

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-04-01 – 2023-04-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,46 %		
Average response time	365 ms	670 ms	0 ms	N/A
Error rate	0,29 %	0,55 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-04-01	100,00%	99,97%
2023-04-02	100,00%	100,00%
2023-04-03	100,00%	99,97%
2023-04-04	100,00%	100,00%
2023-04-05	100,00%	100,00%
2023-04-06	100,00%	100,00%
2023-04-07	100,00%	99,97%
2023-04-08	100,00%	100,00%
2023-04-09	100,00%	99,97%
2023-04-10	100,00%	100,00%
2023-04-11	100,00%	99,83%
2023-04-12	100,00%	99,97%
2023-04-13	100,00%	99,86%
2023-04-14	100,00%	100,00%
2023-04-15	100,00%	99,93%
2023-04-16	100,00%	100,00%
2023-04-17	100,00%	99,97%
2023-04-18	100,00%	99,93%
2023-04-19	100,00%	99,97%
2023-04-20	100,00%	100,00%
2023-04-21	100,00%	99,93%
2023-04-22	100,00%	99,97%
2023-04-23	100,00%	100,00%
2023-04-24	100,00%	100,00%
2023-04-25	100,00%	99,97%
2023-04-26	100,00%	84,76%
2023-04-27	100,00%	100,00%
2023-04-28	100,00%	99,93%
2023-04-29	100,00%	100,00%
2023-04-30	100,00%	99,93%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-04-01	663 ms	691 ms	0 ms	0 ms
2023-04-02	435 ms	613 ms	0 ms	0 ms
2023-04-03	617 ms	590 ms	0 ms	0 ms
2023-04-04	526 ms	580 ms	0 ms	0 ms
2023-04-05	480 ms	595 ms	0 ms	0 ms
2023-04-06	411 ms	610 ms	0 ms	0 ms
2023-04-07	366 ms	662 ms	0 ms	0 ms
2023-04-08	530 ms	651 ms	0 ms	0 ms
2023-04-09	545 ms	675 ms	0 ms	0 ms
2023-04-10	433 ms	595 ms	0 ms	0 ms
2023-04-11	638 ms	570 ms	0 ms	0 ms
2023-04-12	N/A	559 ms	0 ms	0 ms
2023-04-13	N/A	593 ms	0 ms	0 ms
2023-04-14	N/A	540 ms	0 ms	2 ms
2023-04-15	N/A	643 ms	0 ms	1 ms
2023-04-16	N/A	659 ms	0 ms	0 ms
2023-04-17	N/A	592 ms	0 ms	0 ms
2023-04-18	617 ms	639 ms	0 ms	0 ms
2023-04-19	597 ms	556 ms	0 ms	0 ms
2023-04-20	607 ms	586 ms	0 ms	0 ms
2023-04-21	620 ms	580 ms	0 ms	0 ms
2023-04-22	620 ms	692 ms	0 ms	0 ms
2023-04-23	592 ms	658 ms	0 ms	0 ms
2023-04-24	604 ms	599 ms	0 ms	0 ms
2023-04-25	581 ms	599 ms	0 ms	0 ms
2023-04-26	482 ms	1892 ms	0 ms	0 ms
2023-04-27	N/A	676 ms	0 ms	0 ms
2023-04-28	N/A	687 ms	0 ms	0 ms
2023-04-29	N/A	744 ms	0 ms	0 ms
2023-04-30	N/A	767 ms	0 ms	0 ms

NOTE: N/A is due to migration into Banqview and a lag of the monitoring.



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-04-01	0,41%	0,02%
2023-04-02	0,17%	0,00%
2023-04-03	0,32%	0,02%
2023-04-04	0,27%	0,00%
2023-04-05	0,36%	0,00%
2023-04-06	0,25%	0,00%
2023-04-07	0,18%	0,03%
2023-04-08	0,30%	0,00%
2023-04-09	0,39%	0,04%
2023-04-10	0,24%	0,00%
2023-04-11	0,75%	0,09%
2023-04-12	N/A	0,01%
2023-04-13	N/A	0,08%
2023-04-14	N/A	0,00%
2023-04-15	N/A	0,09%
2023-04-16	N/A	0,00%
2023-04-17	N/A	0,02%
2023-04-18	0,24%	0,04%
2023-04-19	0,27%	0,01%
2023-04-20	0,17%	0,00%
2023-04-21	0,22%	0,03%
2023-04-22	0,31%	0,03%
2023-04-23	0,18%	0,00%
2023-04-24	0,34%	0,00%
2023-04-25	0,24%	0,02%
2023-04-26	0,29%	15,74%
2023-04-27	N/A	0,00%
2023-04-28	N/A	0,04%
2023-04-29	N/A	0,00%
2023-04-30	N/A	0,06%

NOTE: N/A is due to migration into Banqview and a lag of the monitoring.

