

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2023-09-01 – 2023-09-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,96 %		
Average response time	678 ms	816 ms	0 ms	N/A
Error rate	0,19 %	0,04 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2023-09-01	100,00%	99,79 %
2023-09-02	100,00%	99,90 %
2023-09-03	100,00%	99,90 %
2023-09-04	100,00%	99,93 %
2023-09-05	100,00%	99,97 %
2023-09-06	100,00%	99,90 %
2023-09-07	100,00%	99,86 %
2023-09-08	100,00%	100,00 %
2023-09-09	100,00%	99,93 %
2023-09-10	100,00%	99,97 %
2023-09-11	100,00%	99,93 %
2023-09-12	100,00%	99,97 %
2023-09-13	100,00%	99,97 %
2023-09-14	100,00%	100,00 %
2023-09-15	100,00%	99,97 %
2023-09-16	100,00%	100,00 %
2023-09-17	100,00%	99,93 %
2023-09-18	100,00%	100,00 %
2023-09-19	100,00%	99,97 %
2023-09-20	100,00%	100,00 %
2023-09-21	100,00%	99,93 %
2023-09-22	100,00%	100,00 %
2023-09-23	100,00%	100,00 %
2023-09-24	100,00%	100,00 %
2023-09-25	100,00%	99,97 %
2023-09-26	100,00%	100,00 %
2023-09-27	100,00%	100,00 %
2023-09-28	100,00%	99,97 %
2023-09-29	100,00%	100,00 %
2023-09-30	100,00%	100,00 %



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2023-09-01	632 ms	778 ms	0 ms	0 ms
2023-09-02	655 ms	789 ms	1 ms	0 ms
2023-09-03	610 ms	781 ms	0 ms	0 ms
2023-09-04	623 ms	770 ms	1 ms	0 ms
2023-09-05	547 ms	734 ms	0 ms	0 ms
2023-09-06	833 ms	853 ms	1 ms	0 ms
2023-09-07	659 ms	770 ms	0 ms	0 ms
2023-09-08	562 ms	736 ms	0 ms	0 ms
2023-09-09	631 ms	792 ms	0 ms	0 ms
2023-09-10	628 ms	804 ms	0 ms	0 ms
2023-09-11	578 ms	721 ms	0 ms	0 ms
2023-09-12	734 ms	705 ms	0 ms	0 ms
2023-09-13	678 ms	748 ms	0 ms	0 ms
2023-09-14	706 ms	738 ms	0 ms	0 ms
2023-09-15	745 ms	712 ms	0 ms	0 ms
2023-09-16	815 ms	796 ms	0 ms	0 ms
2023-09-17	728 ms	826 ms	0 ms	0 ms
2023-09-18	766 ms	734 ms	0 ms	0 ms
2023-09-19	741 ms	862 ms	0 ms	0 ms
2023-09-20	736 ms	1144 ms	0 ms	0 ms
2023-09-21	665 ms	975 ms	0 ms	0 ms
2023-09-22	645 ms	912 ms	0 ms	0 ms
2023-09-23	745 ms	985 ms	0 ms	0 ms
2023-09-24	687 ms	801 ms	0 ms	0 ms
2023-09-25	786 ms	732 ms	0 ms	0 ms
2023-09-26	709 ms	739 ms	0 ms	0 ms
2023-09-27	674 ms	764 ms	0 ms	0 ms
2023-09-28	627 ms	925 ms	0 ms	0 ms
2023-09-29	574 ms	882 ms	0 ms	0 ms
2023-09-30	615 ms	971 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2023-09-01	0,15 %	0,17 %
2023-09-02	0,40 %	0,17 %
2023-09-03	0,11 %	0,23 %
2023-09-04	0,16 %	0,04 %
2023-09-05	0,38 %	0,02 %
2023-09-06	0,28 %	0,15 %
2023-09-07	0,16 %	0,11 %
2023-09-08	0,28 %	0,00 %
2023-09-09	0,25 %	0,05 %
2023-09-10	0,13 %	0,03 %
2023-09-11	0,22 %	0,04 %
2023-09-12	0,18 %	0,02 %
2023-09-13	0,16 %	0,02 %
2023-09-14	0,16 %	0,00 %
2023-09-15	0,12 %	0,02 %
2023-09-16	0,29 %	0,00 %
2023-09-17	0,16 %	0,06 %
2023-09-18	0,15 %	0,00 %
2023-09-19	0,28 %	0,02 %
2023-09-20	0,30 %	0,00 %
2023-09-21	0,22 %	0,04 %
2023-09-22	0,24 %	0,00 %
2023-09-23	0,17 %	0,00 %
2023-09-24	0,18 %	0,00 %
2023-09-25	0,31 %	0,02 %
2023-09-26	0,31 %	0,00 %
2023-09-27	0,00 %	0,00 %
2023-09-28	0,00 %	0,02 %
2023-09-29	0,00 %	0,00 %
2023-09-30	0,00 %	0,00 %

