

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-07-01 – 2023-07-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,77 %		
Average response time	495 ms	699 ms	0 ms	N/A
Error rate	0,39 %	0,26 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-07-01	100,00%	99,93 %
2023-07-02	100,00%	99,93 %
2023-07-03	100,00%	99,76 %
2023-07-04	100,00%	99,83 %
2023-07-05	100,00%	99,76 %
2023-07-06	100,00%	99,93 %
2023-07-07	100,00%	99,97 %
2023-07-08	100,00%	99,93 %
2023-07-09	100,00%	99,97 %
2023-07-10	100,00%	99,93 %
2023-07-11	100,00%	99,79 %
2023-07-12	100,00%	99,90 %
2023-07-13	100,00%	99,76 %
2023-07-14	100,00%	99,86 %
2023-07-15	100,00%	99,93 %
2023-07-16	100,00%	99,90 %
2023-07-17	100,00%	99,86 %
2023-07-18	100,00%	99,72 %
2023-07-19	100,00%	99,65 %
2023-07-20	100,00%	99,51 %
2023-07-21	100,00%	99,86 %
2023-07-22	100,00%	99,55 %
2023-07-23	100,00%	99,86 %
2023-07-24	100,00%	99,58 %
2023-07-25	100,00%	99,31 %
2023-07-26	100,00%	99,34 %
2023-07-27	100,00%	99,55 %
2023-07-28	100,00%	99,79 %
2023-07-29	100,00%	99,86 %
2023-07-30	100,00%	99,72 %
2023-07-31	100,00%	99,76 %



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-07-01	466 ms	738 ms	0 ms	0 ms
2023-07-02	442 ms	719 ms	1 ms	0 ms
2023-07-03	474 ms	665 ms	0 ms	0 ms
2023-07-04	482 ms	685 ms	1 ms	0 ms
2023-07-05	469 ms	765 ms	0 ms	0 ms
2023-07-06	541 ms	701 ms	0 ms	0 ms
2023-07-07	460 ms	702 ms	0 ms	0 ms
2023-07-08	574 ms	724 ms	0 ms	0 ms
2023-07-09	499 ms	712 ms	0 ms	0 ms
2023-07-10	485 ms	682 ms	0 ms	0 ms
2023-07-11	470 ms	681 ms	0 ms	0 ms
2023-07-12	465 ms	654 ms	0 ms	0 ms
2023-07-13	446 ms	697 ms	0 ms	0 ms
2023-07-14	470 ms	688 ms	0 ms	0 ms
2023-07-15	509 ms	765 ms	0 ms	0 ms
2023-07-16	487 ms	753 ms	0 ms	0 ms
2023-07-17	490 ms	662 ms	0 ms	0 ms
2023-07-18	463 ms	683 ms	0 ms	0 ms
2023-07-19	514 ms	628 ms	0 ms	0 ms
2023-07-20	492 ms	666 ms	0 ms	0 ms
2023-07-21	N/A	699 ms	0 ms	0 ms
2023-07-22	N/A	737 ms	0 ms	0 ms
2023-07-23	N/A	728 ms	0 ms	0 ms
2023-07-24	N/A	647 ms	0 ms	0 ms
2023-07-25	466 ms	700 ms	0 ms	0 ms
2023-07-26	479 ms	662 ms	0 ms	0 ms
2023-07-27	522 ms	691 ms	0 ms	0 ms
2023-07-28	481 ms	687 ms	0 ms	0 ms
2023-07-29	611 ms	756 ms	0 ms	0 ms
2023-07-30	539 ms	721 ms	0 ms	0 ms
2023-07-31	565 ms	679 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-07-01	0,27 %	0,06 %
2023-07-02	0,16 %	0,05 %
2023-07-03	0,19 %	0,23 %
2023-07-04	0,22 %	0,09 %
2023-07-05	0,18 %	0,13 %
2023-07-06	0,11 %	0,04 %
2023-07-07	0,33 %	0,02 %
2023-07-08	0,29 %	0,06 %
2023-07-09	0,06 %	0,03 %
2023-07-10	0,17 %	0,13 %
2023-07-11	0,28 %	0,16 %
2023-07-12	0,39 %	0,05 %
2023-07-13	0,20 %	0,25 %
2023-07-14	0,24 %	0,19 %
2023-07-15	0,16 %	0,10 %
2023-07-16	0,13 %	0,14 %
2023-07-17	0,27 %	0,14 %
2023-07-18	0,25 %	0,30 %
2023-07-19	0,16 %	0,49 %
2023-07-20	0,22 %	0,73 %
2023-07-21	0,00 %	0,17 %
2023-07-22	0,16 %	0,53 %
2023-07-23	0,12 %	0,25 %
2023-07-24	0,21 %	0,35 %
2023-07-25	0,31 %	0,77 %
2023-07-26	0,19 %	0,71 %
2023-07-27	0,20 %	0,72 %
2023-07-28	0,24 %	0,25 %
2023-07-29	0,28 %	0,26 %
2023-07-30	0,09 %	0,38 %
2023-07-31	5,89 %	0,30 %

