Resurs

public

# Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### SUMMARY FOR PERIOD

### 2022-06-01 – 2022-06-30

| | PSU Interface | Account information | Payment initiation | Confirmation of funds |
|---|---|---|---|---|
| **Uptime** | 100,00 % | 99,46 % | | |
| **Average response time** | 172 ms | 358 ms | N/A | N/A |
| **Error rate** | 0,00 % | 0,35 % | | |

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# Uptime

## DAILY PERFORMANCE

| Date | PSU Interface | PSD2 APIs |
|---|---|---|
| **2022-06-01** | 100,00 % | 99,72 % |
| **2022-06-02** | 100,00 % | 99,65 % |
| **2022-06-03** | 100,00 % | 99,58 % |
| **2022-06-04** | 100,00 % | 99,62 % |
| **2022-06-05** | 100,00 % | 99,58 % |
| **2022-06-06** | 100,00 % | 99,72 % |
| **2022-06-07** | 100,00 % | 99,62 % |
| **2022-06-08** | 100,00 % | 99,41 % |
| **2022-06-09** | 100,00 % | 99,17 % |
| **2022-06-10** | 100,00 % | 99,48 % |
| **2022-06-11** | 100,00 % | 99,48 % |
| **2022-06-12** | 100,00 % | 99,62 % |
| **2022-06-13** | 100,00 % | 99,69 % |
| **2022-06-14** | 100,00 % | 99,48 % |
| **2022-06-15** | 100,00 % | 99,55 % |
| **2022-06-16** | 100,00 % | 99,27 % |
| **2022-06-17** | 100,00 % | 99,38 % |
| **2022-06-18** | 100,00 % | 99,44 % |
| **2022-06-19** | 100,00 % | 99,41 % |
| **2022-06-20** | 100,00 % | 99,48 % |
| **2022-06-21** | 100,00 % | 99,41 % |
| **2022-06-22** | 100,00 % | 99,48 % |
| **2022-06-23** | 100,00 % | 99,38 % |
| **2022-06-24** | 100,00 % | 99,24 % |
| **2022-06-25** | 100,00 % | 99,51 % |
| **2022-06-26** | 100,00 % | 99,31 % |
| **2022-06-27** | 100,00 % | 98,82 % |
| **2022-06-28** | 100,00 % | 99,44 % |
| **2022-06-29** | 100,00 % | 99,41 % |
| **2022-06-30** | 100,00 % | 99,55 % |

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# Average response time

## DAILY PERFORMANCE

| Date | Resurs Customer Interfaces | Account Information | Payment Initiation | Confirmation of Funds |
|---|---|---|---|---|
| **2022-06-01** | 232 ms | 407 ms | 0 ms | 0 ms |
| **2022-06-02** | 248 ms | 374 ms | 0 ms | 0 ms |
| **2022-06-03** | 191 ms | 393 ms | 0 ms | 0 ms |
| **2022-06-04** | 221 ms | 358 ms | 0 ms | 0 ms |
| **2022-06-05** | 206 ms | 347 ms | 0 ms | 0 ms |
| **2022-06-06** | 200 ms | 370 ms | 0 ms | 0 ms |
| **2022-06-07** | 188 ms | 372 ms | 0 ms | 0 ms |
| **2022-06-08** | 162 ms | 381 ms | 0 ms | 0 ms |
| **2022-06-09** | 156 ms | 357 ms | 0 ms | 0 ms |
| **2022-06-10** | 170 ms | 351 ms | 0 ms | 0 ms |
| **2022-06-11** | 169 ms | 339 ms | 0 ms | 0 ms |
| **2022-06-12** | 161 ms | 351 ms | 0 ms | 0 ms |
| **2022-06-13** | 164 ms | 350 ms | 0 ms | 0 ms |
| **2022-06-14** | 168 ms | 349 ms | 0 ms | 0 ms |
| **2022-06-15** | 171 ms | 341 ms | 0 ms | 0 ms |
| **2022-06-16** | 145 ms | 359 ms | 0 ms | 0 ms |
| **2022-06-17** | 146 ms | 348 ms | 0 ms | 0 ms |
| **2022-06-18** | 151 ms | 348 ms | 0 ms | 0 ms |
| **2022-06-19** | 154 ms | 347 ms | 0 ms | 0 ms |
| **2022-06-20** | 161 ms | 347 ms | 0 ms | 0 ms |
| **2022-06-21** | 175 ms | 349 ms | 0 ms | 0 ms |
| **2022-06-22** | 165 ms | 343 ms | 0 ms | 0 ms |
| **2022-06-23** | 153 ms | 349 ms | 0 ms | 0 ms |
| **2022-06-24** | 153 ms | 355 ms | 0 ms | 0 ms |
| **2022-06-25** | 149 ms | 361 ms | 0 ms | 0 ms |
| **2022-06-26** | 144 ms | 355 ms | 0 ms | 0 ms |
| **2022-06-27** | 167 ms | 357 ms | 0 ms | 0 ms |
| **2022-06-28** | 172 ms | 358 ms | 0 ms | 0 ms |
| **2022-06-29** | 158 ms | 356 ms | 0 ms | 0 ms |
| **2022-06-30** | 159 ms | 355 ms | 0 ms | 0 ms |

# Error rate

## DAILY PERFORMANCE

| Date | Resurs customer interface | Account information |
|---|---|---|
| **2022-06-01** | 0,01 % | 0,20 % |
| **2022-06-02** | 0,00 % | 0,28 % |
| **2022-06-03** | 0,01 % | 0,32 % |
| **2022-06-04** | 0,00 % | 0,30 % |
| **2022-06-05** | 0,00 % | 0,37 % |
| **2022-06-06** | 0,00 % | 0,20 % |
| **2022-06-07** | 0,00 % | 0,26 % |
| **2022-06-08** | 0,00 % | 0,34 % |
| **2022-06-09** | 0,00 % | 0,51 % |
| **2022-06-10** | 0,00 % | 0,35 % |
| **2022-06-11** | 0,00 % | 0,32 % |
| **2022-06-12** | 0,00 % | 0,25 % |
| **2022-06-13** | 0,00 % | 0,18 % |
| **2022-06-14** | 0,00 % | 0,43 % |
| **2022-06-15** | 0,01 % | 0,38 % |
| **2022-06-16** | 0,00 % | 0,66 % |
| **2022-06-17** | 0,00 % | 0,39 % |
| **2022-06-18** | 0,00 % | 0,33 % |
| **2022-06-19** | 0,00 % | 0,36 % |
| **2022-06-20** | 0,00 % | 0,33 % |
| **2022-06-21** | 0,01 % | 0,30 % |
| **2022-06-22** | 0,00 % | 0,28 % |
| **2022-06-23** | 0,00 % | 0,35 % |
| **2022-06-24** | 0,00 % | 0,44 % |
| **2022-06-25** | 0,00 % | 0,28 % |
| **2022-06-26** | 0,00 % | 0,41 % |
| **2022-06-27** | 0,00 % | 0,77 % |
| **2022-06-28** | 0,00 % | 0,31 % |
| **2022-06-29** | 0,00 % | 0,33 % |
| **2022-06-30** | 0,01 % | 0,25 % |