Resurs Bank performance and availability statistics

September 2020

Resurs
Bank

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.

Summary for period

2020-09-01 – 2020-09-30

Date	Resurs Customer Interfaces		Account Information		Payment Initiation	Confirmation of Funds
Uptime	100,00	%	99,91	%		
Average response time	307	ms	812	ms	N/A	N/A
Error rate	0,51	%	29,03	%		

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-09-01	100,00%	99,69%
2020-09-02	100,00%	99,93%
2020-09-03	100,00%	99,83%
2020-09-04	100,00%	99,86%
2020-09-05	100,00%	99,90%
2020-09-06	100,00%	100,00%
2020-09-07	100,00%	100,00%
2020-09-08	100,00%	99,93%
2020-09-09	100,00%	100,00%
2020-09-10	100,00%	99,93%
2020-09-11	100,00%	99,90%
2020-09-12	100,00%	100,00%
2020-09-13	100,00%	100,00%
2020-09-14	100,00%	99,93%
2020-09-15	100,00%	100,00%
2020-09-16	100,00%	99,97%
2020-09-17	100,00%	99,83%
2020-09-18	100,00%	99,86%
2020-09-19	100,00%	99,83%
2020-09-20	100,00%	99,93%
2020-09-21	100,00%	99,90%
2020-09-22	100,00%	99,97%
2020-09-23	100,00%	99,86%
2020-09-24	100,00%	99,76%
2020-09-25	100,00%	100,00%
2020-09-26	100,00%	99,79%
2020-09-27	100,00%	99,90%
2020-09-28	100,00%	99,90%
2020-09-29	100,00%	99,86%
2020-09-30	100,00%	99,90%

Uptime

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-09-01	361 ms	777 ms	-	-
2020-09-02	285 ms	636 ms	-	-
2020-09-03	331 ms	967 ms	-	-
2020-09-04	303 ms	919 ms	-	-
2020-09-05	246 ms	967 ms	-	-
2020-09-06	262 ms	923 ms	-	-
2020-09-07	310 ms	768 ms	-	-
2020-09-08	278 ms	971 ms	-	-
2020-09-09	274 ms	808 ms	-	-
2020-09-10	271 ms	764 ms	-	-
2020-09-11	270 ms	838 ms	-	-
2020-09-12	259 ms	696 ms	-	-
2020-09-13	236 ms	745 ms	-	-
2020-09-14	261 ms	767 ms	-	-
2020-09-15	269 ms	600 ms	-	-
2020-09-16	265 ms	1082 ms	-	-
2020-09-17	277 ms	758 ms	-	-
2020-09-18	271 ms	759 ms	-	-
2020-09-19	246 ms	652 ms	-	-
2020-09-20	247 ms	811 ms	-	-
2020-09-21	268 ms	867 ms	-	-
2020-09-22	276 ms	888 ms	-	-
2020-09-23	678 ms	791 ms	-	-
2020-09-24	364 ms	761 ms	-	-
2020-09-25	330 ms	860 ms	-	-
2020-09-26	290 ms	858 ms	-	-
2020-09-27	475 ms	687 ms	-	-
2020-09-28	320 ms	757 ms	-	-
2020-09-29	403 ms	801 ms	-	-
2020-09-30	283 ms	880 ms	-	-

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-09-01	0,01%	54,29%
2020-09-02	0,00%	50,00%
2020-09-03	0,00%	61,54%
2020-09-04	0,00%	22,22%
2020-09-05	0,00%	50,00%
2020-09-06	0,00%	0,00%
2020-09-07	0,03%	0,00%
2020-09-08	0,00%	20,00%
2020-09-09	0,03%	0,00%
2020-09-10	0,00%	30,00%
2020-09-11	0,00%	28,57%
2020-09-12	0,85%	0,00%
2020-09-13	0,00%	0,00%
2020-09-14	0,00%	56,25%
2020-09-15	0,00%	0,00%
2020-09-16	0,00%	13,33%
2020-09-17	0,01%	50,00%
2020-09-18	0,44%	48,28%
2020-09-19	0,08%	50,00%
2020-09-20	0,00%	10,71%
2020-09-21	0,00%	50,00%
2020-09-22	0,00%	11,11%
2020-09-23	1,10%	35,29%
2020-09-24	0,01%	33,33%
2020-09-25	0,00%	0,00%
2020-09-26	0,01%	30,91%
2020-09-27	0,00%	55,56%
2020-09-28	0,02%	33,33%
2020-09-29	12,82%	48,94%
2020-09-30	0,00%	27,27%

Error rate