

## yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### SUMMARY FOR PERIOD

2023-05-01 – 2023-05-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
<b>Uptime</b>	100,00 %	99,90 %		
<b>Average response time</b>	261 ms	710 ms	0 ms	N/A
<b>Error rate</b>	0,18 %	0,10 %		



## Uptime

### DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-05-01	100,00%	100,00%
2023-05-02	100,00%	99,90%
2023-05-03	100,00%	99,97%
2023-05-04	100,00%	100,00%
2023-05-05	100,00%	99,97%
2023-05-06	100,00%	99,97%
2023-05-07	100,00%	99,97%
2023-05-08	100,00%	99,97%
2023-05-09	100,00%	100,00%
2023-05-10	100,00%	99,79%
2023-05-11	100,00%	99,83%
2023-05-12	100,00%	99,90%
2023-05-13	100,00%	99,90%
2023-05-14	100,00%	99,79%
2023-05-15	100,00%	99,86%
2023-05-16	100,00%	99,72%
2023-05-17	100,00%	99,97%
2023-05-18	100,00%	99,93%
2023-05-19	100,00%	99,97%
2023-05-20	100,00%	99,83%
2023-05-21	100,00%	99,97%
2023-05-22	100,00%	99,86%
2023-05-23	100,00%	99,83%
2023-05-24	100,00%	99,86%
2023-05-25	100,00%	99,93%
2023-05-26	100,00%	99,93%
2023-05-27	100,00%	99,93%
2023-05-28	100,00%	99,86%
2023-05-29	100,00%	99,93%
2023-05-30	100,00%	99,86%
2023-05-31	100,00%	99,83%



## Average response time

### DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-05-01	N/A	688 ms	0 ms	0 ms
2023-05-02	N/A	703 ms	0 ms	0 ms
2023-05-03	N/A	638 ms	0 ms	0 ms
2023-05-04	N/A	672 ms	0 ms	0 ms
2023-05-05	N/A	687 ms	0 ms	0 ms
2023-05-06	N/A	768 ms	0 ms	0 ms
2023-05-07	N/A	752 ms	0 ms	0 ms
2023-05-08	N/A	678 ms	1 ms	0 ms
2023-05-09	N/A	706 ms	1 ms	0 ms
2023-05-10	N/A	663 ms	1 ms	0 ms
2023-05-11	N/A	654 ms	1 ms	0 ms
2023-05-12	N/A	654 ms	0 ms	0 ms
2023-05-13	N/A	746 ms	0 ms	0 ms
2023-05-14	N/A	745 ms	0 ms	0 ms
2023-05-15	N/A	616 ms	0 ms	0 ms
2023-05-16	547 ms	779 ms	0 ms	0 ms
2023-05-17	523 ms	814 ms	0 ms	0 ms
2023-05-18	459 ms	755 ms	0 ms	0 ms
2023-05-19	500 ms	679 ms	0 ms	0 ms
2023-05-20	561 ms	756 ms	0 ms	0 ms
2023-05-21	460 ms	741 ms	0 ms	0 ms
2023-05-22	456 ms	682 ms	0 ms	0 ms
2023-05-23	410 ms	696 ms	0 ms	0 ms
2023-05-24	487 ms	682 ms	0 ms	0 ms
2023-05-25	514 ms	712 ms	0 ms	0 ms
2023-05-26	506 ms	694 ms	0 ms	0 ms
2023-05-27	565 ms	805 ms	0 ms	0 ms
2023-05-28	530 ms	728 ms	0 ms	0 ms
2023-05-29	515 ms	770 ms	0 ms	0 ms
2023-05-30	561 ms	693 ms	0 ms	0 ms
2023-05-31	510 ms	668 ms	0 ms	0 ms

NOTE: N/A is due to migration into Banqview and a lag of the monitoring.



## Error rate

### DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-05-01	N/A	0,00%
2023-05-02	N/A	0,08%
2023-05-03	N/A	0,08%
2023-05-04	N/A	0,00%
2023-05-05	N/A	0,02%
2023-05-06	N/A	0,03%
2023-05-07	N/A	0,03%
2023-05-08	N/A	0,02%
2023-05-09	N/A	0,00%
2023-05-10	N/A	0,24%
2023-05-11	N/A	0,14%
2023-05-12	N/A	0,04%
2023-05-13	N/A	0,07%
2023-05-14	N/A	0,18%
2023-05-15	N/A	0,09%
2023-05-16	0,10%	0,24%
2023-05-17	0,24%	0,03%
2023-05-18	0,22%	0,05%
2023-05-19	0,15%	0,02%
2023-05-20	0,23%	0,27%
2023-05-21	0,26%	0,03%
2023-05-22	0,18%	0,08%
2023-05-23	0,23%	0,10%
2023-05-24	0,15%	0,17%
2023-05-25	0,21%	0,04%
2023-05-26	0,11%	0,03%
2023-05-27	0,18%	0,19%
2023-05-28	0,09%	0,47%
2023-05-29	0,15%	0,06%
2023-05-30	0,21%	0,06%
2023-05-31	0,23%	0,17%

NOTE: N/A is due to migration into Banqview and a lag of the monitoring.

