yA performance and availability statistics

November 2020

Resurs
Bank

yA performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-11-01 – 2020-11-30

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00 %	99,96 %		
Average response time	320 ms	885 ms	152 ms	N/A
Error rate	0,27 %	0,47 %		

Uptime

Daily performance

Date	yA Customer Interfaces	Account Information
2020-11-01	100,00%	100,00%
2020-11-02	100,00%	99,93%
2020-11-03	100,00%	99,93%
2020-11-04	100,00%	100,00%
2020-11-05	100,00%	100,00%
2020-11-06	100,00%	100,00%
2020-11-07	100,00%	100,00%
2020-11-08	100,00%	100,00%
2020-11-09	100,00%	100,00%
2020-11-10	100,00%	99,97%
2020-11-11	100,00%	100,00%
2020-11-12	100,00%	100,00%
2020-11-13	100,00%	100,00%
2020-11-14	100,00%	99,93%
2020-11-15	100,00%	100,00%
2020-11-16	100,00%	99,83%
2020-11-17	100,00%	99,86%
2020-11-18	100,00%	99,86%
2020-11-19	100,00%	99,97%
2020-11-20	100,00%	100,00%
2020-11-21	100,00%	99,93%
2020-11-22	100,00%	99,93%
2020-11-23	100,00%	99,93%
2020-11-24	100,00%	99,97%
2020-11-25	100,00%	99,86%
2020-11-26	100,00%	99,97%
2020-11-27	100,00%	99,97%
2020-11-28	100,00%	99,93%
2020-11-29	100,00%	100,00%
2020-11-30	100,00%	99,90%

Average response time

Daily performance

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-11-01	327 ms	1231 ms	0 ms	0 ms
2020-11-02	315 ms	1013 ms	0 ms	0 ms
2020-11-03	320 ms	756 ms	0 ms	0 ms
2020-11-04	341 ms	899 ms	0 ms	0 ms
2020-11-05	306 ms	967 ms	0 ms	0 ms
2020-11-06	312 ms	884 ms	2337 ms	0 ms
2020-11-07	302 ms	824 ms	0 ms	0 ms
2020-11-08	336 ms	971 ms	0 ms	0 ms
2020-11-09	N/A ms	827 ms	0 ms	0 ms
2020-11-10	N/A ms	925 ms	0 ms	0 ms
2020-11-11	N/A ms	859 ms	2210 ms	0 ms
2020-11-12	N/A ms	876 ms	0 ms	0 ms
2020-11-13	N/A ms	831 ms	0 ms	0 ms
2020-11-14	N/A ms	897 ms	0 ms	0 ms
2020-11-15	N/A ms	841 ms	0 ms	0 ms
2020-11-16	N/A ms	783 ms	0 ms	0 ms
2020-11-17	N/A ms	895 ms	0 ms	0 ms
2020-11-18	N/A ms	843 ms	0 ms	0 ms
2020-11-19	N/A ms	906 ms	0 ms	0 ms
2020-11-20	N/A ms	844 ms	0 ms	0 ms
2020-11-21	N/A ms	929 ms	0 ms	0 ms
2020-11-22	N/A ms	928 ms	0 ms	0 ms
2020-11-23	N/A ms	802 ms	0 ms	0 ms
2020-11-24	N/A ms	883 ms	0 ms	0 ms
2020-11-25	N/A ms	854 ms	0 ms	0 ms
2020-11-26	N/A ms	851 ms	0 ms	0 ms
2020-11-27	N/A ms	880 ms	0 ms	0 ms
2020-11-28	N/A ms	840 ms	0 ms	0 ms
2020-11-29	N/A ms	916 ms	0 ms	0 ms
2020-11-30	N/A ms	799 ms	0 ms	0 ms

Error rate

Daily performance

Date	yA Customer Interfaces	Account Information
2020-11-01	0,25%	0,00%
2020-11-02	0,38%	0,86%
2020-11-03	0,52%	3,66%
2020-11-04	0,14%	0,00%
2020-11-05	0,27%	0,00%
2020-11-06	0,23%	0,00%
2020-11-07	0,26%	0,00%
2020-11-08	0,13%	0,00%
2020-11-09		0,00%
2020-11-10		0,24%
2020-11-11		0,00%
2020-11-12		0,00%
2020-11-13		0,00%
2020-11-14		0,97%
2020-11-15		0,00%
2020-11-16		0,94%
2020-11-17		0,86%
2020-11-18		1,19%
2020-11-19		0,29%
2020-11-20		0,00%
2020-11-21		0,55%
2020-11-22		1,17%
2020-11-23		0,39%
2020-11-24		0,52%
2020-11-25		0,99%
2020-11-26		0,19%
2020-11-27		0,21%
2020-11-28		0,70%
2020-11-29		0,00%
2020-11-30		0,44%