

## Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### SUMMARY FOR PERIOD

**2022-02-01 – 2022-02-28**

	PSU Interface	Account information	Payment initiation	Confirmation of funds
<b>Uptime</b>	100,00 %	99,84 %		
<b>Average response time</b>	227 ms	475 ms	N/A	N/A
<b>Error rate</b>	0,00 %	0,30 %		



## Uptime

### DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-02-01	N/A	99,93 %
2022-02-02	N/A	99,97 %
2022-02-03	100,00 %	99,79 %
2022-02-04	100,00 %	99,90 %
2022-02-05	100,00 %	99,86 %
2022-02-06	100,00 %	99,83 %
2022-02-07	100,00 %	99,90 %
2022-02-08	100,00 %	99,86 %
2022-02-09	100,00 %	99,72 %
2022-02-10	100,00 %	99,83 %
2022-02-11	100,00 %	99,83 %
2022-02-12	100,00 %	99,83 %
2022-02-13	100,00 %	99,79 %
2022-02-14	100,00 %	99,93 %
2022-02-15	100,00 %	99,97 %
2022-02-16	100,00 %	99,83 %
2022-02-17	100,00 %	99,86 %
2022-02-18	100,00 %	99,86 %
2022-02-19	100,00 %	99,83 %
2022-02-20	100,00 %	99,83 %
2022-02-21	100,00 %	99,79 %
2022-02-22	100,00 %	99,72 %
2022-02-23	100,00 %	99,79 %
2022-02-24	100,00 %	99,72 %
2022-02-25	100,00 %	99,83 %
2022-02-26	100,00 %	99,76 %
2022-02-27	100,00 %	99,86 %
2022-02-28	100,00 %	99,86 %



## Average response time

### DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-02-01	N/A	468 ms	0 ms	0 ms
2022-02-02	N/A	520 ms	0 ms	0 ms
2022-02-03	237 ms	468 ms	0 ms	0 ms
2022-02-04	250 ms	487 ms	0 ms	0 ms
2022-02-05	218 ms	410 ms	0 ms	0 ms
2022-02-06	224 ms	455 ms	0 ms	0 ms
2022-02-07	250 ms	464 ms	0 ms	0 ms
2022-02-08	221 ms	463 ms	0 ms	0 ms
2022-02-09	200 ms	475 ms	0 ms	0 ms
2022-02-10	198 ms	459 ms	0 ms	0 ms
2022-02-11	212 ms	494 ms	0 ms	0 ms
2022-02-12	219 ms	450 ms	0 ms	0 ms
2022-02-13	209 ms	464 ms	0 ms	0 ms
2022-02-14	218 ms	494 ms	0 ms	0 ms
2022-02-15	213 ms	475 ms	0 ms	0 ms
2022-02-16	216 ms	477 ms	0 ms	0 ms
2022-02-17	229 ms	496 ms	0 ms	0 ms
2022-02-18	228 ms	482 ms	0 ms	0 ms
2022-02-19	254 ms	485 ms	0 ms	0 ms
2022-02-20	234 ms	475 ms	0 ms	0 ms
2022-02-21	235 ms	455 ms	0 ms	0 ms
2022-02-22	217 ms	453 ms	0 ms	0 ms
2022-02-23	216 ms	468 ms	0 ms	0 ms
2022-02-24	219 ms	477 ms	0 ms	0 ms
2022-02-25	227 ms	468 ms	0 ms	0 ms
2022-02-26	222 ms	488 ms	0 ms	0 ms
2022-02-27	284 ms	519 ms	0 ms	0 ms
2022-02-28	244 ms	503 ms	0 ms	0 ms



## Error rate

### DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-02-01	N/A	0,13 %
2022-02-02	N/A	0,08 %
2022-02-03	0,00 %	0,41 %
2022-02-04	0,00 %	0,22 %
2022-02-05	0,00 %	0,21 %
2022-02-06	0,01 %	0,66 %
2022-02-07	0,00 %	0,27 %
2022-02-08	0,01 %	0,28 %
2022-02-09	0,00 %	0,54 %
2022-02-10	0,02 %	0,35 %
2022-02-11	0,00 %	0,39 %
2022-02-12	0,00 %	0,34 %
2022-02-13	0,00 %	0,44 %
2022-02-14	0,01 %	0,13 %
2022-02-15	0,00 %	0,07 %
2022-02-16	0,00 %	0,30 %
2022-02-17	0,00 %	0,25 %
2022-02-18	0,00 %	0,24 %
2022-02-19	0,00 %	0,31 %
2022-02-20	0,01 %	0,36 %
2022-02-21	0,00 %	0,32 %
2022-02-22	0,00 %	0,38 %
2022-02-23	0,00 %	0,32 %
2022-02-24	0,00 %	0,42 %
2022-02-25	0,01 %	0,26 %
2022-02-26	0,01 %	0,40 %
2022-02-27	0,00 %	0,23 %
2022-02-28	0,00 %	0,22 %
2022-02-01	N/A	0,13 %

