

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-11-01 – 2023-11-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,86 %		
Average response time	1077 ms	823 ms	0	N/A
Error rate	0,36 %	0,15 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-11-01	100,00%	100,00%
2023-11-02	100,00%	99,76%
2023-11-03	100,00%	99,79%
2023-11-04	100,00%	99,31%
2023-11-05	100,00%	100,00%
2023-11-06	100,00%	99,93%
2023-11-07	100,00%	99,76%
2023-11-08	100,00%	100,00%
2023-11-09	100,00%	100,00%
2023-11-10	100,00%	100,00%
2023-11-11	100,00%	100,00%
2023-11-12	100,00%	99,97%
2023-11-13	100,00%	99,83%
2023-11-14	100,00%	100,00%
2023-11-15	100,00%	100,00%
2023-11-16	100,00%	100,00%
2023-11-17	100,00%	100,00%
2023-11-18	100,00%	100,00%
2023-11-19	100,00%	100,00%
2023-11-20	100,00%	97,57%
2023-11-21	100,00%	100,00%
2023-11-22	100,00%	100,00%
2023-11-23	100,00%	99,97%
2023-11-24	100,00%	100,00%
2023-11-25	100,00%	100,00%
2023-11-26	100,00%	100,00%
2023-11-27	100,00%	100,00%
2023-11-28	100,00%	100,00%
2023-11-29	100,00%	99,93%
2023-11-30	100,00%	100,00%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-11-01	570 ms	727 ms	0	0
2023-11-02	653 ms	640 ms	0	0
2023-11-03	752 ms	678 ms	0	1
2023-11-04	459 ms	622 ms	0	0
2023-11-05	734 ms	708 ms	0	0
2023-11-06	3285 ms	1139 ms	0	0
2023-11-07	1667 ms	1078 ms	0	0
2023-11-08	1301 ms	838 ms	0	0
2023-11-09	1396 ms	870 ms	0	0
2023-11-10	854 ms	686 ms	0	2
2023-11-11	582 ms	680 ms	0	0
2023-11-12	575 ms	690 ms	0	1
2023-11-13	1063 ms	741 ms	0	0
2023-11-14	942 ms	753 ms	0	0
2023-11-15	1019 ms	750 ms	0	1
2023-11-16	994 ms	786 ms	0	0
2023-11-17	1395 ms	776 ms	0	0
2023-11-18	751 ms	632 ms	0	0
2023-11-19	1136 ms	849 ms	0	0
2023-11-20	8449 ms	3813 ms	0	0
2023-11-21	401 ms	617 ms	0	0
2023-11-22	383 ms	611 ms	0	0
2023-11-23	348 ms	579 ms	0	0
2023-11-24	351 ms	649 ms	0	0
2023-11-25	301 ms	602 ms	0	1
2023-11-26	337 ms	619 ms	0	0
2023-11-27	428 ms	630 ms	0	0
2023-11-28	389 ms	644 ms	0	0
2023-11-29	409 ms	673 ms	0	0
2023-11-30	379 ms	595 ms	0	0



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-11-01	0,24%	0,00%
2023-11-02	0,88%	0,26%
2023-11-03	0,74%	0,18%
2023-11-04	0,26%	1,35%
2023-11-05	0,33%	0,00%
2023-11-06	0,26%	0,05%
2023-11-07	0,08%	0,23%
2023-11-08	0,09%	0,00%
2023-11-09	0,31%	0,00%
2023-11-10	0,24%	0,00%
2023-11-11	0,36%	0,00%
2023-11-12	0,19%	0,04%
2023-11-13	0,28%	0,19%
2023-11-14	0,34%	0,00%
2023-11-15	0,24%	0,00%
2023-11-16	2,99%	0,00%
2023-11-17	0,25%	0,00%
2023-11-18	0,33%	0,00%
2023-11-19	0,17%	0,00%
2023-11-20	0,15%	2,19%
2023-11-21	0,14%	0,00%
2023-11-22	0,20%	0,00%
2023-11-23	0,22%	0,03%
2023-11-24	0,19%	0,00%
2023-11-25	0,29%	0,00%
2023-11-26	0,22%	0,00%
2023-11-27	0,17%	0,00%
2023-11-28	0,23%	0,00%
2023-11-29	0,16%	0,05%
2023-11-30	0,19%	0,00%

