

## yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### SUMMARY FOR PERIOD

2023-12-01 – 2023-12-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
<b>Uptime</b>	100,00 %	99,99 %		
<b>Average response time</b>	512 ms	565 ms	0	N/A
<b>Error rate</b>	0,18 %	0,01 %		



## Uptime

### DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-12-01	100,00%	100,00%
2023-12-02	100,00%	100,00%
2023-12-03	100,00%	100,00%
2023-12-04	100,00%	100,00%
2023-12-05	100,00%	100,00%
2023-12-06	100,00%	99,97%
2023-12-07	100,00%	99,90%
2023-12-08	100,00%	100,00%
2023-12-09	100,00%	100,00%
2023-12-10	100,00%	100,00%
2023-12-11	100,00%	100,00%
2023-12-12	100,00%	99,90%
2023-12-13	100,00%	100,00%
2023-12-14	100,00%	100,00%
2023-12-15	100,00%	100,00%
2023-12-16	100,00%	100,00%
2023-12-17	100,00%	99,97%
2023-12-18	100,00%	100,00%
2023-12-19	100,00%	100,00%
2023-12-20	100,00%	100,00%
2023-12-21	100,00%	99,93%
2023-12-22	100,00%	100,00%
2023-12-23	100,00%	100,00%
2023-12-24	100,00%	100,00%
2023-12-25	100,00%	100,00%
2023-12-26	100,00%	100,00%
2023-12-27	100,00%	100,00%
2023-12-28	100,00%	99,97%
2023-12-29	100,00%	100,00%
2023-12-30	100,00%	100,00%



## Average response time

### DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-12-01	443 ms	612 ms	0	0
2023-12-02	345 ms	610 ms	8	0
2023-12-03	353 ms	596 ms	0	0
2023-12-04	416 ms	578 ms	1	0
2023-12-05	410 ms	598 ms	0	0
2023-12-06	749 ms	641 ms	1	0
2023-12-07	1476 ms	808 ms	0	0
2023-12-08	660 ms	594 ms	1	0
2023-12-09	344 ms	574 ms	0	0
2023-12-10	320 ms	603 ms	0	0
2023-12-11	409 ms	532 ms	1	0
2023-12-12	522 ms	598 ms	0	0
2023-12-13	483 ms	536 ms	1	0
2023-12-14	563 ms	514 ms	0	0
2023-12-15	573 ms	544 ms	0	0
2023-12-16	375 ms	541 ms	0	0
2023-12-17	400 ms	547 ms	0	0
2023-12-18	570 ms	512 ms	0	0
2023-12-19	642 ms	545 ms	0	0
2023-12-20	513 ms	533 ms	1	0
2023-12-21	557 ms	601 ms	0	0
2023-12-22	572 ms	529 ms	0	0
2023-12-23	415 ms	532 ms	0	0
2023-12-24	484 ms	539 ms	0	0
2023-12-25	425 ms	549 ms	0	0
2023-12-26	456 ms	531 ms	0	0
2023-12-27	471 ms	515 ms	0	0
2023-12-28	528 ms	523 ms	0	1
2023-12-29	517 ms	529 ms	0	0
2023-12-30	457 ms	528 ms	0	0
2023-12-31	428 ms	511 ms	0	0



## Error rate

### DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-12-01	0,23%	0,00%
2023-12-02	0,31%	0,00%
2023-12-03	0,45%	0,00%
2023-12-04	0,21%	0,00%
2023-12-05	0,15%	0,00%
2023-12-06	0,13%	0,02%
2023-12-07	0,22%	0,06%
2023-12-08	0,18%	0,00%
2023-12-09	0,14%	0,00%
2023-12-10	0,22%	0,00%
2023-12-11	0,37%	0,00%
2023-12-12	0,18%	0,05%
2023-12-13	0,12%	0,00%
2023-12-14	0,23%	0,00%
2023-12-15	0,16%	0,00%
2023-12-16	0,22%	0,00%
2023-12-17	0,14%	0,03%
2023-12-18	0,17%	0,00%
2023-12-19	0,21%	0,00%
2023-12-20	0,15%	0,00%
2023-12-21	0,13%	0,04%
2023-12-22	0,19%	0,00%
2023-12-23	0,12%	0,00%
2023-12-24	0,42%	0,00%
2023-12-25	0,12%	0,00%
2023-12-26	0,15%	0,00%
2023-12-27	0,12%	0,00%
2023-12-28	0,00%	0,02%
2023-12-29	0,00%	0,00%
2023-12-30	0,00%	0,00%
2023-12-31	0,00%	0,00%

