

YA performance and availability statistics

October 2020

yA performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2020-10-01 – 2020-10-31

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100.00 %	99.99 %		
Average response time	311 ms	1172 ms	324 ms	N/A
Error rate	0.12 %	0.10 %		

Uptime

Daily performance

Date	yA Customer Interfaces	Account Information
2020-10-01	100,00%	100,00%
2020-10-02	100,00%	99,97%
2020-10-03	100,00%	100,00%
2020-10-04	100,00%	100,00%
2020-10-05	100,00%	100,00%
2020-10-06	100,00%	99,90%
2020-10-07	100,00%	100,00%
2020-10-08	100,00%	100,00%
2020-10-09	100,00%	100,00%
2020-10-10	100,00%	100,00%
2020-10-11	100,00%	100,00%
2020-10-12	100,00%	100,00%
2020-10-13	100,00%	100,00%
2020-10-14	100,00%	100,00%
2020-10-15	100,00%	99,97%
2020-10-16	100,00%	100,00%
2020-10-17	100,00%	100,00%
2020-10-18	100,00%	100,00%
2020-10-19	100,00%	100,00%
2020-10-20	100,00%	100,00%
2020-10-21	100,00%	100,00%
2020-10-22	100,00%	100,00%
2020-10-23	100,00%	100,00%
2020-10-24	100,00%	100,00%
2020-10-25	100,00%	100,00%
2020-10-26	100,00%	100,00%
2020-10-27	100,00%	100,00%
2020-10-28	100,00%	100,00%
2020-10-29	100,00%	100,00%
2020-10-30	100,00%	100,00%
2020-10-31	100,00%	100,00%

Average response time

Daily performance

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2020-10-01	305 ms	1122 ms	0 ms	0 ms
2020-10-02	307 ms	1064 ms	0 ms	0 ms
2020-10-03	305 ms	1207 ms	0 ms	0 ms
2020-10-04	303 ms	1172 ms	0 ms	0 ms
2020-10-05	311 ms	1293 ms	2368 ms	0 ms
2020-10-06	318 ms	1196 ms	0 ms	0 ms
2020-10-07	312 ms	1085 ms	0 ms	0 ms
2020-10-08	352 ms	1118 ms	0 ms	0 ms
2020-10-09	311 ms	1222 ms	2859 ms	0 ms
2020-10-10	288 ms	1287 ms	2222 ms	0 ms
2020-10-11	348 ms	1093 ms	0 ms	0 ms
2020-10-12	293 ms	1103 ms	2593 ms	0 ms
2020-10-13	295 ms	1205 ms	0 ms	0 ms
2020-10-14	337 ms	1121 ms	0 ms	0 ms
2020-10-15	323 ms	1083 ms	0 ms	0 ms
2020-10-16	317 ms	1277 ms	0 ms	0 ms
2020-10-17	294 ms	1294 ms	0 ms	0 ms
2020-10-18	299 ms	1138 ms	0 ms	0 ms
2020-10-19	299 ms	1114 ms	0 ms	0 ms
2020-10-20	286 ms	1114 ms	0 ms	0 ms
2020-10-21	286 ms	1241 ms	0 ms	0 ms
2020-10-22	287 ms	1311 ms	0 ms	0 ms
2020-10-23	286 ms	1113 ms	0 ms	0 ms
2020-10-24	326 ms	1185 ms	0 ms	0 ms
2020-10-25	299 ms	1221 ms	0 ms	0 ms
2020-10-26	320 ms	1038 ms	0 ms	0 ms
2020-10-27	331 ms	1046 ms	0 ms	0 ms
2020-10-28	291 ms	1216 ms	0 ms	0 ms
2020-10-29	368 ms	1239 ms	0 ms	0 ms
2020-10-30	322 ms	1151 ms	0 ms	0 ms
2020-10-31	320 ms	1278 ms	0 ms	0 ms

Error rate

Daily performance

Date	yA Customer Interfaces	Account Information
2020-10-01	0,26%	0,00%
2020-10-02	0,00%	0,38%
2020-10-03	0,00%	0,00%
2020-10-04	0,00%	0,00%
2020-10-05	0,32%	0,00%
2020-10-06	0,00%	2,38%
2020-10-07	0,00%	0,00%
2020-10-08	0,00%	0,00%
2020-10-09	0,00%	0,00%
2020-10-10	0,00%	0,00%
2020-10-11	0,19%	0,00%
2020-10-12	0,11%	0,00%
2020-10-13	0,11%	0,00%
2020-10-14	0,00%	0,00%
2020-10-15	0,23%	0,31%
2020-10-16	0,24%	0,00%
2020-10-17	0,00%	0,00%
2020-10-18	0,25%	0,00%
2020-10-19	0,23%	0,00%
2020-10-20	0,28%	0,00%
2020-10-21	0,00%	0,00%
2020-10-22	0,00%	0,00%
2020-10-23	0,00%	0,00%
2020-10-24	0,27%	0,00%
2020-10-25	0,16%	0,00%
2020-10-26	0,11%	0,00%
2020-10-27	0,25%	0,00%
2020-10-28	0,14%	0,00%
2020-10-29	0,20%	0,00%
2020-10-30	0,20%	0,00%
2020-10-31	0,00%	0,00%