

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-03-01 – 2022-03-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,73 %		
Average response time	257	487	N/A	N/A
Error rate	0,07 %	0,39 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-03-01	100,00 %	99,83 %
2022-03-02	100,00 %	99,79 %
2022-03-03	100,00 %	99,76 %
2022-03-04	100,00 %	99,65 %
2022-03-05	100,00 %	99,76 %
2022-03-06	100,00 %	99,83 %
2022-03-07	100,00 %	99,79 %
2022-03-08	100,00 %	99,76 %
2022-03-09	100,00 %	99,83 %
2022-03-10	100,00 %	99,72 %
2022-03-11	100,00 %	99,58 %
2022-03-12	100,00 %	99,76 %
2022-03-13	100,00 %	99,65 %
2022-03-14	100,00 %	99,83 %
2022-03-15	100,00 %	99,83 %
2022-03-16	100,00 %	99,83 %
2022-03-17	100,00 %	99,76 %
2022-03-18	100,00 %	99,69 %
2022-03-19	100,00 %	99,83 %
2022-03-20	100,00 %	99,76 %
2022-03-21	100,00 %	99,62 %
2022-03-22	100,00 %	99,65 %
2022-03-23	100,00 %	99,69 %
2022-03-24	100,00 %	99,65 %
2022-03-25	100,00 %	99,58 %
2022-03-26	100,00 %	99,69 %
2022-03-27	100,00 %	99,76 %
2022-03-28	100,00 %	99,76 %
2022-03-29	100,00 %	99,79 %
2022-03-30	100,00 %	99,65 %
2022-03-31	100,00 %	99,41 %



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-03-01	289 ms	481 ms	0 ms	0 ms
2022-03-02	258 ms	455 ms	0 ms	0 ms
2022-03-03	266 ms	468 ms	0 ms	0 ms
2022-03-04	278 ms	522 ms	0 ms	0 ms
2022-03-05	244 ms	495 ms	0 ms	0 ms
2022-03-06	223 ms	481 ms	0 ms	0 ms
2022-03-07	267 ms	528 ms	0 ms	0 ms
2022-03-08	234 ms	493 ms	0 ms	0 ms
2022-03-09	218 ms	480 ms	0 ms	0 ms
2022-03-10	222 ms	491 ms	0 ms	0 ms
2022-03-11	226 ms	466 ms	0 ms	0 ms
2022-03-12	233 ms	461 ms	0 ms	0 ms
2022-03-13	227 ms	465 ms	0 ms	0 ms
2022-03-14	232 ms	467 ms	0 ms	0 ms
2022-03-15	242 ms	501 ms	0 ms	0 ms
2022-03-16	248 ms	512 ms	0 ms	0 ms
2022-03-17	242 ms	508 ms	0 ms	0 ms
2022-03-18	247 ms	491 ms	0 ms	0 ms
2022-03-19	255 ms	462 ms	0 ms	0 ms
2022-03-20	247 ms	445 ms	0 ms	0 ms
2022-03-21	252 ms	478 ms	0 ms	0 ms
2022-03-22	245 ms	529 ms	0 ms	0 ms
2022-03-23	241 ms	476 ms	0 ms	0 ms
2022-03-24	256 ms	490 ms	0 ms	0 ms
2022-03-25	263 ms	468 ms	0 ms	0 ms
2022-03-26	260 ms	479 ms	0 ms	0 ms
2022-03-27	274 ms	455 ms	0 ms	0 ms
2022-03-28	539 ms	584 ms	0 ms	0 ms
2022-03-29	245 ms	490 ms	0 ms	0 ms
2022-03-30	256 ms	497 ms	0 ms	0 ms
2022-03-31	236 ms	482 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-03-01	0,00 %	0,30 %
2022-03-02	0,00 %	0,28 %
2022-03-03	0,01 %	0,40 %
2022-03-04	0,00 %	0,47 %
2022-03-05	0,00 %	0,32 %
2022-03-06	0,00 %	0,25 %
2022-03-07	0,01 %	0,31 %
2022-03-08	0,02 %	0,40 %
2022-03-09	0,00 %	0,32 %
2022-03-10	0,00 %	0,39 %
2022-03-11	0,00 %	0,57 %
2022-03-12	0,00 %	0,39 %
2022-03-13	0,00 %	0,52 %
2022-03-14	0,00 %	0,24 %
2022-03-15	0,00 %	0,24 %
2022-03-16	0,00 %	0,28 %
2022-03-17	0,02 %	0,32 %
2022-03-18	0,01 %	0,39 %
2022-03-19	0,00 %	0,24 %
2022-03-20	0,00 %	0,36 %
2022-03-21	0,00 %	0,52 %
2022-03-22	0,00 %	0,50 %
2022-03-23	0,00 %	0,44 %
2022-03-24	0,00 %	0,49 %
2022-03-25	0,00 %	0,47 %
2022-03-26	0,00 %	0,41 %
2022-03-27	0,00 %	0,31 %
2022-03-28	1,94 %	0,31 %
2022-03-29	0,01 %	0,22 %
2022-03-30	0,04 %	0,36 %
2022-03-31	0,00 %	0,94 %

