

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-05-01 – 2022-05-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,52 %		
Average response time	216 ms	430 ms	N/A	N/A
Error rate	0,02 %	0,97 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-05-01	100,00 %	99,44 %
2022-05-02	100,00 %	99,38 %
2022-05-03	100,00 %	99,51 %
2022-05-04	100,00 %	99,41 %
2022-05-05	100,00 %	99,34 %
2022-05-06	100,00 %	99,34 %
2022-05-07	100,00 %	99,38 %
2022-05-08	100,00 %	99,58 %
2022-05-09	100,00 %	99,51 %
2022-05-10	100,00 %	99,38 %
2022-05-11	100,00 %	99,58 %
2022-05-12	100,00 %	99,41 %
2022-05-13	100,00 %	99,27 %
2022-05-14	100,00 %	99,38 %
2022-05-15	100,00 %	99,58 %
2022-05-16	100,00 %	99,62 %
2022-05-17	100,00 %	99,41 %
2022-05-18	100,00 %	99,65 %
2022-05-19	100,00 %	99,41 %
2022-05-20	100,00 %	99,44 %
2022-05-21	100,00 %	99,65 %
2022-05-22	100,00 %	99,62 %
2022-05-23	100,00 %	99,69 %
2022-05-24	100,00 %	99,62 %
2022-05-25	100,00 %	99,69 %
2022-05-26	100,00 %	99,79 %
2022-05-27	100,00 %	99,44 %
2022-05-28	100,00 %	99,69 %
2022-05-29	100,00 %	99,48 %
2022-05-30	100,00 %	99,76 %
2022-05-31	100,00 %	99,72 %



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-05-01	201 ms	410 ms	0 ms	0 ms
2022-05-02	196 ms	479 ms	0 ms	0 ms
2022-05-03	201 ms	461 ms	0 ms	0 ms
2022-05-04	193 ms	475 ms	0 ms	0 ms
2022-05-05	282 ms	453 ms	0 ms	0 ms
2022-05-06	227 ms	469 ms	0 ms	0 ms
2022-05-07	280 ms	429 ms	0 ms	0 ms
2022-05-08	267 ms	415 ms	0 ms	0 ms
2022-05-09	278 ms	436 ms	0 ms	0 ms
2022-05-10	223 ms	441 ms	0 ms	0 ms
2022-05-11	200 ms	421 ms	0 ms	0 ms
2022-05-12	198 ms	429 ms	0 ms	0 ms
2022-05-13	192 ms	438 ms	0 ms	0 ms
2022-05-14	189 ms	424 ms	0 ms	0 ms
2022-05-15	191 ms	408 ms	0 ms	0 ms
2022-05-16	191 ms	436 ms	0 ms	0 ms
2022-05-17	189 ms	440 ms	0 ms	0 ms
2022-05-18	186 ms	421 ms	0 ms	0 ms
2022-05-19	202 ms	412 ms	0 ms	0 ms
2022-05-20	196 ms	421 ms	0 ms	0 ms
2022-05-21	197 ms	419 ms	0 ms	0 ms
2022-05-22	209 ms	408 ms	0 ms	0 ms
2022-05-23	210 ms	421 ms	0 ms	0 ms
2022-05-24	235 ms	428 ms	0 ms	0 ms
2022-05-25	218 ms	463 ms	0 ms	0 ms
2022-05-26	225 ms	414 ms	0 ms	0 ms
2022-05-27	221 ms	420 ms	0 ms	0 ms
2022-05-28	291 ms	389 ms	0 ms	0 ms
2022-05-29	206 ms	410 ms	0 ms	0 ms
2022-05-30	209 ms	438 ms	0 ms	0 ms
2022-05-31	206 ms	406 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-05-01	0,00 %	0,42 %
2022-05-02	0,00 %	0,45 %
2022-05-03	0,00 %	0,34 %
2022-05-04	0,00 %	0,47 %
2022-05-05	0,00 %	0,46 %
2022-05-06	0,00 %	0,54 %
2022-05-07	0,00 %	0,45 %
2022-05-08	0,01 %	0,34 %
2022-05-09	0,00 %	0,45 %
2022-05-10	0,01 %	0,52 %
2022-05-11	0,01 %	0,29 %
2022-05-12	0,02 %	0,50 %
2022-05-13	0,00 %	0,51 %
2022-05-14	0,01 %	0,46 %
2022-05-15	0,00 %	0,35 %
2022-05-16	0,00 %	0,28 %
2022-05-17	0,01 %	0,47 %
2022-05-18	0,00 %	0,28 %
2022-05-19	0,00 %	0,42 %
2022-05-20	0,00 %	0,42 %
2022-05-21	0,00 %	0,23 %
2022-05-22	0,08 %	0,28 %
2022-05-23	0,01 %	0,22 %
2022-05-24	0,00 %	0,27 %
2022-05-25	0,00 %	0,21 %
2022-05-26	0,00 %	0,16 %
2022-05-27	0,00 %	0,37 %
2022-05-28	0,46 %	0,24 %
2022-05-29	0,00 %	0,45 %
2022-05-30	0,00 %	0,21 %
2022-05-31	0,00 %	0,19 %

