

Resurs' performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs' dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-10-01 – 2022-10-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,88 %		
Average response time	165 ms	402 ms	N/A	N/A
Error rate	0,00 %	0,10 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-10-01	100,00%	99,90%
2022-10-02	100,00%	100,00%
2022-10-03	100,00%	99,97%
2022-10-04	100,00%	99,93%
2022-10-05	100,00%	99,90%
2022-10-06	100,00%	99,97%
2022-10-07	100,00%	99,97%
2022-10-08	100,00%	99,86%
2022-10-09	100,00%	N/A
2022-10-10	100,00%	N/A
2022-10-11	100,00%	99,97%
2022-10-12	100,00%	99,90%
2022-10-13	100,00%	99,83%
2022-10-14	100,00%	99,97%
2022-10-15	100,00%	99,90%
2022-10-16	100,00%	99,97%
2022-10-17	100,00%	99,83%
2022-10-18	100,00%	99,79%
2022-10-19	100,00%	99,83%
2022-10-20	100,00%	99,86%
2022-10-21	100,00%	99,83%
2022-10-22	100,00%	99,97%
2022-10-23	100,00%	99,93%
2022-10-24	100,00%	99,69%
2022-10-25	100,00%	99,69%
2022-10-26	100,00%	99,93%
2022-10-27	100,00%	99,76%
2022-10-28	100,00%	99,79%
2022-10-29	100,00%	99,86%
2022-10-30	100,00%	99,86%
2022-10-31	100,00%	99,83%



Average response time

DAILY PERFORMANCE

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-10-01	159 ms	489 ms	0 ms	0 ms
2022-10-02	156 ms	402 ms	0 ms	0 ms
2022-10-03	156 ms	451 ms	0 ms	0 ms
2022-10-04	197 ms	410 ms	0 ms	0 ms
2022-10-05	159 ms	437 ms	0 ms	0 ms
2022-10-06	167 ms	436 ms	0 ms	0 ms
2022-10-07	170 ms	427 ms	0 ms	0 ms
2022-10-08	193 ms	397 ms	0 ms	0 ms
2022-10-09	201 ms	N/A	N/A	N/A
2022-10-10	195 ms	N/A	N/A	N/A
2022-10-11	167 ms	419 ms	0 ms	0 ms
2022-10-12	154 ms	412 ms	0 ms	0 ms
2022-10-13	154 ms	398 ms	0 ms	0 ms
2022-10-14	156 ms	396 ms	0 ms	0 ms
2022-10-15	157 ms	451 ms	0 ms	0 ms
2022-10-16	153 ms	417 ms	0 ms	0 ms
2022-10-17	153 ms	458 ms	0 ms	0 ms
2022-10-18	165 ms	376 ms	0 ms	0 ms
2022-10-19	160 ms	399 ms	0 ms	0 ms
2022-10-20	168 ms	372 ms	0 ms	0 ms
2022-10-21	165 ms	366 ms	0 ms	0 ms
2022-10-22	164 ms	369 ms	0 ms	0 ms
2022-10-23	162 ms	364 ms	0 ms	0 ms
2022-10-24	158 ms	376 ms	0 ms	0 ms
2022-10-25	176 ms	375 ms	0 ms	0 ms
2022-10-26	177 ms	367 ms	0 ms	0 ms
2022-10-27	166 ms	375 ms	0 ms	0 ms
2022-10-28	152 ms	372 ms	0 ms	0 ms
2022-10-29	155 ms	364 ms	0 ms	0 ms
2022-10-30	157 ms	411 ms	0 ms	0 ms
2022-10-31	153 ms	382 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	Resurs customer interface	Account information
2022-10-01	0,00%	0,12%
2022-10-02	0,00%	0,00%
2022-10-03	0,00%	0,07%
2022-10-04	0,00%	0,07%
2022-10-05	0,00%	0,17%
2022-10-06	0,00%	0,07%
2022-10-07	0,00%	0,03%
2022-10-08	0,00%	0,17%
2022-10-09	0,00%	N/A
2022-10-10	0,00%	N/A
2022-10-11	0,00%	0,04%
2022-10-12	0,00%	0,07%
2022-10-13	0,00%	0,12%
2022-10-14	0,00%	0,02%
2022-10-15	0,05%	0,08%
2022-10-16	0,00%	0,02%
2022-10-17	0,00%	0,10%
2022-10-18	0,00%	0,16%
2022-10-19	0,00%	0,15%
2022-10-20	0,00%	0,08%
2022-10-21	0,00%	0,12%
2022-10-22	0,00%	0,02%
2022-10-23	0,01%	0,04%
2022-10-24	0,00%	0,31%
2022-10-25	0,01%	0,24%
2022-10-26	0,00%	0,04%
2022-10-27	0,00%	0,14%
2022-10-28	0,00%	0,20%
2022-10-29	0,00%	0,11%
2022-10-30	0,00%	0,11%
2022-10-31	0,00%	0,12%

