

# Resurs Bank performance and availability statistics

December 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics\* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

*\*Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

### Summary for period

2020-12-01 – 2020-12-31

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
<b>Uptime</b>	100.00 %	100.00 %		
<b>Average response time</b>	386 ms	814 ms	N/A	N/A
<b>Error rate</b>	1.35 %	0,21 %		

# Uptime

## Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-12-01	100,00%	99,90%
2020-12-02	100,00%	99,79%
2020-12-03	100,00%	99,86%
2020-12-04	100,00%	99,72%
2020-12-05	100,00%	99,79%
2020-12-06	100,00%	99,72%
2020-12-07	100,00%	99,93%
2020-12-08	100,00%	99,86%
2020-12-09	100,00%	99,90%
2020-12-10	100,00%	99,90%
2020-12-11	100,00%	99,90%
2020-12-12	100,00%	99,93%
2020-12-13	100,00%	99,83%
2020-12-14	100,00%	99,86%
2020-12-15	100,00%	99,97%
2020-12-16	100,00%	99,83%
2020-12-17	100,00%	100,00%
2020-12-18	100,00%	99,97%
2020-12-19	100,00%	99,83%
2020-12-20	100,00%	99,86%
2020-12-21	100,00%	100,00%
2020-12-22	100,00%	99,83%
2020-12-23	100,00%	99,86%
2020-12-24	100,00%	99,86%
2020-12-25	100,00%	99,86%
2020-12-26	100,00%	99,86%
2020-12-27	100,00%	99,72%
2020-12-28	100,00%	99,90%
2020-12-29	100,00%	99,97%
2020-12-30	100,00%	99,97%
2020-12-31	100,00%	100,00%

## Average response time

### Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-12-01	383 ms	734 ms	0 ms	0 ms
2020-12-02	378 ms	769 ms	0 ms	0 ms
2020-12-03	322 ms	627 ms	0 ms	0 ms
2020-12-04	300 ms	653 ms	0 ms	0 ms
2020-12-05	282 ms	569 ms	0 ms	0 ms
2020-12-06	256 ms	649 ms	0 ms	0 ms
2020-12-07	282 ms	650 ms	0 ms	0 ms
2020-12-08	334 ms	1116 ms	0 ms	0 ms
2020-12-09	355 ms	638 ms	0 ms	0 ms
2020-12-10	347 ms	778 ms	0 ms	0 ms
2020-12-11	348 ms	560 ms	0 ms	0 ms
2020-12-12	324 ms	623 ms	0 ms	0 ms
2020-12-13	318 ms	598 ms	0 ms	0 ms
2020-12-14	341 ms	760 ms	0 ms	0 ms
2020-12-15	358 ms	936 ms	0 ms	0 ms
2020-12-16	342 ms	932 ms	0 ms	0 ms
2020-12-17	335 ms	1012 ms	0 ms	0 ms
2020-12-18	889 ms	792 ms	0 ms	0 ms
2020-12-19	424 ms	924 ms	0 ms	0 ms
2020-12-20	385 ms	936 ms	0 ms	0 ms
2020-12-21	406 ms	961 ms	0 ms	0 ms
2020-12-22	414 ms	991 ms	0 ms	0 ms
2020-12-23	417 ms	1144 ms	0 ms	0 ms
2020-12-24	401 ms	916 ms	0 ms	0 ms
2020-12-25	411 ms	928 ms	0 ms	0 ms
2020-12-26	403 ms	849 ms	0 ms	0 ms
2020-12-27	426 ms	906 ms	0 ms	0 ms
2020-12-28	407 ms	870 ms	0 ms	0 ms
2020-12-29	404 ms	735 ms	0 ms	0 ms
2020-12-30	522 ms	910 ms	0 ms	0 ms
2020-12-31	467 ms	776 ms	0 ms	0 ms

## Error rate

### Daily performance

Date	Resurs Customer Interfaces	Account Information
2020-12-01	0,00%	14,29%
2020-12-02	0,00%	40,62%
2020-12-03	0,00%	31,43%
2020-12-04	0,00%	56,36%
2020-12-05	0,00%	18,42%
2020-12-06	0,00%	47,22%
2020-12-07	0,00%	12,50%
2020-12-08	4,73%	27,78%
2020-12-09	0,16%	15,79%
2020-12-10	0,00%	42,86%
2020-12-11	0,00%	38,89%
2020-12-12	0,00%	16,67%
2020-12-13	0,00%	51,85%
2020-12-14	0,00%	47,83%
2020-12-15	0,00%	16,67%
2020-12-16	0,00%	34,48%
2020-12-17	0,00%	0,00%
2020-12-18	35,87%	3,03%
2020-12-19	0,00%	19,23%
2020-12-20	0,00%	28,57%
2020-12-21	1,06%	0,00%
2020-12-22	0,00%	51,52%
2020-12-23	0,00%	21,05%
2020-12-24	0,00%	48,15%
2020-12-25	0,00%	30,77%
2020-12-26	0,00%	32,43%
2020-12-27	0,00%	47,06%
2020-12-28	0,00%	34,62%
2020-12-29	0,01%	31,25%
2020-12-30	0,02%	9,09%
2020-12-31	0,01%	0,00%