yA performance and availability statistics

March 2021

Resurs Bank

yA performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

2021-03-01 – 2021-03-31

Date	Resurs Customer Interfaces		Account Information		Payment Initiation	Confirmation of Funds
Uptime	100,00%	%	99,63%	%		
Average response time	281	ms	781	ms	526	N/A
Error rate	0,25%	%	1,99%	%		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2021-03-01	100,00%	99,69%
2021-03-02	100,00%	99,79%
2021-03-03	100,00%	99,62%
2021-03-04	100,00%	99,69%
2021-03-05	100,00%	99,62%
2021-03-06	100,00%	99,69%
2021-03-07	100,00%	99,79%
2021-03-08	100,00%	99,65%
2021-03-09	100,00%	99,83%
2021-03-10	100,00%	99,97%
2021-03-11	100,00%	99,72%
2021-03-12	100,00%	99,86%
2021-03-13	100,00%	99,20%
2021-03-14	100,00%	99,69%
2021-03-15	100,00%	99,90%
2021-03-16	100,00%	99,76%
2021-03-17	100,00%	99,93%
2021-03-18	100,00%	99,69%
2021-03-19	100,00%	99,65%
2021-03-20	100,00%	99,62%
2021-03-21	100,00%	99,51%
2021-03-22	100,00%	99,58%
2021-03-23	100,00%	99,69%
2021-03-24	100,00%	99,72%
2021-03-25	100,00%	99,62%
2021-03-26	100,00%	99,34%
2021-03-27	100,00%	99,24%
2021-03-28	100,00%	99,41%
2021-03-29	100,00%	99,17%
2021-03-30	100,00%	99,31%
2021-03-31	100,00%	99,69%

Average response time

Daily performance

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
2021-03-01	289 ms	658 ms	1564 ms	0 ms
2021-03-02	283 ms	696 ms	0 ms	0 ms
2021-03-03	304 ms	732 ms	0 ms	0 ms
2021-03-04	254 ms	688 ms	1162 ms	0 ms
2021-03-05	239 ms	771 ms	0 ms	0 ms
2021-03-06	272 ms	841 ms	0 ms	0 ms
2021-03-07	287 ms	815 ms	1317 ms	0 ms
2021-03-08	267 ms	793 ms	0 ms	0 ms
2021-03-09	292 ms	865 ms	0 ms	0 ms
2021-03-10	288 ms	877 ms	0 ms	0 ms
2021-03-11	279 ms	772 ms	0 ms	0 ms
2021-03-12	315 ms	826 ms	0 ms	0 ms
2021-03-13	309 ms	749 ms	0 ms	0 ms
2021-03-14	299 ms	769 ms	0 ms	0 ms
2021-03-15	268 ms	841 ms	1610 ms	0 ms
2021-03-16	253 ms	771 ms	0 ms	0 ms
2021-03-17	283 ms	828 ms	0 ms	0 ms
2021-03-18	272 ms	789 ms	0 ms	0 ms
2021-03-19	284 ms	808 ms	1850 ms	0 ms
2021-03-20	293 ms	850 ms	0 ms	0 ms
2021-03-21	314 ms	835 ms	0 ms	0 ms
2021-03-22	285 ms	821 ms	1544 ms	0 ms
2021-03-23	279 ms	894 ms	0 ms	0 ms
2021-03-24	275 ms	853 ms	2127 ms	0 ms
2021-03-25	304 ms	831 ms	1569 ms	0 ms
2021-03-26	277 ms	613 ms	477 ms	0 ms
2021-03-27	280 ms	698 ms	0 ms	0 ms
2021-03-28	256 ms	741 ms	3082 ms	0 ms
2021-03-29	267 ms	703 ms	0 ms	0 ms
2021-03-30	265 ms	698 ms	0 ms	0 ms
2021-03-31	273 ms	776 ms	0 ms	0 ms

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2021-03-01	0,14%	1,70%
2021-03-02	0,24%	1,95%
2021-03-03	0,19%	2,75%
2021-03-04	0,24%	0,97%
2021-03-05	0,21%	1,51%
2021-03-06	0,17%	1,48%
2021-03-07	0,15%	1,03%
2021-03-08	0,21%	1,32%
2021-03-09	0,31%	1,58%
2021-03-10	0,13%	0,27%
2021-03-11	0,22%	1,03%
2021-03-12	0,33%	0,57%
2021-03-13	0,21%	4,53%
2021-03-14	0,30%	1,32%
2021-03-15	0,40%	0,38%
2021-03-16	0,20%	1,13%
2021-03-17	0,21%	0,75%
2021-03-18	0,22%	1,13%
2021-03-19	0,25%	1,12%
2021-03-20	0,21%	1,46%
2021-03-21	0,36%	2,08%
2021-03-22	0,24%	2,66%
2021-03-23	0,17%	2,58%
2021-03-24	0,19%	1,68%
2021-03-25	0,25%	1,69%
2021-03-26	0,34%	2,87%
2021-03-27	0,26%	4,63%
2021-03-28	0,40%	3,25%
2021-03-29	0,61%	4,61%
2021-03-30	0,25%	5,55%
2021-03-31	0,15%	2,23%