

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-06-01 – 2023-06-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,59 %		
Average response time	531 ms	722 ms	0 ms	N/A
Error rate	0,31 %	0,32 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-06-01	100,00%	99,83%
2023-06-02	100,00%	99,93%
2023-06-03	100,00%	99,93%
2023-06-04	100,00%	99,93%
2023-06-05	100,00%	99,90%
2023-06-06	100,00%	99,86%
2023-06-07	100,00%	99,86%
2023-06-08	100,00%	99,69%
2023-06-09	100,00%	99,90%
2023-06-10	100,00%	99,93%
2023-06-11	100,00%	99,90%
2023-06-12	100,00%	94,58%
2023-06-13	100,00%	99,90%
2023-06-14	100,00%	99,86%
2023-06-15	100,00%	99,79%
2023-06-16	100,00%	98,72%
2023-06-17	100,00%	99,97%
2023-06-18	100,00%	99,90%
2023-06-19	100,00%	99,90%
2023-06-20	100,00%	99,86%
2023-06-21	100,00%	99,72%
2023-06-22	100,00%	99,83%
2023-06-23	100,00%	99,97%
2023-06-24	100,00%	99,86%
2023-06-25	100,00%	99,97%
2023-06-26	100,00%	99,97%
2023-06-27	100,00%	97,64%
2023-06-28	100,00%	99,97%
2023-06-29	100,00%	99,83%
2023-06-30	100,00%	99,93%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-06-01	540 ms	649 ms	0 ms	0 ms
2023-06-02	531 ms	712 ms	0 ms	0 ms
2023-06-03	606 ms	751 ms	0 ms	0 ms
2023-06-04	542 ms	727 ms	0 ms	0 ms
2023-06-05	560 ms	678 ms	0 ms	0 ms
2023-06-06	518 ms	674 ms	0 ms	0 ms
2023-06-07	548 ms	690 ms	0 ms	0 ms
2023-06-08	560 ms	689 ms	0 ms	0 ms
2023-06-09	556 ms	681 ms	0 ms	0 ms
2023-06-10	626 ms	706 ms	0 ms	0 ms
2023-06-11	534 ms	693 ms	0 ms	0 ms
2023-06-12	669 ms	678 ms	0 ms	0 ms
2023-06-13	508 ms	668 ms	0 ms	0 ms
2023-06-14	523 ms	690 ms	0 ms	0 ms
2023-06-15	513 ms	668 ms	0 ms	0 ms
2023-06-16	523 ms	1183 ms	0 ms	0 ms
2023-06-17	581 ms	760 ms	0 ms	1 ms
2023-06-18	500 ms	764 ms	0 ms	0 ms
2023-06-19	560 ms	668 ms	0 ms	1 ms
2023-06-20	533 ms	668 ms	0 ms	0 ms
2023-06-21	516 ms	742 ms	0 ms	0 ms
2023-06-22	503 ms	760 ms	0 ms	0 ms
2023-06-23	479 ms	722 ms	0 ms	0 ms
2023-06-24	610 ms	775 ms	0 ms	0 ms
2023-06-25	491 ms	750 ms	0 ms	0 ms
2023-06-26	498 ms	684 ms	0 ms	0 ms
2023-06-27	461 ms	704 ms	0 ms	0 ms
2023-06-28	468 ms	733 ms	0 ms	0 ms
2023-06-29	489 ms	682 ms	0 ms	0 ms
2023-06-30	381 ms	701 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-06-01	0,23%	0,28%
2023-06-02	0,18%	0,04%
2023-06-03	0,11%	0,06%
2023-06-04	0,15%	0,16%
2023-06-05	0,38%	0,10%
2023-06-06	0,19%	0,12%
2023-06-07	0,25%	0,07%
2023-06-08	0,30%	0,14%
2023-06-09	0,27%	0,12%
2023-06-10	0,28%	0,05%
2023-06-11	0,14%	0,16%
2023-06-12	0,25%	3,44%
2023-06-13	0,19%	0,05%
2023-06-14	0,19%	0,06%
2023-06-15	0,24%	0,40%
2023-06-16	0,20%	1,14%
2023-06-17	0,34%	0,03%
2023-06-18	0,09%	0,15%
2023-06-19	0,14%	0,08%
2023-06-20	0,19%	0,05%
2023-06-21	0,24%	0,13%
2023-06-22	0,27%	0,07%
2023-06-23	0,13%	0,02%
2023-06-24	0,51%	0,33%
2023-06-25	0,58%	0,03%
2023-06-26	2,14%	0,02%
2023-06-27	0,27%	2,07%
2023-06-28	0,30%	0,02%
2023-06-29	0,21%	0,18%
2023-06-30	0,27%	0,04%

