

Resurs Bank performance and availability statistics

April 2020

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The EBA regulatory technical standards (RTS) requires that banks, which have put in place APIs as a dedicated interface, ensure that the APIs, at all times offer the same level of availability and performance as the other customer interfaces within the bank. This requires monitoring of the APIs availability and performance, as the banks are required to quarterly publish statistics on their website, enabling TPPs and customers to compare the daily availability and performance of the APIs with the bank's customer interfaces.

As a result of this, we will quarterly publish statistics* enabling comparison between our customer interfaces and our dedicated interface. Resurs Bank's dedicated interface is provided in collaboration with Crosskey, which monitors the daily availability and performance of the bank's live PSD2 APIs published through Crosskey Open Banking Market.

**Resurs Bank only provides account information API. There are no statistics for Payment Initiation and Confirmation of Funds available, which is why these columns are empty.*

Summary for period

April 2020

	PSU Interface	Account information	Payment initiation	Confirmation of funds
Uptime	100,00%	100,00%	N/A	N/A
Average response time (ms)	279	362	N/A	N/A
Error rate	0,07%	0,00%	N/A	N/A

Uptime

Daily performance

Date	PSU Interface	PSD2 APIs
2020-04-01	100,00%	100%
2020-04-02	100,00%	99,97%
2020-04-03	100,00%	100,00%
2020-04-04	100,00%	100,00%
2020-04-05	100,00%	100,00%
2020-04-06	100,00%	100,00%
2020-04-07	100,00%	100,00%
2020-04-08	100,00%	100,00%
2020-04-09	100,00%	100,00%
2020-04-10	100,00%	100,00%
2020-04-11	100,00%	100,00%
2020-04-12	100,00%	100,00%
2020-04-13	100,00%	100,00%
2020-04-14	100,00%	100,00%
2020-04-15	100,00%	100,00%
2020-04-16	100,00%	100,00%
2020-04-17	100,00%	100,00%
2020-04-18	100,00%	100,00%
2020-04-19	100,00%	100,00%
2020-04-20	100,00%	100,00%
2020-04-21	100,00%	100,00%
2020-04-22	100,00%	100,00%
2020-04-23	100,00%	100,00%
2020-04-24	100,00%	100,00%
2020-04-25	100,00%	100,00%
2020-04-26	100,00%	100,00%
2020-04-27	100,00%	100,00%
2020-04-28	100,00%	100,00%
2020-04-29	100,00%	100,00%
2020-04-30	100,00%	100,00%

Average response time (ms)

Daily performance

Date	PSU Interface	Account information	Payment Initiation	Confirmation of Funds
2020-04-01	328	0	-	-
2020-04-02	317	1090	-	-
2020-04-03	338	0	-	-
2020-04-04	287	0	-	-
2020-04-05	287	0	-	-
2020-04-06	253	0	-	-
2020-04-07	374	0	-	-
2020-04-08	270	0	-	-
2020-04-09	259	0	-	-
2020-04-10	239	0	-	-
2020-04-11	238	0	-	-
2020-04-12	240	0	-	-
2020-04-13	239	0	-	-
2020-04-14	242	1517	-	-
2020-04-15	233	0	-	-
2020-04-16	237	0	-	-
2020-04-17	236	0	-	-
2020-04-18	232	0	-	-
2020-04-19	228	0	-	-
2020-04-20	241	0	-	-
2020-04-21	251	1204	-	-
2020-04-22	262	0	-	-
2020-04-23	266	0	-	-
2020-04-24	414	1147	-	-
2020-04-25	328	1011	-	-
2020-04-26	308	852	-	-
2020-04-27	398	946	-	-
2020-04-28	306	964	-	-
2020-04-29	263	988	-	-
2020-04-30	259	1141	-	-

Error rate

Daily performance

Date	PSU Interface	PSD2 APIs
2020-04-01	0,00%	0,00%
2020-04-02	0,01%	1,33%
2020-04-03	0,01%	0,00%
2020-04-04	0,00%	0,00%
2020-04-05	0,00%	0,00%
2020-04-06	0,00%	0,00%
2020-04-07	0,01%	0,00%
2020-04-08	0,00%	0,00%
2020-04-09	0,07%	0,00%
2020-04-10	0,00%	0,00%
2020-04-11	0,00%	0,00%
2020-04-12	0,80%	0,00%
2020-04-13	0,01%	0,00%
2020-04-14	0,00%	0,00%
2020-04-15	0,00%	0,00%
2020-04-16	0,00%	0,00%
2020-04-17	0,00%	0,00%
2020-04-18	0,00%	0,00%
2020-04-19	0,00%	0,00%
2020-04-20	0,01%	0,00%
2020-04-21	0,00%	0,00%
2020-04-22	0,00%	0,00%
2020-04-23	0,00%	0,00%
2020-04-24	0,06%	0,00%
2020-04-25	0,00%	0,00%
2020-04-26	0,78%	0,00%
2020-04-27	0,03%	0,00%
2020-04-28	0,20%	0,00%
2020-04-29	0,01%	0,00%
2020-04-30	0,00%	0,00%