

yA's performance and availability statistics

The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. yA's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**yA only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

SUMMARY FOR PERIOD

2022-12-01 – 2022-12-31

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00 %	99,98 %		
Average response time	479 ms	618 ms	19 ms	N/A
Error rate	0,28 %	0,01 %		



Uptime

DAILY PERFORMANCE

Date	PSU Interface	PSD2 APIs
2022-12-01	100,00%	99,97%
2022-12-02	100,00%	99,97%
2022-12-03	100,00%	100,00%
2022-12-04	100,00%	100,00%
2022-12-05	100,00%	99,93%
2022-12-06	100,00%	99,97%
2022-12-07	100,00%	100,00%
2022-12-08	100,00%	99,97%
2022-12-09	100,00%	100,00%
2022-12-10	100,00%	100,00%
2022-12-11	100,00%	99,97%
2022-12-12	100,00%	100,00%
2022-12-13	100,00%	100,00%
2022-12-14	100,00%	99,97%
2022-12-15	100,00%	99,97%
2022-12-16	100,00%	100,00%
2022-12-17	100,00%	100,00%
2022-12-18	100,00%	100,00%
2022-12-19	100,00%	99,93%
2022-12-20	100,00%	100,00%
2022-12-21	100,00%	99,93%
2022-12-22	100,00%	100,00%
2022-12-23	100,00%	99,97%
2022-12-24	100,00%	100,00%
2022-12-25	100,00%	100,00%
2022-12-26	100,00%	99,97%
2022-12-27	100,00%	100,00%
2022-12-28	100,00%	100,00%
2022-12-29	100,00%	100,00%
2022-12-30	100,00%	100,00%
2022-12-31	100,00%	100,00%



Average response time

DAILY PERFORMANCE

Date	yA Customer Interfaces	Account Information	Payment Initiation	Confirmation of Funds
2022-12-01	443 ms	578 ms	0 ms	0 ms
2022-12-02	448 ms	594 ms	0 ms	0 ms
2022-12-03	485 ms	699 ms	0 ms	0 ms
2022-12-04	570 ms	652 ms	0 ms	0 ms
2022-12-05	392 ms	754 ms	0 ms	0 ms
2022-12-06	454 ms	584 ms	596 ms	0 ms
2022-12-07	445 ms	639 ms	0 ms	0 ms
2022-12-08	562 ms	610 ms	0 ms	0 ms
2022-12-09	439 ms	549 ms	0 ms	0 ms
2022-12-10	457 ms	666 ms	0 ms	0 ms
2022-12-11	570 ms	631 ms	0 ms	0 ms
2022-12-12	418 ms	564 ms	0 ms	0 ms
2022-12-13	465 ms	602 ms	0 ms	0 ms
2022-12-14	441 ms	597 ms	0 ms	0 ms
2022-12-15	443 ms	601 ms	0 ms	0 ms
2022-12-16	429 ms	592 ms	0 ms	0 ms
2022-12-17	444 ms	680 ms	0 ms	0 ms
2022-12-18	591 ms	665 ms	0 ms	0 ms
2022-12-19	390 ms	580 ms	0 ms	0 ms
2022-12-20	474 ms	565 ms	0 ms	0 ms
2022-12-21	451 ms	634 ms	0 ms	0 ms
2022-12-22	488 ms	602 ms	0 ms	0 ms
2022-12-23	508 ms	589 ms	0 ms	0 ms
2022-12-24	484 ms	677 ms	0 ms	0 ms
2022-12-25	665 ms	660 ms	0 ms	0 ms
2022-12-26	427 ms	648 ms	0 ms	0 ms
2022-12-27	441 ms	594 ms	0 ms	0 ms
2022-12-28	495 ms	602 ms	0 ms	0 ms
2022-12-29	538 ms	568 ms	0 ms	0 ms
2022-12-30	529 ms	590 ms	0 ms	0 ms
2022-12-31	471 ms	598 ms	0 ms	0 ms



Error rate

DAILY PERFORMANCE

Date	yA customer interface	Account information
2022-12-01	0,23%	0,02%
2022-12-02	0,25%	0,02%
2022-12-03	0,27%	0,00%
2022-12-04	0,08%	0,00%
2022-12-05	0,36%	0,04%
2022-12-06	0,29%	0,02%
2022-12-07	0,28%	0,00%
2022-12-08	0,33%	0,02%
2022-12-09	0,23%	0,00%
2022-12-10	0,35%	0,00%
2022-12-11	0,28%	0,03%
2022-12-12	0,22%	0,00%
2022-12-13	0,24%	0,00%
2022-12-14	0,28%	0,00%
2022-12-15	0,23%	0,02%
2022-12-16	0,31%	0,00%
2022-12-17	0,23%	0,00%
2022-12-18	0,47%	0,00%
2022-12-19	0,35%	0,04%
2022-12-20	0,39%	0,00%
2022-12-21	0,36%	0,06%
2022-12-22	0,29%	0,00%
2022-12-23	0,26%	0,02%
2022-12-24	0,17%	0,00%
2022-12-25	0,32%	0,00%
2022-12-26	0,19%	0,04%
2022-12-27	0,28%	0,00%
2022-12-28	0,32%	0,00%
2022-12-29	0,32%	0,00%
2022-12-30	0,13%	0,00%
2022-12-31	0,29%	0,00%

