

Resurs Bank performance and availability statistics

June 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

June 2020

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00%	99,89%		
Average response time (ms)	269	920	N/A	N/A
Error rate	0,11%	49,50%		

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2020-06-01	100,00%	99,69%
2020-06-02	100,00%	99,79%
2020-06-03	100,00%	99,86%
2020-06-04	100,00%	99,86%
2020-06-05	100,00%	99,86%
2020-06-06	100,00%	99,86%
2020-06-07	100,00%	99,79%
2020-06-08	100,00%	99,76%
2020-06-09	100,00%	99,90%
2020-06-10	100,00%	99,76%
2020-06-11	100,00%	99,83%
2020-06-12	100,00%	100,00%
2020-06-13	100,00%	99,93%
2020-06-14	100,00%	99,86%
2020-06-15	100,00%	99,97%
2020-06-16	100,00%	99,83%
2020-06-17	100,00%	99,90%
2020-06-18	100,00%	99,97%
2020-06-19	100,00%	99,93%
2020-06-20	100,00%	99,97%
2020-06-21	100,00%	100,00%
2020-06-22	100,00%	99,97%
2020-06-23	100,00%	99,90%
2020-06-24	100,00%	99,97%
2020-06-25	100,00%	99,90%
2020-06-26	100,00%	99,93%
2020-06-27	100,00%	100,00%
2020-06-28	100,00%	99,83%
2020-06-29	100,00%	99,90%
2020-06-30	100,00%	99,93%

Average response time (ms)

Daily performance

Date	PSU Interface	Account information	Payment initiation	Confirmation of funds
2020-06-01	317	998	-	-
2020-06-02	324	1142	-	-
2020-06-03	324	1231	-	-
2020-06-04	285	950	-	-
2020-06-05	292	1013	-	-
2020-06-06	234	1123	-	-
2020-06-07	223	1202	-	-
2020-06-08	264	1089	-	-
2020-06-09	262	1205	-	-
2020-06-10	252	923	-	-
2020-06-11	245	1182	-	-
2020-06-12	262	0	-	-
2020-06-13	229	955	-	-
2020-06-14	235	906	-	-
2020-06-15	244	788	-	-
2020-06-16	256	948	-	-
2020-06-17	258	822	-	-
2020-06-18	258	913	-	-
2020-06-19	226	1010	-	-
2020-06-20	234	882	-	-
2020-06-21	242	0	-	-
2020-06-22	269	752	-	-
2020-06-23	264	786	-	-
2020-06-24	397	1077	-	-
2020-06-25	318	907	-	-
2020-06-26	288	996	-	-
2020-06-27	262	939	-	-
2020-06-28	272	1003	-	-
2020-06-29	285	892	-	-
2020-06-30	255	955	-	-

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2020-06-01	0,01%	42,86%
2020-06-02	0,07%	100,00%
2020-06-03	0,00%	55,56%
2020-06-04	0,00%	45,45%
2020-06-05	0,00%	100,00%
2020-06-06	0,01%	100,00%
2020-06-07	0,00%	100,00%
2020-06-08	0,00%	72,73%
2020-06-09	0,01%	100,00%
2020-06-10	0,06%	87,50%
2020-06-11	0,62%	100,00%
2020-06-12	0,01%	0,00%
2020-06-13	0,01%	57,14%
2020-06-14	0,01%	100,00%
2020-06-15	0,02%	100,00%
2020-06-16	1,13%	27,27%
2020-06-17	0,60%	42,86%
2020-06-18	0,00%	20,00%
2020-06-19	0,01%	16,67%
2020-06-20	0,00%	12,50%
2020-06-21	0,00%	0,00%
2020-06-22	0,02%	33,33%
2020-06-23	0,00%	100,00%
2020-06-24	0,48%	7,69%
2020-06-25	0,11%	10,34%
2020-06-26	0,01%	11,76%
2020-06-27	0,01%	0,00%
2020-06-28	0,00%	21,74%
2020-06-29	0,01%	10,00%
2020-06-30	0,00%	9,52%