

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-07-01 – 2022-07-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,40 %		
Average response time	163 ms	358 ms	N/A	N/A
Error rate	0,00 %	0,33 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-07-01	100,00 %	99,51%
2022-07-02	100,00 %	99,55%
2022-07-03	100,00 %	99,48%
2022-07-04	100,00 %	99,38%
2022-07-05	100,00 %	99,31%
2022-07-06	100,00 %	99,34%
2022-07-07	100,00 %	99,48%
2022-07-08	100,00 %	99,51%
2022-07-09	100,00 %	99,65%
2022-07-10	100,00 %	99,58%
2022-07-11	100,00 %	99,51%
2022-07-12	100,00 %	99,34%
2022-07-13	100,00 %	99,62%
2022-07-14	100,00 %	99,34%
2022-07-15	100,00 %	99,34%
2022-07-16	100,00 %	99,03%
2022-07-17	100,00 %	99,24%
2022-07-18	100,00 %	99,31%
2022-07-19	100,00 %	99,27%
2022-07-20	100,00 %	99,44%
2022-07-21	100,00 %	99,44%
2022-07-22	100,00 %	99,24%
2022-07-23	100,00 %	99,38%
2022-07-24	100,00 %	99,34%
2022-07-25	100,00 %	99,41%
2022-07-26	100,00 %	99,34%
2022-07-27	100,00 %	99,13%
2022-07-28	100,00 %	99,55%
2022-07-29	100,00 %	99,31%
2022-07-30	100,00 %	99,62%
2022-07-31	100,00 %	99,31%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-07-01	143 ms	387 ms	0 ms	0 ms
2022-07-02	150 ms	371 ms	0 ms	0 ms
2022-07-03	153 ms	342 ms	0 ms	0 ms
2022-07-04	205 ms	378 ms	0 ms	0 ms
2022-07-05	206 ms	376 ms	0 ms	0 ms
2022-07-06	160 ms	360 ms	0 ms	0 ms
2022-07-07	186 ms	359 ms	0 ms	0 ms
2022-07-08	187 ms	349 ms	0 ms	0 ms
2022-07-09	170 ms	354 ms	0 ms	0 ms
2022-07-10	185 ms	335 ms	0 ms	0 ms
2022-07-11	168 ms	364 ms	0 ms	0 ms
2022-07-12	159 ms	357 ms	0 ms	0 ms
2022-07-13	152 ms	347 ms	0 ms	0 ms
2022-07-14	147 ms	350 ms	0 ms	0 ms
2022-07-15	152 ms	347 ms	0 ms	0 ms
2022-07-16	147 ms	349 ms	0 ms	0 ms
2022-07-17	147 ms	335 ms	0 ms	0 ms
2022-07-18	162 ms	355 ms	0 ms	0 ms
2022-07-19	162 ms	351 ms	0 ms	0 ms
2022-07-20	160 ms	355 ms	0 ms	0 ms
2022-07-21	154 ms	350 ms	0 ms	0 ms
2022-07-22	155 ms	355 ms	0 ms	0 ms
2022-07-23	160 ms	373 ms	0 ms	0 ms
2022-07-24	152 ms	351 ms	0 ms	0 ms
2022-07-25	163 ms	360 ms	0 ms	0 ms
2022-07-26	193 ms	361 ms	0 ms	0 ms
2022-07-27	170 ms	354 ms	0 ms	0 ms
2022-07-28	152 ms	358 ms	0 ms	0 ms
2022-07-29	155 ms	397 ms	0 ms	0 ms
2022-07-30	152 ms	378 ms	0 ms	0 ms
2022-07-31	154 ms	351 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-07-01	0,00%	0,27%
2022-07-02	0,00%	0,27%
2022-07-03	0,00%	0,30%
2022-07-04	0,00%	0,33%
2022-07-05	0,00%	0,41%
2022-07-06	0,00%	0,35%
2022-07-07	0,00%	0,29%
2022-07-08	0,00%	0,27%
2022-07-09	0,00%	0,21%
2022-07-10	0,00%	0,26%
2022-07-11	0,00%	0,26%
2022-07-12	0,00%	0,38%
2022-07-13	0,00%	0,19%
2022-07-14	0,00%	0,35%
2022-07-15	0,00%	0,37%
2022-07-16	0,00%	0,55%
2022-07-17	0,00%	0,45%
2022-07-18	0,00%	0,37%
2022-07-19	0,00%	0,41%
2022-07-20	0,00%	0,30%
2022-07-21	0,00%	0,32%
2022-07-22	0,00%	0,41%
2022-07-23	0,00%	0,33%
2022-07-24	0,00%	0,36%
2022-07-25	0,00%	0,30%
2022-07-26	0,00%	0,35%
2022-07-27	0,00%	0,44%
2022-07-28	0,00%	0,23%
2022-07-29	0,00%	0,35%
2022-07-30	0,00%	0,25%
2022-07-31	0,00%	0,41%

