yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-03-01 – 2022-03-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,98 %		
Average response time	335 ms	623 ms	0	N/A
Error rate	0,34 %	0,02 %		

Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-03-01	100,00 %	99,97 %
2022-03-02	100,00 %	100,00 %
2022-03-03	100,00 %	100,00 %
2022-03-04	100,00 %	100,00 %
2022-03-05	100,00 %	100,00 %
2022-03-06	100,00 %	100,00 %
2022-03-07	100,00 %	99,97 %
2022-03-08	100,00 %	100,00 %
2022-03-09	100,00 %	100,00 %
2022-03-10	100,00 %	100,00 %
2022-03-11	100,00 %	100,00 %
2022-03-12	100,00 %	99,97 %
2022-03-13	100,00 %	100,00 %
2022-03-14	100,00 %	99,93 %
2022-03-15	100,00 %	99,93 %
2022-03-16	100,00 %	99,90 %
2022-03-17	100,00 %	99,97 %
2022-03-18	100,00 %	99,93 %
2022-03-19	100,00 %	99,93 %
2022-03-20	100,00 %	100,00 %
2022-03-21	100,00 %	100,00 %
2022-03-22	100,00 %	99,97 %
2022-03-23	100,00 %	100,00 %
2022-03-24	100,00 %	100,00 %
2022-03-25	100,00 %	100,00 %
2022-03-26	100,00 %	100,00 %
2022-03-27	100,00 %	99,97 %
2022-03-28	100,00 %	100,00 %
2022-03-29	100,00 %	100,00 %
2022-03-30	100,00 %	99,97 %
2022-03-31	100,00 %	100,00 %

Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-03-01	364 ms	563 ms	0 ms	0 ms
2022-03-02	349 ms	612 ms	0 ms	0 ms
2022-03-03	343 ms	642 ms	0 ms	0 ms
2022-03-04	330 ms	618 ms	0 ms	0 ms
2022-03-05	358 ms	664 ms	0 ms	0 ms
2022-03-06	421 ms	695 ms	0 ms	0 ms
2022-03-07	285 ms	638 ms	0 ms	0 ms
2022-03-08	347 ms	636 ms	0 ms	0 ms
2022-03-09	332 ms	619 ms	0 ms	0 ms
2022-03-10	333 ms	585 ms	0 ms	0 ms
2022-03-11	314 ms	567 ms	0 ms	0 ms
2022-03-12	330 ms	664 ms	0 ms	0 ms
2022-03-13	411 ms	666 ms	0 ms	0 ms
2022-03-14	288 ms	617 ms	0 ms	0 ms
2022-03-15	346 ms	595 ms	0 ms	0 ms
2022-03-16	337 ms	601 ms	0 ms	0 ms
2022-03-17	340 ms	576 ms	0 ms	0 ms
2022-03-18	336 ms	612 ms	0 ms	0 ms
2022-03-19	320 ms	678 ms	0 ms	0 ms
2022-03-20	358 ms	658 ms	0 ms	0 ms
2022-03-21	269 ms	620 ms	0 ms	0 ms
2022-03-22	331 ms	636 ms	0 ms	0 ms
2022-03-23	320 ms	606 ms	0 ms	0 ms
2022-03-24	320 ms	612 ms	0 ms	0 ms
2022-03-25	323 ms	623 ms	0 ms	0 ms
2022-03-26	327 ms	669 ms	0 ms	0 ms
2022-03-27	407 ms	655 ms	0 ms	0 ms
2022-03-28	292 ms	598 ms	0 ms	0 ms
2022-03-29	328 ms	600 ms	0 ms	0 ms
2022-03-30	326 ms	591 ms	0 ms	0 ms
2022-03-31	305 ms	600 ms	0 ms	0 ms

Resurs

public

Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2022-03-01	0,38 %	0,03 %
2022-03-02	0,31 %	0,00 %
2022-03-03	0,38 %	0,00 %
2022-03-04	0,17 %	0,00 %
2022-03-05	0,30 %	0,00 %
2022-03-06	0,39 %	0,00 %
2022-03-07	0,40 %	0,03 %
2022-03-08	0,22 %	0,00 %
2022-03-09	0,23 %	0,00 %
2022-03-10	0,27 %	0,00 %
2022-03-11	1,50 %	0,00 %
2022-03-12	0,21 %	0,06 %
2022-03-13	0,40 %	0,00 %
2022-03-14	0,23 %	0,06 %
2022-03-15	0,46 %	0,06 %
2022-03-16	0,36 %	0,08 %
2022-03-17	0,27 %	0,02 %
2022-03-18	0,32 %	0,06 %
2022-03-19	0,23 %	0,11 %
2022-03-20	0,24 %	0,00 %
2022-03-21	0,26 %	0,00 %
2022-03-22	0,21 %	0,03 %
2022-03-23	0,22 %	0,00 %
2022-03-24	0,19 %	0,00 %
2022-03-25	0,20 %	0,00 %
2022-03-26	0,35 %	0,00 %
2022-03-27	0,64 %	0,06 %
2022-03-28	0,20 %	0,00 %
2022-03-29	0,36 %	0,00 %
2022-03-30	0,30 %	0,03 %
2022-03-31	0,30 %	0,00 %