

Resurs Bank performance and availability statistics

July 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-07-01 – 2020-07-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00 %	99,86 %		
Average response time	281 ms	945 ms	N/A	N/A
Error rate	0,06 %	19,61 %		

Uptime

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-07-01	100,00%	99,93%
2020-07-02	100,00%	99,90%
2020-07-03	100,00%	99,97%
2020-07-04	100,00%	99,90%
2020-07-05	100,00%	99,83%
2020-07-06	100,00%	99,97%
2020-07-07	100,00%	99,79%
2020-07-08	100,00%	99,86%
2020-07-09	100,00%	99,93%
2020-07-10	100,00%	100,00%
2020-07-11	100,00%	100,00%
2020-07-12	100,00%	99,97%
2020-07-13	100,00%	99,79%
2020-07-14	100,00%	99,90%
2020-07-15	100,00%	99,72%
2020-07-16	100,00%	99,97%
2020-07-17	100,00%	99,97%
2020-07-18	100,00%	99,83%
2020-07-19	100,00%	99,79%
2020-07-20	100,00%	99,90%
2020-07-21	100,00%	99,72%
2020-07-22	100,00%	99,83%
2020-07-23	100,00%	99,93%
2020-07-24	100,00%	99,97%
2020-07-25	100,00%	99,86%
2020-07-26	100,00%	99,90%
2020-07-27	100,00%	99,72%
2020-07-28	100,00%	99,83%
2020-07-29	100,00%	99,38%
2020-07-30	100,00%	99,65%
2020-07-31	100,00%	99,90%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-07-01	346 ms	734 ms	-	-
2020-07-02	328 ms	1129 ms	-	-
2020-07-03	314 ms	857 ms	-	-
2020-07-04	279 ms	722 ms	-	-
2020-07-05	239 ms	752 ms	-	-
2020-07-06	266 ms	784 ms	-	-
2020-07-07	307 ms	862 ms	-	-
2020-07-08	302 ms	860 ms	-	-
2020-07-09	309 ms	836 ms	-	-
2020-07-10	269 ms	810 ms	-	-
2020-07-11	239 ms	817 ms	-	-
2020-07-12	244 ms	870 ms	-	-
2020-07-13	273 ms	866 ms	-	-
2020-07-14	263 ms	828 ms	-	-
2020-07-15	254 ms	4507 ms	-	-
2020-07-16	256 ms	745 ms	-	-
2020-07-17	266 ms	692 ms	-	-
2020-07-18	243 ms	868 ms	-	-
2020-07-19	238 ms	861 ms	-	-
2020-07-20	275 ms	852 ms	-	-
2020-07-21	278 ms	763 ms	-	-
2020-07-22	258 ms	805 ms	-	-
2020-07-23	384 ms	741 ms	-	-
2020-07-24	321 ms	800 ms	-	-
2020-07-25	273 ms	788 ms	-	-
2020-07-26	277 ms	739 ms	-	-
2020-07-27	295 ms	893 ms	-	-
2020-07-28	291 ms	911 ms	-	-
2020-07-29	280 ms	865 ms	-	-
2020-07-30	278 ms	822 ms	-	-
2020-07-31	255 ms	915 ms	-	-

Error rate

Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-07-01	0,05%	40,00%
2020-07-02	0,00%	13,04%
2020-07-03	0,00%	3,33%
2020-07-04	0,00%	12,50%
2020-07-05	0,00%	17,86%
2020-07-06	0,00%	7,14%
2020-07-07	0,01%	32,14%
2020-07-08	0,01%	12,73%
2020-07-09	0,02%	14,29%
2020-07-10	0,01%	0,00%
2020-07-11	0,00%	0,00%
2020-07-12	0,00%	2,94%
2020-07-13	0,01%	17,78%
2020-07-14	0,00%	20,00%
2020-07-15	0,01%	25,00%
2020-07-16	0,00%	11,11%
2020-07-17	0,02%	12,50%
2020-07-18	0,00%	57,14%
2020-07-19	0,00%	22,22%
2020-07-20	0,00%	18,75%
2020-07-21	1,11%	40,00%
2020-07-22	0,00%	20,00%
2020-07-23	0,29%	16,67%
2020-07-24	0,01%	13,33%
2020-07-25	0,00%	33,33%
2020-07-26	0,00%	20,00%
2020-07-27	0,02%	21,43%
2020-07-28	0,01%	20,00%
2020-07-29	0,00%	33,33%
2020-07-30	0,02%	36,36%
2020-07-31	0,18%	13,04%