

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-12-01 – 2022-12-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,87 %		
Average response time	190 ms	398 ms	N/A	N/A
Error rate	0,01 %	0,15 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-12-01	100,00%	99,83%
2022-12-02	100,00%	99,90%
2022-12-03	100,00%	99,97%
2022-12-04	100,00%	99,90%
2022-12-05	100,00%	99,93%
2022-12-06	100,00%	99,86%
2022-12-07	100,00%	99,93%
2022-12-08	100,00%	99,90%
2022-12-09	100,00%	99,97%
2022-12-10	100,00%	99,97%
2022-12-11	100,00%	99,93%
2022-12-12	100,00%	99,86%
2022-12-13	100,00%	99,97%
2022-12-14	100,00%	99,93%
2022-12-15	100,00%	100,00%
2022-12-16	100,00%	99,38%
2022-12-17	100,00%	99,93%
2022-12-18	100,00%	100,00%
2022-12-19	100,00%	99,72%
2022-12-20	100,00%	99,72%
2022-12-21	100,00%	99,58%
2022-12-22	100,00%	99,90%
2022-12-23	100,00%	99,93%
2022-12-24	100,00%	100,00%
2022-12-25	100,00%	99,97%
2022-12-26	100,00%	100,00%
2022-12-27	100,00%	99,79%
2022-12-28	100,00%	99,69%
2022-12-29	100,00%	99,86%
2022-12-30	100,00%	99,90%
2022-12-31	100,00%	99,83%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-12-01	159 ms	416 ms	0 ms	0 ms
2022-12-02	159 ms	390 ms	0 ms	0 ms
2022-12-03	164 ms	400 ms	0 ms	0 ms
2022-12-04	214 ms	401 ms	0 ms	0 ms
2022-12-05	172 ms	441 ms	0 ms	0 ms
2022-12-06	175 ms	476 ms	0 ms	0 ms
2022-12-07	223 ms	414 ms	0 ms	0 ms
2022-12-08	219 ms	397 ms	0 ms	0 ms
2022-12-09	255 ms	379 ms	0 ms	0 ms
2022-12-10	197 ms	368 ms	0 ms	0 ms
2022-12-11	181 ms	358 ms	0 ms	0 ms
2022-12-12	168 ms	380 ms	0 ms	0 ms
2022-12-13	188 ms	395 ms	0 ms	0 ms
2022-12-14	180 ms	395 ms	0 ms	0 ms
2022-12-15	174 ms	387 ms	0 ms	0 ms
2022-12-16	189 ms	404 ms	0 ms	0 ms
2022-12-17	188 ms	396 ms	0 ms	0 ms
2022-12-18	188 ms	399 ms	0 ms	0 ms
2022-12-19	196 ms	409 ms	0 ms	0 ms
2022-12-20	197 ms	403 ms	0 ms	0 ms
2022-12-21	202 ms	429 ms	0 ms	0 ms
2022-12-22	186 ms	358 ms	0 ms	0 ms
2022-12-23	192 ms	392 ms	0 ms	0 ms
2022-12-24	187 ms	384 ms	0 ms	0 ms
2022-12-25	190 ms	395 ms	0 ms	0 ms
2022-12-26	189 ms	361 ms	0 ms	0 ms
2022-12-27	218 ms	371 ms	0 ms	0 ms
2022-12-28	201 ms	423 ms	0 ms	0 ms
2022-12-29	178 ms	407 ms	0 ms	0 ms
2022-12-30	178 ms	394 ms	0 ms	0 ms
2022-12-31	178 ms	403 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-12-01	0,00%	0,16%
2022-12-02	0,00%	0,08%
2022-12-03	0,00%	0,03%
2022-12-04	0,00%	0,11%
2022-12-05	0,00%	0,05%
2022-12-06	0,00%	0,11%
2022-12-07	0,00%	0,06%
2022-12-08	0,00%	0,09%
2022-12-09	0,01%	0,03%
2022-12-10	0,01%	0,03%
2022-12-11	0,02%	0,20%
2022-12-12	0,01%	0,17%
2022-12-13	0,00%	0,03%
2022-12-14	0,00%	0,06%
2022-12-15	0,00%	0,00%
2022-12-16	0,03%	0,55%
2022-12-17	0,01%	0,05%
2022-12-18	0,01%	0,00%
2022-12-19	0,01%	0,31%
2022-12-20	0,00%	0,46%
2022-12-21	0,01%	0,51%
2022-12-22	0,00%	0,19%
2022-12-23	0,01%	0,19%
2022-12-24	0,00%	0,00%
2022-12-25	0,01%	0,05%
2022-12-26	0,01%	0,00%
2022-12-27	0,00%	0,27%
2022-12-28	0,00%	0,51%
2022-12-29	0,00%	0,11%
2022-12-30	0,00%	0,07%
2022-12-31	0,00%	0,12%

