

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-08-01 – 2022-08-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00%	99,50%		
Average response time	166 ms	367 ms	N/A	N/A
Error rate	0,00%	0,29%		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-08-01	100,00%	99,38%
2022-08-02	100,00%	99,58%
2022-08-03	100,00%	99,44%
2022-08-04	100,00%	99,55%
2022-08-05	100,00%	99,20%
2022-08-06	100,00%	99,44%
2022-08-07	100,00%	99,55%
2022-08-08	100,00%	99,48%
2022-08-09	100,00%	99,72%
2022-08-10	100,00%	99,51%
2022-08-11	100,00%	99,51%
2022-08-12	100,00%	99,51%
2022-08-13	100,00%	99,44%
2022-08-14	100,00%	99,48%
2022-08-15	100,00%	99,62%
2022-08-16	100,00%	99,48%
2022-08-17	100,00%	99,38%
2022-08-18	100,00%	99,44%
2022-08-19	100,00%	99,20%
2022-08-20	100,00%	99,27%
2022-08-21	100,00%	99,48%
2022-08-22	100,00%	99,41%
2022-08-23	100,00%	99,44%
2022-08-24	100,00%	99,55%
2022-08-25	100,00%	99,38%
2022-08-26	100,00%	99,69%
2022-08-27	100,00%	99,79%
2022-08-28	100,00%	99,72%
2022-08-29	100,00%	99,62%
2022-08-30	100,00%	99,41%
2022-08-31	100,00%	99,72%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-08-01	184 ms	395 ms	0 ms	0 ms
2022-08-02	198 ms	367 ms	0 ms	0 ms
2022-08-03	170 ms	365 ms	0 ms	0 ms
2022-08-04	185 ms	365 ms	0 ms	0 ms
2022-08-05	185 ms	371 ms	0 ms	0 ms
2022-08-06	191 ms	342 ms	0 ms	0 ms
2022-08-07	197 ms	340 ms	0 ms	0 ms
2022-08-08	187 ms	356 ms	0 ms	0 ms
2022-08-09	170 ms	358 ms	0 ms	0 ms
2022-08-10	154 ms	351 ms	0 ms	0 ms
2022-08-11	161 ms	359 ms	0 ms	0 ms
2022-08-12	150 ms	365 ms	0 ms	0 ms
2022-08-13	150 ms	349 ms	0 ms	0 ms
2022-08-14	152 ms	350 ms	0 ms	0 ms
2022-08-15	154 ms	367 ms	0 ms	0 ms
2022-08-16	162 ms	367 ms	0 ms	0 ms
2022-08-17	159 ms	371 ms	0 ms	0 ms
2022-08-18	156 ms	362 ms	0 ms	0 ms
2022-08-19	163 ms	361 ms	0 ms	0 ms
2022-08-20	163 ms	351 ms	0 ms	0 ms
2022-08-21	163 ms	356 ms	0 ms	0 ms
2022-08-22	169 ms	364 ms	0 ms	0 ms
2022-08-23	176 ms	369 ms	0 ms	0 ms
2022-08-24	169 ms	385 ms	0 ms	0 ms
2022-08-25	157 ms	382 ms	0 ms	0 ms
2022-08-26	154 ms	386 ms	0 ms	0 ms
2022-08-27	155 ms	395 ms	0 ms	0 ms
2022-08-28	153 ms	388 ms	0 ms	0 ms
2022-08-29	158 ms	382 ms	0 ms	0 ms
2022-08-30	157 ms	374 ms	0 ms	0 ms
2022-08-31	157 ms	395 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-08-01	0,00%	0,37%
2022-08-02	0,00%	0,25%
2022-08-03	0,00%	0,29%
2022-08-04	0,00%	0,24%
2022-08-05	0,00%	0,48%
2022-08-06	0,00%	0,34%
2022-08-07	0,00%	0,28%
2022-08-08	0,01%	0,29%
2022-08-09	0,00%	0,15%
2022-08-10	0,00%	0,30%
2022-08-11	0,00%	0,26%
2022-08-12	0,00%	0,26%
2022-08-13	0,00%	0,31%
2022-08-14	0,00%	0,31%
2022-08-15	0,00%	0,23%
2022-08-16	0,00%	0,29%
2022-08-17	0,00%	0,33%
2022-08-18	0,00%	0,33%
2022-08-19	0,00%	0,47%
2022-08-20	0,10%	0,46%
2022-08-21	0,00%	0,31%
2022-08-22	0,00%	0,33%
2022-08-23	0,00%	0,35%
2022-08-24	0,00%	0,25%
2022-08-25	0,00%	0,33%
2022-08-26	0,00%	0,20%
2022-08-27	0,00%	0,12%
2022-08-28	0,00%	0,15%
2022-08-29	0,00%	0,24%
2022-08-30	0,00%	0,34%
2022-08-31	0,00%	0,22%

