599 ms	2384 ms	0 ms	0 ms
2021-10-09	504 ms	2157 ms	0 ms	0 ms
2021-10-10	523 ms	2336 ms	0 ms	0 ms
2021-10-11	544 ms	2537 ms	0 ms	0 ms
2021-10-12	530 ms	2091 ms	0 ms	0 ms
2021-10-13	576 ms	2133 ms	0 ms	0 ms
2021-10-14	585 ms	2284 ms	0 ms	0 ms
2021-10-15	451 ms	2487 ms	0 ms	0 ms
2021-10-16	427 ms	2085 ms	0 ms	0 ms
2021-10-17	434 ms	2340 ms	0 ms	0 ms
2021-10-18	375 ms	2502 ms	0 ms	0 ms
2021-10-19	418 ms	2470 ms	0 ms	0 ms
2021-10-20	448 ms	0 ms	0 ms	0 ms
2021-10-21	420 ms	1346 ms	0 ms	0 ms
2021-10-22	453 ms	1194 ms	0 ms	0 ms
2021-10-23	409 ms	1236 ms	0 ms	0 ms
2021-10-24	398 ms	1248 ms	0 ms	0 ms
2021-10-25	371 ms	1231 ms	1958 ms	0 ms
2021-10-26	2841 ms	1344 ms	0 ms	0 ms
2021-10-27	428 ms	1233 ms	0 ms	0 ms
2021-10-28	444 ms	1386 ms	0 ms	0 ms
2021-10-29	427 ms	1275 ms	0 ms	0 ms
2021-10-30	407 ms	1298 ms	0 ms	0 ms
2021-10-31	341 ms	1390 ms	0 ms	0 ms

Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2021-10-01	0,32 %	0,00 %
2021-10-02	0,13 %	0,00 %
2021-10-03	0,16 %	0,00 %
2021-10-04	0,26 %	2,88 %
2021-10-05	0,26 %	0,00 %
2021-10-06	0,16 %	0,00 %
2021-10-07	0,13 %	0,00 %
2021-10-08	0,26 %	0,00 %
2021-10-09	0,27 %	0,00 %
2021-10-10	0,12 %	0,00 %
2021-10-11	0,26 %	0,00 %
2021-10-12	0,24 %	0,00 %
2021-10-13	0,89 %	0,00 %
2021-10-14	0,11 %	0,00 %
2021-10-15	0,32 %	0,00 %
2021-10-16	1,32 %	0,00 %
2021-10-17	0,39 %	0,00 %
2021-10-18	0,27 %	0,19 %
2021-10-19	0,73 %	23,42 %
2021-10-20	0,30 %	16,50 %
2021-10-21	0,51 %	0,24 %
2021-10-22	0,17 %	0,00 %
2021-10-23	1,73 %	0,00 %
2021-10-24	0,23 %	0,00 %
2021-10-25	0,21 %	0,00 %
2021-10-26	0,22 %	0,00 %
2021-10-27	0,17 %	0,00 %
2021-10-28	0,36 %	0,21 %
2021-10-29	0,29 %	0,31 %
2021-10-30	0,41 %	0,15 %
2021-10-31	0,00 %	0,88 %