

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-11-01 – 2022-11-30

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,84 %		
Average response time	170 ms	389 ms	N/A	N/A
Error rate	0,01 %	0,26 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-11-01	100,00%	99,90%
2022-11-02	100,00%	98,37%
2022-11-03	100,00%	99,90%
2022-11-04	100,00%	99,90%
2022-11-05	100,00%	99,93%
2022-11-06	100,00%	99,93%
2022-11-07	100,00%	99,69%
2022-11-08	100,00%	99,76%
2022-11-09	100,00%	99,97%
2022-11-10	100,00%	99,76%
2022-11-11	100,00%	99,79%
2022-11-12	100,00%	99,93%
2022-11-13	100,00%	99,97%
2022-11-14	100,00%	99,93%
2022-11-15	100,00%	99,83%
2022-11-16	100,00%	99,97%
2022-11-17	100,00%	99,83%
2022-11-18	100,00%	99,79%
2022-11-19	100,00%	99,86%
2022-11-20	100,00%	99,97%
2022-11-21	100,00%	100,00%
2022-11-22	100,00%	100,00%
2022-11-23	100,00%	99,97%
2022-11-24	100,00%	99,79%
2022-11-25	100,00%	99,79%
2022-11-26	100,00%	99,93%
2022-11-27	100,00%	100,00%
2022-11-28	100,00%	99,93%
2022-11-29	100,00%	99,90%
2022-11-30	100,00%	99,93%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-11-01	155 ms	409 ms	0 ms	0 ms
2022-11-02	204 ms	428 ms	170 ms	0 ms
2022-11-03	158 ms	386 ms	0 ms	0 ms
2022-11-04	185 ms	416 ms	0 ms	0 ms
2022-11-05	203 ms	381 ms	0 ms	0 ms
2022-11-06	187 ms	355 ms	0 ms	0 ms
2022-11-07	194 ms	412 ms	0 ms	0 ms
2022-11-08	198 ms	376 ms	0 ms	0 ms
2022-11-09	160 ms	379 ms	0 ms	0 ms
2022-11-10	185 ms	380 ms	0 ms	0 ms
2022-11-11	159 ms	382 ms	0 ms	0 ms
2022-11-12	154 ms	379 ms	0 ms	0 ms
2022-11-13	156 ms	367 ms	0 ms	0 ms
2022-11-14	156 ms	370 ms	0 ms	0 ms
2022-11-15	166 ms	372 ms	0 ms	0 ms
2022-11-16	154 ms	383 ms	0 ms	0 ms
2022-11-17	156 ms	468 ms	0 ms	0 ms
2022-11-18	158 ms	383 ms	0 ms	0 ms
2022-11-19	163 ms	373 ms	0 ms	0 ms
2022-11-20	157 ms	370 ms	0 ms	0 ms
2022-11-21	172 ms	384 ms	0 ms	0 ms
2022-11-22	183 ms	379 ms	0 ms	0 ms
2022-11-23	175 ms	388 ms	0 ms	0 ms
2022-11-24	164 ms	406 ms	0 ms	0 ms
2022-11-25	168 ms	383 ms	0 ms	0 ms
2022-11-26	172 ms	385 ms	0 ms	0 ms
2022-11-27	160 ms	388 ms	0 ms	0 ms
2022-11-28	161 ms	389 ms	0 ms	0 ms
2022-11-29	167 ms	378 ms	0 ms	0 ms
2022-11-30	157 ms	406 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-11-01	0,00%	0,13%
2022-11-02	0,00%	4,93%
2022-11-03	0,00%	0,06%
2022-11-04	0,00%	0,07%
2022-11-05	0,01%	0,05%
2022-11-06	0,00%	0,04%
2022-11-07	0,00%	0,44%
2022-11-08	0,00%	0,24%
2022-11-09	0,00%	0,02%
2022-11-10	0,00%	0,18%
2022-11-11	0,01%	0,15%
2022-11-12	0,00%	0,05%
2022-11-13	0,01%	0,03%
2022-11-14	0,00%	0,05%
2022-11-15	0,00%	0,17%
2022-11-16	0,00%	0,03%
2022-11-17	0,00%	0,27%
2022-11-18	0,00%	0,15%
2022-11-19	0,08%	0,11%
2022-11-20	0,01%	0,03%
2022-11-21	0,00%	0,00%
2022-11-22	0,00%	0,00%
2022-11-23	0,00%	0,03%
2022-11-24	0,00%	0,22%
2022-11-25	0,00%	0,15%
2022-11-26	0,00%	0,05%
2022-11-27	0,00%	0,00%
2022-11-28	0,00%	0,08%
2022-11-29	0,00%	0,08%
2022-11-30	0,00%	0,05%

