

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-09-01 – 2022-09-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00%	99,73%		
Average response time	164 ms	394 ms	N/A	N/A
Error rate	0,03%	0,22%		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-09-01	100,00%	99,62%
2022-09-02	100,00%	99,48%
2022-09-03	100,00%	99,51%
2022-09-04	100,00%	99,55%
2022-09-05	100,00%	99,55%
2022-09-06	100,00%	99,65%
2022-09-07	100,00%	99,44%
2022-09-08	100,00%	99,20%
2022-09-09	100,00%	99,72%
2022-09-10	100,00%	99,48%
2022-09-11	100,00%	99,31%
2022-09-12	100,00%	99,58%
2022-09-13	100,00%	99,76%
2022-09-14	100,00%	99,72%
2022-09-15	100,00%	99,72%
2022-09-16	100,00%	99,86%
2022-09-17	100,00%	99,86%
2022-09-18	100,00%	99,93%
2022-09-19	100,00%	100,00%
2022-09-20	100,00%	99,93%
2022-09-21	100,00%	99,90%
2022-09-22	100,00%	99,97%
2022-09-23	100,00%	99,93%
2022-09-24	100,00%	99,97%
2022-09-25	100,00%	99,90%
2022-09-26	100,00%	99,93%
2022-09-27	100,00%	99,79%
2022-09-28	100,00%	99,76%
2022-09-29	100,00%	99,97%
2022-09-30	100,00%	99,97%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-09-01	150 ms	393 ms	0 ms	0 ms
2022-09-02	152 ms	378 ms	0 ms	0 ms
2022-09-03	154 ms	376 ms	0 ms	0 ms
2022-09-04	153 ms	424 ms	0 ms	0 ms
2022-09-05	164 ms	401 ms	0 ms	0 ms
2022-09-06	172 ms	419 ms	0 ms	0 ms
2022-09-07	241 ms	398 ms	0 ms	0 ms
2022-09-08	188 ms	504 ms	0 ms	0 ms
2022-09-09	200 ms	383 ms	0 ms	0 ms
2022-09-10	182 ms	367 ms	0 ms	0 ms
2022-09-11	183 ms	363 ms	0 ms	0 ms
2022-09-12	147 ms	376 ms	0 ms	0 ms
2022-09-13	153 ms	384 ms	0 ms	0 ms
2022-09-14	152 ms	380 ms	0 ms	0 ms
2022-09-15	146 ms	417 ms	0 ms	0 ms
2022-09-16	146 ms	379 ms	0 ms	0 ms
2022-09-17	150 ms	369 ms	0 ms	0 ms
2022-09-18	159 ms	381 ms	0 ms	0 ms
2022-09-19	164 ms	381 ms	0 ms	0 ms
2022-09-20	169 ms	393 ms	0 ms	0 ms
2022-09-21	162 ms	383 ms	0 ms	0 ms
2022-09-22	158 ms	380 ms	0 ms	0 ms
2022-09-23	156 ms	391 ms	0 ms	0 ms
2022-09-24	158 ms	383 ms	0 ms	0 ms
2022-09-25	158 ms	375 ms	0 ms	0 ms
2022-09-26	158 ms	406 ms	0 ms	0 ms
2022-09-27	168 ms	394 ms	0 ms	0 ms
2022-09-28	157 ms	396 ms	0 ms	0 ms
2022-09-29	152 ms	415 ms	0 ms	0 ms
2022-09-30	158 ms	442 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-09-01	0,00%	0,21%
2022-09-02	0,00%	0,28%
2022-09-03	0,00%	0,35%
2022-09-04	0,00%	0,29%
2022-09-05	0,01%	0,27%
2022-09-06	0,00%	0,20%
2022-09-07	0,00%	0,34%
2022-09-08	0,00%	1,10%
2022-09-09	0,00%	0,20%
2022-09-10	0,00%	0,36%
2022-09-11	0,76%	0,46%
2022-09-12	0,00%	0,29%
2022-09-13	0,00%	0,34%
2022-09-14	0,00%	0,20%
2022-09-15	0,00%	0,58%
2022-09-16	0,00%	0,11%
2022-09-17	0,00%	0,09%
2022-09-18	0,04%	0,09%
2022-09-19	0,00%	0,00%
2022-09-20	0,00%	0,05%
2022-09-21	0,00%	0,06%
2022-09-22	0,00%	0,04%
2022-09-23	0,00%	0,04%
2022-09-24	0,00%	0,02%
2022-09-25	0,00%	0,08%
2022-09-26	0,00%	0,08%
2022-09-27	0,00%	0,12%
2022-09-28	0,00%	0,17%
2022-09-29	0,00%	0,03%
2022-09-30	0,00%	0,07%

