Resurs

public

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-04-01 – 2022-04-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,45 %		
Average response time	297 ms	483 ms	N/A	N/A
Error rate	0,26 %	0,71 %		

Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-04-01	100,00 %	99,38 %
2022-04-02	100,00 %	99,72 %
2022-04-03	100,00 %	99,65 %
2022-04-04	100,00 %	99,48 %
2022-04-05	100,00 %	99,83 %
2022-04-06	100,00 %	99,90 %
2022-04-07	100,00 %	99,76 %
2022-04-08	100,00 %	99,69 %
2022-04-09	100,00 %	99,72 %
2022-04-10	100,00 %	99,86 %
2022-04-11	100,00 %	99,72 %
2022-04-12	100,00 %	96,84 %
2022-04-13	100,00 %	99,62 %
2022-04-14	100,00 %	99,65 %
2022-04-15	100,00 %	99,76 %
2022-04-16	100,00 %	99,65 %
2022-04-17	100,00 %	99,65 %
2022-04-18	100,00 %	99,48 %
2022-04-19	100,00 %	99,41 %
2022-04-20	100,00 %	99,44 %
2022-04-21	100,00 %	99,44 %
2022-04-22	100,00 %	99,55 %
2022-04-23	100,00 %	99,72 %
2022-04-24	100,00 %	99,48 %
2022-04-25	100,00 %	98,16 %
2022-04-26	100,00 %	99,44 %
2022-04-27	100,00 %	99,51 %
2022-04-28	100,00 %	99,38 %
2022-04-29	100,00 %	99,24 %
2022-04-30	100,00 %	99,34 %

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Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-04-01	245 ms	469 ms	0 ms	0 ms
2022-04-02	256 ms	552 ms	0 ms	0 ms
2022-04-03	236 ms	443 ms	0 ms	0 ms
2022-04-04	251 ms	495 ms	0 ms	0 ms
2022-04-05	342 ms	511 ms	0 ms	0 ms
2022-04-06	251 ms	532 ms	0 ms	0 ms
2022-04-07	313 ms	510 ms	0 ms	0 ms
2022-04-08	296 ms	455 ms	0 ms	0 ms
2022-04-09	350 ms	432 ms	0 ms	0 ms
2022-04-10	283 ms	435 ms	0 ms	0 ms
2022-04-11	238 ms	469 ms	0 ms	0 ms
2022-04-12	246 ms	845 ms	0 ms	0 ms
2022-04-13	228 ms	453 ms	0 ms	0 ms
2022-04-14	227 ms	451 ms	0 ms	0 ms
2022-04-15	936 ms	474 ms	0 ms	0 ms
2022-04-16	238 ms	429 ms	0 ms	0 ms
2022-04-17	250 ms	423 ms	0 ms	0 ms
2022-04-18	255 ms	428 ms	0 ms	0 ms
2022-04-19	258 ms	479 ms	0 ms	0 ms
2022-04-20	251 ms	522 ms	0 ms	0 ms
2022-04-21	239 ms	480 ms	0 ms	0 ms
2022-04-22	250 ms	470 ms	0 ms	0 ms
2022-04-23	288 ms	472 ms	0 ms	0 ms
2022-04-24	231 ms	444 ms	0 ms	0 ms
2022-04-25	247 ms	603 ms	0 ms	0 ms
2022-04-26	263 ms	444 ms	0 ms	0 ms
2022-04-27	232 ms	435 ms	0 ms	0 ms
2022-04-28	808 ms	450 ms	0 ms	0 ms
2022-04-29	206 ms	461 ms	0 ms	0 ms
2022-04-30	197 ms	418 ms	0 ms	0 ms

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Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-04-01	0,01 %	0,65 %
2022-04-02	0,04 %	0,31 %
2022-04-03	0,00 %	0,39 %
2022-04-04	0,00 %	0,49 %
2022-04-05	0,00 %	0,33 %
2022-04-06	0,01 %	0,10 %
2022-04-07	0,00 %	0,26 %
2022-04-08	0,00 %	0,30 %
2022-04-09	0,01 %	0,26 %
2022-04-10	0,01 %	0,11 %
2022-04-11	0,00 %	0,24 %
2022-04-12	0,01 %	8,40 %
2022-04-13	0,00 %	0,32 %
2022-04-14	0,02 %	0,35 %
2022-04-15	3,73 %	0,20 %
2022-04-16	0,01 %	0,30 %
2022-04-17	0,01 %	0,35 %
2022-04-18	0,00 %	0,46 %
2022-04-19	0,00 %	0,46 %
2022-04-20	0,01 %	0,45 %
2022-04-21	0,01 %	0,43 %
2022-04-22	0,01 %	0,36 %
2022-04-23	0,61 %	0,25 %
2022-04-24	0,01 %	0,48 %
2022-04-25	0,00 %	2,56 %
2022-04-26	0,01 %	0,45 %
2022-04-27	0,00 %	0,41 %
2022-04-28	3,33 %	0,44 %
2022-04-29	0,00 %	0,62 %
2022-04-30	0,01 %	0,53 %