

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-10-01 – 2023-10-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,90 %		
Average response time	527 ms	948 ms	0	N/A
Error rate	0,22 %	0,67 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-10-01	100,00%	99,86%
2023-10-02	100,00%	99,93%
2023-10-03	100,00%	100,00%
2023-10-04	100,00%	100,00%
2023-10-05	100,00%	99,76%
2023-10-06	100,00%	99,79%
2023-10-07	100,00%	99,83%
2023-10-08	100,00%	99,90%
2023-10-09	100,00%	99,86%
2023-10-10	100,00%	100,00%
2023-10-11	100,00%	99,97%
2023-10-12	100,00%	99,97%
2023-10-13	100,00%	99,90%
2023-10-14	100,00%	99,44%
2023-10-15	100,00%	99,83%
2023-10-16	100,00%	99,86%
2023-10-17	100,00%	100,00%
2023-10-18	100,00%	99,93%
2023-10-19	100,00%	99,83%
2023-10-20	100,00%	100,00%
2023-10-21	100,00%	99,90%
2023-10-22	100,00%	99,90%
2023-10-23	100,00%	99,83%
2023-10-24	100,00%	99,90%
2023-10-25	100,00%	99,97%
2023-10-26	100,00%	100,00%
2023-10-27	100,00%	99,83%
2023-10-28	100,00%	99,93%
2023-10-29	100,00%	99,97%
2023-10-30	100,00%	99,86%
2023-10-31	100,00%	100,00%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-10-01	714 ms	1069 ms	0	0
2023-10-02	702 ms	1027 ms	0	0
2023-10-03	591 ms	1148 ms	0	0
2023-10-04	646 ms	1122 ms	0	0
2023-10-05	584 ms	1163 ms	0	0
2023-10-06	564 ms	1199 ms	0	0
2023-10-07	680 ms	1197 ms	0	0
2023-10-08	625 ms	1296 ms	0	0
2023-10-09	645 ms	1166 ms	0	0
2023-10-10	401 ms	1044 ms	0	0
2023-10-11	401 ms	982 ms	0	0
2023-10-12	347 ms	1002 ms	0	0
2023-10-13	404 ms	1054 ms	0	0
2023-10-14	400 ms	1118 ms	0	0
2023-10-15	392 ms	637 ms	0	0
2023-10-16	555 ms	643 ms	0	0
2023-10-17	387 ms	742 ms	0	0
2023-10-18	468 ms	772 ms	0	0
2023-10-19	453 ms	765 ms	0	0
2023-10-20	452 ms	765 ms	0	0
2023-10-21	560 ms	817 ms	0	0
2023-10-22	437 ms	867 ms	0	0
2023-10-23	499 ms	870 ms	0	0
2023-10-24	470 ms	860 ms	0	0
2023-10-25	563 ms	909 ms	0	0
2023-10-26	492 ms	902 ms	0	0
2023-10-27	460 ms	815 ms	0	0
2023-10-28	399 ms	787 ms	0	0
2023-10-29	389 ms	748 ms	0	0
2023-10-30	1004 ms	1094 ms	0	0
2023-10-31	651 ms	797 ms	0	0



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-10-01	0,14%	0,06%
2023-10-02	0,35%	0,00%
2023-10-03	0,17%	0,11%
2023-10-04	0,20%	0,00%
2023-10-05	0,15%	0,02%
2023-10-06	0,16%	0,00%
2023-10-07	0,17%	0,00%
2023-10-08	0,20%	0,00%
2023-10-09	0,17%	0,00%
2023-10-10	0,25%	0,31%
2023-10-11	0,13%	0,04%
2023-10-12	0,12%	0,00%
2023-10-13	0,18%	0,11%
2023-10-14	0,15%	0,00%
2023-10-15	0,17%	13,35%
2023-10-16	0,14%	6,43%
2023-10-17	0,15%	0,00%
2023-10-18	0,13%	0,00%
2023-10-19	0,20%	0,02%
2023-10-20	0,23%	0,00%
2023-10-21	0,15%	0,00%
2023-10-22	0,17%	0,00%
2023-10-23	0,19%	0,00%
2023-10-24	0,19%	0,00%
2023-10-25	0,19%	0,00%
2023-10-26	0,84%	0,00%
2023-10-27	0,28%	0,07%
2023-10-28	0,24%	0,00%
2023-10-29	0,26%	0,00%
2023-10-30	0,39%	0,18%
2023-10-31	0,40%	0,00%

