

yA performance and availability statistics

February 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-02-01 – 2021-02-28

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
Uptime	100,00% %	99,68% %		
Average response time	313 ms	693 ms	789	N/A
Error rate	0,26% %	1,83% %		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2021-02-01	100,00%	99,38%
2021-02-02	100,00%	99,10%
2021-02-03	100,00%	99,41%
2021-02-04	100,00%	99,20%
2021-02-05	100,00%	99,48%
2021-02-06	100,00%	99,55%
2021-02-07	100,00%	99,65%
2021-02-08	100,00%	99,31%
2021-02-09	100,00%	99,38%
2021-02-10	100,00%	99,48%
2021-02-11	100,00%	99,76%
2021-02-12	100,00%	99,72%
2021-02-13	100,00%	99,90%
2021-02-14	100,00%	99,58%
2021-02-15	100,00%	99,83%
2021-02-16	100,00%	99,79%
2021-02-17	100,00%	99,72%
2021-02-18	100,00%	99,90%
2021-02-19	100,00%	99,48%
2021-02-20	100,00%	99,76%
2021-02-21	100,00%	100,00%
2021-02-22	100,00%	99,90%
2021-02-23	100,00%	100,00%
2021-02-24	100,00%	99,97%
2021-02-25	100,00%	99,90%
2021-02-26	100,00%	99,86%
2021-02-27	100,00%	100,00%
2021-02-28	100,00%	100,00%

Average response time

Daily performance

Date	Resurs Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2021-02-01	296 ms	707 ms	0 ms	0 ms
2021-02-02	292 ms	643 ms	1628 ms	0 ms
2021-02-03	307 ms	701 ms	0 ms	0 ms
2021-02-04	320 ms	725 ms	0 ms	0 ms
2021-02-05	279 ms	703 ms	0 ms	0 ms
2021-02-06	288 ms	742 ms	0 ms	0 ms
2021-02-07	312 ms	672 ms	0 ms	0 ms
2021-02-08	312 ms	678 ms	0 ms	0 ms
2021-02-09	438 ms	662 ms	1917 ms	0 ms
2021-02-10	310 ms	708 ms	0 ms	0 ms
2021-02-11	317 ms	695 ms	1439 ms	0 ms
2021-02-12	315 ms	651 ms	1730 ms	0 ms
2021-02-13	298 ms	684 ms	0 ms	0 ms
2021-02-14	355 ms	726 ms	2393 ms	0 ms
2021-02-15	319 ms	641 ms	0 ms	0 ms
2021-02-16	336 ms	628 ms	1427 ms	0 ms
2021-02-17	308 ms	657 ms	1849 ms	0 ms
2021-02-18	335 ms	679 ms	1209 ms	0 ms
2021-02-19	305 ms	753 ms	1578 ms	0 ms
2021-02-20	292 ms	667 ms	1371 ms	0 ms
2021-02-21	313 ms	764 ms	0 ms	0 ms
2021-02-22	294 ms	697 ms	1694 ms	0 ms
2021-02-23	306 ms	713 ms	1560 ms	0 ms
2021-02-24	314 ms	724 ms	0 ms	0 ms
2021-02-25	311 ms	668 ms	0 ms	0 ms
2021-02-26	287 ms	659 ms	0 ms	0 ms
2021-02-27	289 ms	762 ms	2284 ms	0 ms
2021-02-28	319 ms	684 ms	0 ms	0 ms

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2021-02-01	0,20%	3,46%
2021-02-02	0,15%	4,01%
2021-02-03	0,19%	4,39%
2021-02-04	0,27%	6,83%
2021-02-05	0,22%	4,05%
2021-02-06	0,19%	3,94%
2021-02-07	0,27%	3,60%
2021-02-08	0,25%	2,86%
2021-02-09	0,30%	1,97%
2021-02-10	0,21%	2,65%
2021-02-11	0,19%	0,77%
2021-02-12	0,33%	0,80%
2021-02-13	0,44%	2,95%
2021-02-14	0,24%	3,36%
2021-02-15	0,30%	0,31%
2021-02-16	0,32%	0,46%
2021-02-17	0,25%	0,58%
2021-02-18	0,26%	0,33%
2021-02-19	0,25%	1,50%
2021-02-20	0,24%	1,13%
2021-02-21	0,26%	0,00%
2021-02-22	0,23%	0,22%
2021-02-23	0,17%	0,00%
2021-02-24	0,26%	0,08%
2021-02-25	0,40%	0,37%
2021-02-26	0,38%	0,57%
2021-02-27	0,30%	0,00%
2021-02-28	0,29%	0,00%