

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-01-01 – 2023-01-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,52 %		
Average response time	564 ms	1 783 ms	63 ms	N/A
Error rate	0,29 %	0,03 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-01-01	100,00%	86,15%
2023-01-02	100,00%	100,00%
2023-01-03	100,00%	99,86%
2023-01-04	100,00%	99,97%
2023-01-05	100,00%	100,00%
2023-01-06	100,00%	99,93%
2023-01-07	100,00%	99,97%
2023-01-08	100,00%	100,00%
2023-01-09	100,00%	100,00%
2023-01-10	100,00%	100,00%
2023-01-11	100,00%	100,00%
2023-01-12	100,00%	100,00%
2023-01-13	100,00%	100,00%
2023-01-14	100,00%	100,00%
2023-01-15	100,00%	100,00%
2023-01-16	100,00%	100,00%
2023-01-17	100,00%	100,00%
2023-01-18	100,00%	100,00%
2023-01-19	100,00%	99,97%
2023-01-20	100,00%	99,76%
2023-01-21	100,00%	99,90%
2023-01-22	100,00%	100,00%
2023-01-23	100,00%	99,97%
2023-01-24	100,00%	100,00%
2023-01-25	100,00%	99,55%
2023-01-26	100,00%	100,00%
2023-01-27	100,00%	100,00%
2023-01-28	100,00%	100,00%
2023-01-29	100,00%	99,97%
2023-01-30	100,00%	100,00%
2023-01-31	100,00%	100,00%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-01-01	566	2124	0	0
2023-01-02	600	2256	0	0
2023-01-03	614	2531	0	0
2023-01-04	561	0	0	0
2023-01-05	593	2075	0	0
2023-01-06	604	2266	0	0
2023-01-07	594	2042	0	0
2023-01-08	599	2384	0	0
2023-01-09	504	2157	0	0
2023-01-10	523	2336	0	0
2023-01-11	544	2537	0	0
2023-01-12	530	2091	0	0
2023-01-13	576	2133	0	0
2023-01-14	585	2284	0	0
2023-01-15	451	2487	0	0
2023-01-16	427	2085	0	0
2023-01-17	434	2340	0	0
2023-01-18	375	2502	0	0
2023-01-19	418	2470	0	0
2023-01-20	448	0	0	0
2023-01-21	420	1346	0	0
2023-01-22	453	1194	0	0
2023-01-23	409	1236	0	0
2023-01-24	398	1248	0	0
2023-01-25	371	1231	1958	0
2023-01-26	2841	1344	0	0
2023-01-27	428	1233	0	0
2023-01-28	444	1386	0	0
2023-01-29	427	1275	0	0
2023-01-30	407	1298	0	0
2023-01-31	341	1390	0	0



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-01-01	0,18%	0,00%
2023-01-02	0,17%	0,00%
2023-01-03	0,39%	0,14%
2023-01-04	0,30%	0,02%
2023-01-05	0,28%	0,00%
2023-01-06	0,22%	0,04%
2023-01-07	0,30%	0,03%
2023-01-08	0,55%	0,00%
2023-01-09	0,29%	0,00%
2023-01-10	0,24%	0,00%
2023-01-11	0,14%	0,00%
2023-01-12	0,17%	0,00%
2023-01-13	0,31%	0,00%
2023-01-14	0,37%	0,00%
2023-01-15	0,17%	0,00%
2023-01-16	0,24%	0,00%
2023-01-17	0,28%	0,00%
2023-01-18	0,26%	0,00%
2023-01-19	0,96%	0,03%
2023-01-20	0,22%	0,23%
2023-01-21	0,38%	0,13%
2023-01-22	0,21%	0,00%
2023-01-23	0,17%	0,02%
2023-01-24	0,17%	0,00%
2023-01-25	0,47%	0,36%
2023-01-26	0,38%	0,00%
2023-01-27	0,24%	0,00%
2023-01-28	0,22%	0,00%
2023-01-29	0,41%	0,06%
2023-01-30	0,19%	0,00%
2023-01-31	0,23%	0,00%

