

Resurs Bank performance and availability statistics

August 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-08-01 – 2020-08-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00 %	99,88 %		
Average response time	284 ms	868 ms	N/A	N/A
Error rate	0,15 %	28,08 %		

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-08-01	100,00%	99,90%
2020-08-02	100,00%	99,79%
2020-08-03	100,00%	99,86%
2020-08-04	100,00%	99,72%
2020-08-05	100,00%	99,79%
2020-08-06	100,00%	99,72%
2020-08-07	100,00%	99,93%
2020-08-08	100,00%	99,86%
2020-08-09	100,00%	99,90%
2020-08-10	100,00%	99,90%
2020-08-11	100,00%	99,90%
2020-08-12	100,00%	99,93%
2020-08-13	100,00%	99,83%
2020-08-14	100,00%	99,86%
2020-08-15	100,00%	99,97%
2020-08-16	100,00%	99,83%
2020-08-17	100,00%	100,00%
2020-08-18	100,00%	99,97%
2020-08-19	100,00%	99,83%
2020-08-20	100,00%	99,86%
2020-08-21	100,00%	100,00%
2020-08-22	100,00%	99,83%
2020-08-23	100,00%	99,86%
2020-08-24	100,00%	99,86%
2020-08-25	100,00%	99,86%
2020-08-26	100,00%	99,86%
2020-08-27	100,00%	99,72%
2020-08-28	100,00%	99,90%
2020-08-29	100,00%	99,97%
2020-08-30	100,00%	99,97%
2020-08-31	100,00%	100,00%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-08-01	393 ms	935 ms	-	-
2020-08-02	264 ms	818 ms	-	-
2020-08-03	279 ms	870 ms	-	-
2020-08-04	298 ms	989 ms	-	-
2020-08-05	333 ms	885 ms	-	-
2020-08-06	368 ms	919 ms	-	-
2020-08-07	312 ms	1221 ms	-	-
2020-08-08	244 ms	871 ms	-	-
2020-08-09	238 ms	831 ms	-	-
2020-08-10	337 ms	1136 ms	-	-
2020-08-11	285 ms	814 ms	-	-
2020-08-12	256 ms	685 ms	-	-
2020-08-13	247 ms	837 ms	-	-
2020-08-14	253 ms	758 ms	-	-
2020-08-15	239 ms	645 ms	-	-
2020-08-16	230 ms	831 ms	-	-
2020-08-17	263 ms	895 ms	-	-
2020-08-18	263 ms	939 ms	-	-
2020-08-19	255 ms	877 ms	-	-
2020-08-20	258 ms	911 ms	-	-
2020-08-21	253 ms	822 ms	-	-
2020-08-22	244 ms	762 ms	-	-
2020-08-23	248 ms	801 ms	-	-
2020-08-24	262 ms	808 ms	-	-
2020-08-25	399 ms	1057 ms	-	-
2020-08-26	301 ms	879 ms	-	-
2020-08-27	297 ms	954 ms	-	-
2020-08-28	283 ms	786 ms	-	-
2020-08-29	358 ms	756 ms	-	-
2020-08-30	266 ms	853 ms	-	-
2020-08-31	274 ms	755 ms	-	-

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-08-01	0,00%	14,29%
2020-08-02	0,00%	40,62%
2020-08-03	0,00%	31,43%
2020-08-04	0,00%	56,36%
2020-08-05	0,01%	18,42%
2020-08-06	0,00%	47,22%
2020-08-07	1,62%	12,50%
2020-08-08	0,01%	27,78%
2020-08-09	0,00%	15,79%
2020-08-10	0,05%	42,86%
2020-08-11	0,02%	38,89%
2020-08-12	0,00%	16,67%
2020-08-13	0,00%	51,85%
2020-08-14	0,00%	47,83%
2020-08-15	0,00%	16,67%
2020-08-16	0,03%	34,48%
2020-08-17	0,00%	0,00%
2020-08-18	0,00%	3,03%
2020-08-19	0,00%	19,23%
2020-08-20	2,66%	28,57%
2020-08-21	0,01%	0,00%
2020-08-22	0,00%	51,52%
2020-08-23	0,00%	21,05%
2020-08-24	0,00%	48,15%
2020-08-25	0,02%	30,77%
2020-08-26	0,01%	32,43%
2020-08-27	0,04%	47,06%
2020-08-28	0,00%	34,62%
2020-08-29	0,00%	31,25%
2020-08-30	0,30%	9,09%
2020-08-31	0,01%	0,00%